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1
                 IN THE UNITED STATES DISTRICT COURT
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                          DISTRICT OF UTAH
3
                         CENTRAL DIVISION
 4
 5
     UNITED STATES OF AMERICA, )
 6
             Plaintiff,
                                 )
7
                                 ) Case No. 2:16-CR-631DAK
     vs.
8
     AARON MICHAEL SHAMO,
                                 )
9
              Defendant.
                                 )
10
11
12
13
                BEFORE THE HONORABLE DALE A. KIMBALL
14
15
                          August 15, 2019
16
                             Jury Trial
17
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2		
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9		- '
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25		

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August 15, 2019
                                                       8:30 a.m.
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 2
                         PROCEEDINGS
 3
               THE COURT: The jury is here. We'll get them and
 4
 5
     proceed.
                (WHEREUPON, the jury enters the proceedings.)
 6
 7
               THE COURT: Thank you, ladies and gentlemen of the
     jury, for being prompt. We appreciate your work.
 8
               You may call your next witness, Mr. Stejskal.
 9
10
               MR. STEJSKAL: Thank you, Your Honor.
11
               The United States next calls Drew Crandall.
                         DREW WILSON CRANDALL
12
13
                 Having been duly sworn, was examined
14
                       and testified as follows:
15
               THE WITNESS: Drew Wilson Crandall, D-r-e-w,
16
     W-i-l-s-o-n, C-r-a-n-d-a-l-l.
17
               THE COURT: You may proceed.
18
               MR. STEJSKAL: Thank you, Your Honor.
19
                          DIRECT EXAMINATION
     BY MR. STEJSKAL
20
21
          Lean into that microphone the best you can so everyone
22
     can hear you. Pull it down or whatever is the most
23
     comfortable.
24
          How old are you?
25
          I am 33 years old.
```

- 1 Q. And where do you currently live?
- 2 A. I guess I would say Draper, Utah, but I am currently
- 3 incarcerated in the Tooele County Detention Center.
- 4 Q. The jail there?
- 5 A. Yes.
- 6 Q. How long have you been in jail?
- 7 A. A little over 27 months.
- 8 Q. When were you arrested?
- 9 A. May 5th, 2017.
- 10 Q. Where were you arrested?
- 11 A. I was arrested at the Hawaii Honolulu International
- 12 Airport.
- 13 Q. What were you arrested for?
- 14 A. Conspiracy to traffic drugs, specifically Fentanyl and
- 15 | Xanax and then also conspiracy to commit money laundering.
- 16 Q. Your involvement in this particular case is what you
- 17 | were arrested for?
- 18 A. Yes.
- 19 Q. Now, you had a pretrial detention hearing in Hawaii,
- 20 correct?
- 21 A. Correct.
- 22 Q. And asked to be released?
- 23 A. Yes.
- Q. With what result?
- 25 A. I was detained indefinitely.

- 1 Q. A judge there found you to be detained?
- 2 A. Yes.
- 3 Q. How did you get to Utah?
- 4 A. 20 something days later I was extradited to Utah. I
- 5 spent a night in Nevada, Pahrump, and then was flown up to
- 6 Salt Lake City.
- 7 Q. So we're clear, you didn't fight extradition, it just
- 8 took you that long to get here?
- 9 A. Yep.
- 10 Q. When you got back here, you had another pretrial
- 11 detention hearing before Judge Kimball, correct?
- 12 A. Correct.
- 13 | Q. And with what result?
- 14 A. I was still detained awaiting trial.
- 15 Q. You were deemed a flight risk or risk of danger to the
- 16 community?
- 17 A. Yes.
- 18 Q. It was the judge that decided that, not me or your
- 19 attorney or anybody else, correct?
- 20 A. Yes.
- 21 Q. Is it your understanding that you will get credit for
- 22 the time that you have served on any ultimate sentence that
- 23 you receive as a result of this offense?
- 24 A. Yes.
- 25 Q. Let's start at the beginning, I guess. Do you know

- 1 Aaron Shamo?
- 2 A. Yes.
- 3 Q. How long have you known him?
- 4 A. Probably about 10 to 11 years.
- 5 Q. Where did you guys first meet?
- 6 A. We met in Provo. We had mutual friends that we would
- 7 go skateboarding and long boarding with.
- 8 Q. Were you guys both going to school?
- 9 A. Yes. I believe at the time -- I was going to school,
- 10 but I don't know if Aaron was specifically, but I think he
- 11 was at Utah Valley University.
- 12 Q. And did you become roommates at some point?
- 13 A. Yeah, we did. About three to four years after we met
- 14 we became roommates in a townhouse in Orem.
- 15 Q. What were you guys doing at that time?
- 16 A. We were both working at a company called
- 17 Teleperformance. I was going to school and Aaron was just
- working.
- 19 Q. After Teleperformance, where did you go next?
- 20 A. I moved to Salt Lake to continue my education at the
- 21 University of Utah.
- 22 Q. Did you keep track of Mr. Shamo at that time?
- 23 A. Very rarely. I know that he stayed in the Orem area
- 24 for another couple months and then moved back to his
- 25 parents' house in Arizona.

- 1 Q. And then ultimately did you guys get back together at
- 2 some future date?
- 3 A. Yes. About two or three years later he moved back to
- 4 | Salt Lake and was living at a house on Laurelhurst Drive on
- 5 the east side. I was living in a house on 9th East. My
- 6 lease had finally expired and so I decided to move in with
- 7 him.
- 8 Q. On Laurelhurst?
- 9 A. Yes.
- 10 Q. Approximately when was that, 2012, '13?
- 11 A. Early 2014.
- 12 Q. Okay. Let's talk about your employment at eBay.
- 13 A. Yep.
- 14 Q. When did you start there?
- 15 A. I started there in March of 2014 -- or April.
- 16 Q. Did Mr. Shamo work there as well?
- 17 A. He did. He started a little bit later than me. I
- 18 referred him to the position and he started in about June of
- 19 2014.
- 20 Q. How long did you guys work there?
- 21 A. I worked there 21 months. Mr. Shamo worked there about
- 22 18 months.
- 23 Q. You guys quit right around the same time?
- 24 A. Yes.
- 25 Q. So you are roommates at the Laurelhurst residence for a

- 1 while. Were there seeds of starting a business at that time
- 2 together?
- 3 A. Yes. When Aaron was in Arizona he told me about
- 4 Bitcoin mining and introduced me to it and explained what
- 5 Bitcoins were. I tried it out for a day or two and didn't
- 6 get very far with my computer. When I moved into the
- 7 Laurelhurst address, he was looking into purchasing a
- 8 Bitcoin miner, and he wanted me to be partners with him in
- 9 mining Bitcoins.
- 10 Q. Really basically can you tell us what that is?
- 11 A. Bitcoin mining is essentially being the backbone of the
- 12 system. When someone makes a transaction in Bitcoins, you
- 13 | need a computer to verify it. There is a lot of heavy math
- 14 involved with the encryption of it, and being a miner is the
- 15 backbone of that. And then you get rewarded for mining by
- 16 receiving bitcoins.
- 17 Q. You guys don't actually do the math. The computer does
- 18 that?
- 19 A. No. It is all done on the computer and it is all
- 20 programmed right into the machine.
- 21 Q. So how did you guys get started in that? Did you buy
- 22 some kind of equipment?
- 23 A. Yeah. Aaron was researching online what he wanted to
- 24 get. He approached me with a miner. I believe the
- 25 manufacturer was K. & C. It was \$6,000 and he asked me to

- 1 put in half. I explained to him that I didn't have that
- 2 | much money. I was only able to put in 1,000. He got our
- 3 other roommate, David, to invest additional funds and then
- 4 Aaron made up the rest.
- 5 Q. What did you say that cost approximately?
- 6 A. Approximately \$6,000.
- 7 Q. So the three of you invested in the bitcoin miner?
- 8 A. Yes.
- 9 Q. By miner we're just talking about that computer
- 10 equipment that does what you said?
- 11 A. Yes. It is just a big piece of computer equipment that
- 12 | you plug into the wall and you plug into an ethernet and
- 13 | plug into the internet and you set it up once and it just
- 14 runs.
- 15 Q. How do you guys get paid for that?
- 16 A. As you mine bitcoins on the network, you are part of
- 17 that backbone of the network and they keep track of how much
- 18 of work you put in and how much of a percentage you add to
- 19 the total network capacity and they reward you Bitcoins for
- 20 that.
- 21 Q. Talk about a Bitcoin wallet. How does that money come
- 22 in and so you can actually access it?
- 23 A. Anytime that you receive Bitcoins you have to have an
- 24 address that you are receiving it at. So the wallets are
- 25 | created and periodically Bitcoins are deposited into that

- 1 wallet.
- 2 Q. Who set up these Bitcoin wallets for your Bitcoin
- 3 mining operation?
- 4 A. Aaron did. He set up the whole miner and he set up the
- 5 wallets and everything.
- 6 Q. Who controlled the money, then, that came into the --
- 7 A. Aaron did.
- 8 Q. Did you ultimately get some money paid out of that?
- 9 A. I did.
- 10 Q. How much?
- 11 A. Roughly five or \$600.
- 12 Q. That happened at Laurelhurst and then did you guys move
- 13 sometime later in 2014?
- 14 A. Yes. Later in -- it was actually early 2015.
- 15 Q. Where did you guys move?
- 16 A. We moved to a house on 1700 East in Salt Lake just
- 17 south of 2100 South.
- 18 Q. Near Highland High School?
- 19 A. Yes.
- 20 Q. While at that address did you or Mr. Shamo do research
- 21 on Google about the dark web?
- 22 A. I didn't specifically and I didn't know for sure if
- 23 Aaron was doing research but, you know, he had used the dark
- 24 web and he was familiar with it.
- 25 Q. Were you?

- 1 A. Just in a general sense. I knew what it was, but I had
- 2 never actually logged on to the websites or anything or
- 3 downloaded the T.O.R. browser.
- 4 Q. Did there come some discussion between you and Mr.
- 5 Shamo about that?
- 6 A. Yes.
- 7 Q. Tell us about that.
- 8 A. In the early part of 2015 Aaron and I were both
- 9 receiving Adderall prescriptions. I was very strapped for
- 10 money and having issues paying my bills. So he approached
- 11 | me and mentioned that he would like to start selling our
- 12 Adderall prescriptions online through the dark web and using
- 13 that money to pay bills and just have a little extra money
- 14 each month.
- 15 Q. When you say he there, who are you talking about?
- 16 A. Aaron.
- 17 Q. You guys were roommates at that time?
- 18 A. Yes.
- 19 Q. Did you or Mr. Shamo buy some things off the dark net?
- 20 A. Yes. At the time when we lived at Laurelhurst Drive,
- 21 Aaron was buying G.H.B.
- 22 Q. What is that?
- 23 A. It is a depressant. It is generally referred to as a
- 24 date rape drug. It makes you feel drunk and is work we
- 25 nervous system depressant.

- 1 Q. Were you buying that or using that at that time?
- 2 A. No.
- 3 Q. So tell me more about selling Adderall prescriptions on
- 4 the dark web. How did that work? Who set that up and how
- 5 did that work?
- 6 A. So I would just give Aaron part of my prescription each
- 7 month, just the portion that I felt like I could part with,
- 8 because I was taking it for work and for school and stuff.
- 9 So he set up the accounts and set up the vendor account and
- 10 everything. We needed to make an original deposit to set up
- 11 that account, and so we used some of the bitcoins from our
- 12 miner that we purchased to then make that initial deposit to
- 13 set up that account, but it was all Aaron that set up the
- 14 account. I never even had access to it, never knew the user
- 15 name or the password.
- 16 Q. But you knew what he was doing?
- 17 A. Yes.
- 18 Q. So presumably then there were customers that would
- 19 order this Adderall?
- 20 A. Yes.
- 21 Q. How did it get to them?
- 22 A. The Adderall would be packaged and then dropped off at
- 23 | the post office. And part of our agreement with setting
- 24 this up and doing this is I would give up some of my
- 25 Adderall prescription and I would take care of the shipping.

- 1 Aaron would come to me each night with a list of people that
- 2 | had made orders and he would come to me with a lockbox that
- 3 he kept all of the prescription drugs in, and I would
- 4 package them up in padded envelopes, write the addresses on
- 5 them, put stamps on them, and then in the morning when we
- 6 would drive to work, we would drop that off at the post
- 7 office.
- 8 Q. You knew that that was illegal at that time, correct?
- 9 A. Correct.
- 10 Q. Why did you decide to do it?
- 11 A. I was having trouble paying my bills, keeping up with
- 12 | those each month, and I was just struggling financially. I
- 13 | had a lot of debt in student loans and I was just trying to
- 14 keep me head above water.
- 15 O. Tell us about the student loans.
- 16 A. I had about \$40,000 worth of student loans. I had been
- 17 attending the University of Utah and dropped out. I had
- 18 | failed some classes and didn't achieve graduation and
- 19 eventually those loans started coming due. So when those
- 20 loans started coming due, I didn't have enough money each
- 21 month to pay my bills and I started looking into other
- 22 opportunities and ways to get a part-time job or make a
- 23 | little extra money and that is when Aaron approached me
- 24 about selling our drugs online.
- 25 Q. You were both working at eBay at this time, correct?

- 1 A. Yes.
- 2 Q. In addition to yours and Mr. Shamo's Adderall
- 3 prescriptions, was there somebody else's that you sold?
- 4 A. Yes. Aaron was purchasing other Adderall
- 5 prescriptions, specifically from a mutual friend or ours,
- 6 Mike Hanson.
- 7 Q. What was your involvement in that?
- 8 A. None. I never had any involvement. Aaron would go
- 9 meet him and purchase it from him.
- 10 Q. Now, you said you had to make a deposit to set up an
- 11 account or you guys had to -- Mr. Shamo did. There is a
- 12 term Agora. Are you familiar with that term?
- 13 A. Yes.
- 14 Q. What is that?
- 15 A. That is the name of the marketplace that Aaron had set
- 16 up the account to sell drugs on, similar to eBay or Amazon.
- 17 Agora is just the name of the website.
- 18 Q. Do you know what the account was called at that time?
- 19 A. The account was jean001.
- 20 Q. Is that just kind of a made-up name?
- 21 A. Yeah. Aaron came up with that name. I don't know
- 22 where that came from.
- 23 Q. And here we're talking like the summer of 2014?
- 24 A. Summer of 2015. This was about May and June of 2015.
- No. 2014. I am sorry. You are right. This is May or

- 1 June of 2014.
- 2 Q. And you guys are living by Highland High School there
- 3 at 1700 South?
- 4 A. Yes.
- 5 Q. Was there an agreement between you and Mr. Shamo as to
- 6 this account that you now set up to sell Adderall?
- 7 A. Yes.
- 8 Q. What was the agreement?
- 9 A. Originally when we purchased the Bitcoin miner, the
- 10 agreement was I would receive one-sixth and Aaron and David
- 11 | would split the other five-sixths. When Aaron and I decided
- 12 to start selling Adderall, the agreement was that I would
- 13 receive one-third of all of the profits and Aaron would
- 14 receive two-thirds.
- 15 Q. What was your initial investment, then, in setting up
- 16 that account to do that?
- 17 A. Just whatever Bitcoins were left over from the miner.
- 18 The original deposit was around \$1,000, but I never had
- 19 access to those wallets, so I didn't know exactly what was
- 20 in there and how much -- how many Bitcoins that Aaron had
- 21 used for my portion of it to start this account.
- 22 Q. Was there a written agreement between you guys?
- 23 A. No.
- Q. Just a conversation and kind of a handshake?
- 25 A. Yep. Aaron and I at the time were roommates and

- 1 friends so we just kind of relied on that as a verbal
- 2 | contract, just, you know, I'll take one-third and you take
- 3 two-thirds and that was the extent of it.
- 4 Q. You began selling Adderall. Did you and Mr. Shamo
- 5 ultimately add more to your items for sale?
- 6 A. Yes.
- 7 Q. What did you add?
- 8 A. Initially we started adding G.H.B.
- 9 Q. You described what that was.
- 10 A. Yes.
- 11 Q. Anything else?
- 12 A. After that Aaron purchased Modafinil from someone else,
- and then we started buying M.D.M.A. and adding that and
- 14 eventually L.S.D. and various other drugs, marijuana,
- 15 cocaine at one point and a lot of other things.
- 16 Q. How were these drugs obtained?
- 17 A. Aaron would purchase them through a separate account
- and they would be shipped either to our friends' houses or a
- 19 few times at the beginning it was shipped to our house that
- 20 we lived at.
- 21 Q. What was your involvement in purchasing those items?
- 22 A. I had no involvement in purchasing those. Aaron had
- 23 | control of all of the accounts. He had the selling account
- 24 that he would sell from and he had a separate account to buy
- 25 from, and he would do all of the purchasing through that.

- 1 The only thing he ever asked me for was to think of any
- 2 friends that we could send drugs to, sent to their house
- 3 instead of sending it to ours.
- 4 Q. What about the shipping and packaging at that time?
- 5 A. I was still doing all of the shipping and packaging for
- 6 all of the orders per day.
- 7 Q. Where would you do that?
- 8 A. In my room.
- 9 Q. Where did Mr. Shamo do the computer part?
- 10 A. In his room. We lived in the basement and his room was
- 11 just down the hall and over to the side.
- 12 Q. Did you have much interaction in his room with the
- computer stuff?
- 14 A. Not really.
- 15 Q. What did you ship those in at that time?
- 16 A. Padded envelopes and flat rate priority envelopes,
- 17 those from the post office. The padded envelopes we would
- 18 buy from Walmart and various sources locally.
- 19 Q. Tell us more about the G.H.B. What did it look like
- 20 and what was it shipped in?
- 21 A. Aaron ordered it through the guys as being wheel
- 22 cleaner from China or somewhere, so it would come in a
- 23 one-liter bottle. Then we would have to find out some way
- 24 to get sodium hydroxide. We would mix the precursors.
- 25 Aaron would always -- we had a glass beaker and Aaron would

- go into the bathroom where we had an air vent and he would
- 2 | mix the quantities together and then bring that to me and I
- 3 would put that in individual vials to send out.
- 4 Q. Did you ever try G.H.B.?
- 5 A. I did.
- 6 Q. Approximately when?
- 7 A. September of 2014.
- 8 Q. Where were you?
- 9 A. I was at my friend's house.
- 10 Q. Did you guys also go to Park City Live?
- 11 A. Yes.
- 12 Q. When did you meet Sasha? Who is Sasha Grant?
- 13 A. Sasha Grant is my girlfriend. She was my girlfriend at
- 14 | the time and she is now my fiancee.
- 15 Q. Where and when did you meet her?
- 16 A. I met her at Park City Live about the end of September
- 17 in 2014.
- 18 Q. And you guys have been close friends and now your
- 19 | fiancee?
- 20 A. Yes.
- 21 Q. You had G.H.B. and you added a few other things. Did
- 22 you add even more items in about October of that same year,
- 23 2014?
- 24 A. Yes.
- Q. What was that?

- 1 A. Around that time we added Xanax, we added magic
- 2 mushrooms, psilocybin, and then around the end of October,
- 3 early November there was cocaine that was purchased.
- 4 Q. Let me back up. Let's first talk about M.D.M.A. You
- 5 already mentioned that.
- 6 A. Yes.
- 7 Q. What did that look like?
- 8 A. It was a brownish crystal -- almost like candy looking,
- 9 like a light brown, crystal looking thing.
- 10 Q. Was there a process to getting that ready to send?
- 11 A. Yeah. We had to use a mortar and pestle and crush it
- 12 up into powder and then put it into individual capsules.
- 13 Q. Work intensive?
- 14 A. Yes.
- 15 Q. Ultimately that was discontinued in you guys'
- 16 inventory?
- 17 A. Yes.
- 18 Q. You said you were getting I believe Xanax at that time?
- 19 A. Yes.
- 20 Q. How did you guys get that?
- 21 A. It was just shipped internationally. I believe Aaron
- 22 was using some vendor in India to send that over.
- 23 | Q. What was your involvement in obtaining that?
- 24 A. I had no involvement in obtaining that. Aaron would
- 25 sometimes purchase new things without telling and it would

- just show up, and then all of a sudden I would see an order
- 2 with a new drug that we had not sold previously. He would
- 3 come in with a package and say here, this is what we're
- 4 selling now.
- 5 Q. And you would package that stuff and send it?
- 6 A. Yes.
- 7 Q. Tell us about the money at this time. This is from
- 8 June when you guys kind of are started selling Adderall and
- 9 now we are in October and you said you had been packaging
- 10 | things. How is the money flow at this time?
- 11 A. At this time I don't really know. I would just get
- 12 information from Shamo. Everything at this point was pretty
- much reinvested to buying more drugs and to diversify the
- 14 drugs that we were selling. The original plan was to be
- 15 done by September or October, make a quick 30, 40,000 and
- 16 then, you know, end our operation. That didn't come as
- 17 | quickly as we had hoped and we had to keep pushing that end
- date out. So at this point until October, neither Aaron nor
- 19 I had received any sort of payout or any profits.
- 20 Q. You also talked about some cocaine.
- 21 A. Yes.
- 22 Q. Where did you guys get that?
- 23 | A. We had a mutual friend who was always talking to us
- 24 about our business and buying personal items for himself.
- 25 He approached us and wanted to make an investment. This

- 1 investment would help us get up on our feet quicker, get
- 2 more inventory to sell quicker, and so he approached us
- 3 about investing \$10,000. Aaron wanted to originally process
- 4 cocaine leaves, coca leaves and process the cocaine
- 5 ourselves. Eventually we decided to purchase cocaine and
- 6 M.D.M.A. with that money.
- 7 Q. And that is approximately when?
- 8 A. The end of October or early November of 2014.
- 9 Q. Was there another incident with a smaller amount of
- 10 cocaine that got you in trouble?
- 11 A. Yes. Aaron had purchased about ten grams or so. He
- 12 sent that to our roommate at our address under our
- 13 roommate's name and that package was seized. Later on in
- 14 2015, in about February our roommate was called in to
- 15 Homeland Security and interviewed.
- 16 Q. Do you know how that went?
- 17 A. Ultimately the Homeland Security agents didn't pursue
- 18 | that at all, but it definitely gave Aaron and I a big scare
- 19 and a shake-up. We removed all the drugs from our house and
- 20 cleaned everything up and shut down for a few days.
- 21 Q. That ten grams of cocaine was sent to that roommate
- 22 under his name?
- 23 A. Yes. It was sent to Clancy Cooper at our address under
- 24 his name and it was sent from Peru, I think.
- 25 Q. And I believe you previously stated that you and Mr.

- 1 Shamo were trying to find other people who would receive
- 2 | items in their name?
- 3 A. Yes.
- 4 Q. Did you guys have a term for that?
- 5 A. We called that a drop.
- 6 Q. Explain what a drop is.
- 7 A. So it is dangerous to send drugs to yourself in your
- 8 own name. So through the research that Aaron did online he
- 9 figured that what we would do is tell our friends, hey,
- 10 we'll give you \$50, we'll give you \$100 if we can send a
- 11 package to your house in your name. Don't open it. When
- 12 you get it, let us know and we'll come and pick it up and
- 13 hand you cash.
- 14 Q. Did you and Mr. Shamo have some conversation about who
- 15 to recruit to do that?
- 16 A. Yes, we did.
- 17 Q. Who did you guys come up with?
- 18 A. We chose mutual friends. One of them was Sean Gygi.
- 19 He was my team member at eBay. I knew him. And then we
- 20 also recruited other friends that we knew either through
- 21 eBay or through various sources. Katie Bustin was one.
- 22 Alex Tonge. We asked a few other people. Some of them
- 23 turned us down, though.
- Q. If you would look to your left. Sorry. I'm challenged
- 25 here.

1 Do you recognize some of the folks on that chart?

A. Yes.

2

- 3 Q. Who do you recognize?
- 4 A. Obviously Aaron at the top. Me and Luke Paz, Alex
- 5 Tonge, Katie Bustin, Sean Gygi, Mario Noble, Penrose in the
- 6 lower left, Vance, Jordan Vance, Jessica Gleave, Roy
- 7 | Stevens, Clint Perry, Jessica Francom and that is it.
- 8 Q. Of those, who were drops?
- 9 A. Let's see. So initially Mario Noble was not a drop,
- 10 but he became one later on. Alex Tonge, Katie Bustin, Sean
- 11 Gygi and Jordan Vance was a drop. Those are all the ones
- 12 | that I know about.
- 13 Q. Tell me a little bit more about the recruitment
- 14 process. Let's talk about Mr. Gygi. How did that go? You
- 15 knew him at eBay. Did Mr. Shamo know him a little bit, too?
- 16 A. Yes. We had gone to various concerts and parties
- 17 | together. Shamo and I were both very familiar with him, so
- 18 | we approached Sean and said, hey, we're looking for someone
- 19 to help us out. You can make a couple extra hundred dollars
- 20 a month. Are you interested? He expressed some interest
- 21 and so we kind of gave him a rundown of what this would all
- 22 entail. We tried to keep the focus on how much money he
- 23 would make and not exactly what we were going to do. We
- 24 were a little deceptive in that respect.
- 25 Eventually with questions and whatnot, we had to

- disclose what was actually going to happen. We would say,
- 2 you know, we'll send you four or five packages a month and
- 3 | we'll pay you \$50 to \$100 per package. Don't ever open
- 4 them. If anyone ever comes asking about it or you get
- 5 interviewed by the police, just say you never ordered it,
- and because we ordered it and not you, there is no evidence
- 7 that you ever purchased that. We would tell them that, you
- 8 know, they can't really get a conviction out of that because
- 9 there is no evidence that you made the order and you can't
- 10 control who sends you packages.
- 11 | Q. You and Mr. Shamo had talked this out and kind of had a
- 12 sales pitch, for lack of a better term?
- 13 A. Yes.
- 14 Q. Would you and Mr. Shamo always meet with these people
- 15 together?
- 16 A. Not always.
- 17 Q. Tell me about that.
- 18 A. Sometimes Aaron would approach people that he knew and
- 19 sometimes I would approach people that I knew. A lot of
- 20 times if they were mutual friends we would both approach
- 21 them together, but it really just depended on who it was.
- 22 Q. Ultimately did it take Mr. Shamo's approval for
- 23 somebody to become a drop?
- 24 A. Yes.
- 25 Q. You spoke about an investment here. Did somebody

- 1 invest in the business?
- 2 A. Yes, Miles Penrose.
- 3 Q. He is on the chart there?
- 4 A. Yes, the lower left.
- 5 Q. Tell me how that came about.
- 6 A. We were at Park City Live and Miles just started small
- 7 talk with Aaron saying how is your business going, because
- 8 at that time Miles was purchasing personal drugs, personal
- 9 amounts. He approached Aaron and said how are things going.
- 10 I guess, you know, I heard about this later, but the gist of
- 11 the conversation was that things are going good.
- 12 MR. SKORDAS: I object if he heard about it later.
- 13 It is hearsay.
- 14 THE COURT: Sustained.
- 15 BY MR. STEJSKAL
- 16 Q. Let's not say any statements that you heard secondhand.
- 17 What do you know personally about that recruitment?
- 18 A. Okay. What I know personally is after talking with Mr.
- 19 Shamo, Miles approached both of us and said I would like to
- 20 make an investment. I will give you some cash and you can
- 21 purchase more drugs and then you can sell more and make more
- 22 profit quicker. He was essentially investing his capital
- 23 | that he had in his business into ours.
- Q. What was his business if you remember?
- 25 A. He is a car dealer.

- 1 Q. How much did he invest?
- 2 A. \$10,000.
- 3 Q. How did that come to you guys?
- 4 A. It came in cash.
- 5 Q. Who did he give it to?
- 6 A. He gave it to Aaron.
- 7 Q. Do you know how Mr. Shamo invested it?
- 8 A. Yes. Some of that we kept so that we could pay for
- 9 shipping supplies and stamps and various items that we
- 10 needed, and then Aaron and I both made a wire transfer to a
- 11 Bitcoin exchange. I purchased \$3,000 worth of Bitcoins and
- 12 Aaron purchased \$3,000 worth.
- 13 Q. Why Bitcoin?
- 14 A. Because we needed Bitcoins to buy more drugs on the
- 15 dark net markets.
- 16 Q. What was then purchased with that money?
- 17 A. Cocaine, one kilogram, and M.D.M.A.
- 18 Q. How did the cocaine sell?
- 19 A. Sorry. What was that?
- 20 Q. How did the cocaine sell, meaning fast or slow or did
- 21 it take a while?
- 22 A. It took about two or three months to go through that
- 23 kilogram, but it sold fairly quickly. There were five to
- 24 six orders a day for anywhere between a gram to three grams.
- 25 Q. And the profit comes from selling it in smaller

- 1 amounts?
- 2 A. Yes. You break it down from a kilogram brick into one
- 3 gram and half gram amounts and sell those at a higher
- 4 markup.
- 5 Q. Are you aware if there was any written agreement
- 6 between Mr. Shamo, yourself and Mr. Penrose?
- 7 A. There was not.
- 8 Q. The time frame here we're talking about is the end of
- 9 2014 now?
- 10 A. About November of 2014.
- 11 | Q. Tell me what is going on at eBay at that time.
- 12 A. At that time I was struggling with my stats and just
- 13 struggling altogether. The job was very stressful and very
- 14 demanding and I was put on probationary status around that
- 15 | time. Our lease was up at our current place and so in
- November of 2014 we moved to a house on Murphys Lane, 1383
- 17 East in Salt Lake.
- 18 Q. Which is roughly 38th South or so?
- 19 A. Yes.
- 20 Q. Who all moved in that residence?
- 21 A. Aaron, me and Clancy Cooper.
- 22 Q. That is in November. Then what happened at eBay in
- 23 December?
- 24 A. At the very end of December I had gotten to the point
- 25 where I was going to be fired and eBay allowed me to quit

gracefully instead of, you know, having an official termination. So at the very end of December I was let go from eBay. How about Mr. Shamo? Ο. He quit two or three days later. Let's talk about what was going on with you and Sasha Q. Grant at this time.

A. At that time we were getting closer and in the middle of December she was feeling distant from me a little bit and she said you're spending a lot of time doing other things.

I didn't clue her in to the drug dealing immediately. I kept that a secret from her and occasionally I would have to go leave for an hour or two to go package drugs for the night and not tell her. So she was not sure that I was being faithful or that I had my heart in that relationship.

So at our company Christmas party she confronted me and said what is going on? You know, I'm about to break this off. So I came clean to her and I told her that Aaron and I were dealing drugs and that I am doing this only as a short-term measure to pay off student loans and debt and to help myself out financially. I told her that initially it was only supposed to be four or five months but things are going slower than we expected. I let her know that this is not something I want to do long-term or permanently, that there was always an end date in mind for me, and I don't see

- 1 this as a viable career choice at all.
- 2 Q. How did she take all of this?
- 3 A. It was very rough on her. She didn't take it too very
- 4 | well at all initially. She was very on the fence about
- 5 continuing our relationship most of that December. At the
- 6 end of December, over New Year's we went on a vacation to
- 7 Mexico with my parents.
- 8 Q. When you say we, you and Ms. Grant?
- 9 A. Me and Ms. Grant and my parents.
- 10 Q. Tell us about that trip.
- 11 A. It was a humanitarian trip. We went down to an
- orphanage to help them rebuild some of their buildings and
- 13 retile. My parents had a neighbor that had a nonprofit that
- 14 was helping this orphanage, so we went down and helped them
- 15 | for a couple days and then spent New Year's in Mexico.
- 16 Q. Did that help you and Ms. Grant's relationship?
- 17 A. It did. We talked about a lot of things then and I
- 18 | told her exactly why I was doing this. I let her know at
- 19 that time that I didn't really feel comfortable with this,
- 20 but I was trying to get out from underneath my debt and help
- 21 | myself out financially. We kind of talked it over and
- 22 smoothed things over a little bit.
- 23 | Q. Did you guys eventually start using PayPal cards?
- 24 A. Yes. Around that time, in December of 2014 we were --
- 25 occasionally we needed money for shipping supplies and

various things that we needed cash for and so we started
trading Bitcoins for a PayPal cash card. Then from that
PayPal cash card, we would deposit it into our PayPal
accounts. PayPal has a debit card that you can buy or sign
up for. PayPal sent me a debit card and I would sometimes
use that debit card to purchase postage and shipping
supplies.

Q. Did you end up with some problems with PayPal?

- A. Yes. At the end of January of 2015 and the early part of February my PayPal account was suspended due to high risk and fraudulent behavior. PayPal does not like it when you purchase a cash card and then put that into your account and then immediately withdraw that into cash or make purchases right away. It sets off some of their fraud alerts and fraud filters.
- Q. Was there an issue with some stolen PayPal cards as well?
- A. Yes. We were purchasing PayPal cards through a site called localbitcoins.com. The people that I was purchasing these PayPal cards from had used stolen credit cards to buy them. So when those stolen credit cards were reported stolen later on by the people they were stolen from, PayPal got wind of that and thought Aaron and I were committing credit card fraud and so they suspended my account.
- Q. Did Ms. Grant kind of get in trouble for this too?

- A. Yes, she did. My account had gotten suspended. Aaron was putting pressure on me to use other people's accounts as well to launder money, and so I used Sasha Grant's account to launder \$1,000 through. Later on that ended up resulting in her termination from eBay.
- Q. What do you mean by Mr. Shamo was putting pressure on you?
 - A. So Aaron was asking me if there were any other people I know that have PayPal accounts, because PayPal has a limit of how much money you can deposit via a cash card per month and I had hit that limit in paying for postage and shipping supplies and paying for my own bills.

At this point in January, I was subsisting only on the proceeds from the drug business. I had no job and so I had to pay my rent and car and cell phone payment and such. I reached out to Sasha to use her account. Aaron reached out to his friends, his girlfriend and their friends, specifically Natalie Madson, Julian Webb, his girlfriend at the time, Luke Paz, various other people that we knew that we could use their PayPal account.

- Q. You said you were then pulling some money out of the business. Was Mr. Shamo pulling some money out too to live on?
- 24 A. Yes.

25 Q. He was not working either, correct?

- 1 A. Yes.
- 2 Q. Other than in this organization?
- 3 A. Yes.
- 4 Q. Let's go back a little bit and start talking about the
- 5 drug business again. Was there a point around this time
- 6 frame, maybe late 2014, that you got a bad batch of Xanax?
- 7 A. No. There was one in 2015, but in 2014 I don't believe
- 8 there was one.
- 9 Q. Maybe I have that wrong. Let's talk about the account
- 10 that you were running at the end of 2014 and 2015.
- 11 A. Okay. That would be jean001 on Agora.
- 12 Q. Okay. Was there a problem there?
- 13 A. Not that I was made aware of. I never handled any of
- 14 the customer service side of things or any ordering, so I
- 15 was not really made aware of anything.
- 16 Q. Maybe I have my timing off here in the switch from
- 17 | jean001 to the other account.
- 18 When was that?
- 19 \mid A. That was around the summer of 2015 into the fall of
- 20 2015.
- 21 Q. I have my timing off. I apologize.
- Mr. Penrose, back to him, he made this \$10,000
- 23 | investment. How was he to be paid back?
- 24 A. Paid back in cash at a later date. We didn't have a
- 25 | specific time frame, but we let him know it would be four or

- five months and we were going to double his investment to \$20,000.
- Q. Were you guys able to pay him back immediately?
- 4 A. Not immediately. We kept reinvesting all of that money
- 5 into more quantities and various other drugs.
- 6 Q. Then in about April of 2015 was there a car purchase?
- 7 A. Yes. Our friend Benjamin Kennard was selling his car
- 8 and Aaron wanted to buy it. So per our agreement any money
- 9 pulls out, I am going to get 50 percent of what he pulls
- 10 out, so I get one-third and he gets two-thirds. Aaron
- 11 | pulled out \$15,000 to pay for that car and I received 7,500
- 12 at that time.
- 13 O. What kind of car was that?
- 14 A. It was a 2008 B.M.W.
- 15 Q. Did Mr. Shamo continue driving that for quite some
- 16 time?
- 17 A. Yes.
- 18 Q. Tell us about the business at that time. Is it
- 19 growing? Is it doing okay?
- 20 A. Yes. At that time there were about 45 to 60 orders per
- 21 day. It was staying pretty consistent from about January of
- 22 that year all the way throughout -- that is about when we
- 23 | hit the peak of orders per day. We were selling various
- 24 drugs at that point. In April we had finally sold out of
- 25 cocaine, but we were selling M.D.M.A., L.S.D., marijuana,

1 lots of Xanax, various other pills, Valium, Cialis, Viagra,
2 Ambien, just anything.

Aaron's goal with the site was to be a one-stop shop and offer everything to everyone and then, you know, people that are purchasing one drug consistently would say, oh, maybe I want to try something else. You know, I already have a rapport with the seller and I will buy it from him.

- Q. Were these drugs you were selling, are any of these manufactured by you guys or are these still getting bought?
- A. Only the G.H.B. at that time was manufactured by us.

 Everything was just bought in bulk and break it down into

12 | smaller quantities and resell.

Q. And approximately how many orders would you guys be going through in a given day or week or however you can

15 break it down?

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- A. We would ship things out about five days a week and we had about 40 to 60 orders a day, anywhere between 250 to 300 orders a week.
- 19 Q. How many pills -- what kind of quantities?
- A. Usually in between a gram to three grams of various substances. Xanax would sometimes be upward of 100 or 200 at a time, but generally it was less than 50 at that point.
- Q. That probably involved a lot of postage and a lot of packaging?
- 25 A. Yes.

- 1 Q. Where did you get the postage?
- 2 A. We would purchase it from post offices. Aaron also
- 3 | would purchase it form Amazon and eBay. You can purchase
- 4 prepaid postage through there. A lot of our postage came
- 5 from that. But then I also would stop off -- on my daily
- 6 drop-offs I would go into the post office and purchase
- 7 stamps with cash or with a debit card.
- 8 Q. Let's look at Exhibit 17.00. Look on your screen
- 9 there.
- 10 Do you recognize that?
- 11 A. Yes.
- 12 Q. What is that?
- 13 A. That is purchasing postage from the post office. We
- 14 would send out the prepaid envelopes which required about \$6
- 15 worth of postage, so we would buy these big stamps that are
- 16 \$5.75 apiece and then add one other 50 cent stamp to cover
- 17 | the postage. Those are the amounts, so \$184 and \$115, that
- is, you know, roughly 20 or 30 each day.
- 19 Q. Do you see the dates there in the left column?
- 20 A. Yes.
- 21 Q. This is the time frame around February and March of
- 22 2015?
- 23 A. Yep.
- Q. Does that look consistent with kind of the amounts of
- 25 postage -- you said you were buying it in various manners.

- 1 This was one of the manners?
- 2 A. Yes.
- Q. Does this look consistent with what you were saying?
- 4 A. Yes. A lot of times we would purchase with cash to try
- 5 and avoid any sort of financial record, so these purchases
- 6 with a debit card definitely do not reflect the total amount
- 7 of postage we were buying.
- 8 MR. STEJSKAL: Blow that back up again and let's
- 9 look at the second page.
- 10 BY MR. STEJSKAL
- 11 Q. Same thing?
- 12 A. Yes. Those look like purchases made with my PayPal
- 13 debit card. It was banned or restricted at the end of
- January. Most of these purchases would have been made with
- 15 that card.
- 16 Q. I think you said it kind of peaked -- did you say in
- 17 March --
- 18 A. Yes.
- 19 Q. -- as far as sales?
- 20 A. Um, no. I mean, it was pretty consistent from
- 21 January of 2015 on. Once we bought a pill press later on in
- 22 the year, then things started getting into large, large
- 23 | quantities, but I think that from January to June of that
- 24 | year our sales were pretty consistent.
- 25 Q. Let's talk about Ms. Grant and her termination from

1 eBay. When was that?

- A. That was in May of 2015.
- 3 Q. And presumably you had a conversation with her when
- 4 that happened?
- 5 A. Yes.

- 6 Q. Tell us about that conversation.
 - A. So one of our other friends at eBay was committing fraud by removing feedback for bribes and money, and so they started investigating all of her known friends and people that she worked with. Sasha was one of those. So they initiated an investigation with her, and then they found out that she was linked to Aaron's and my PayPal accounts. My PayPal account was suspended in January and Aaron's was suspended in March, along with a lot of our other friends' accounts that we were using.

So through eBay they were investigating and found out that she was linked to all these other people that were suspended for fraud, so they pulled her into a room at eBay and interrogated her for a couple hours. They were asking her about stolen credit cards and removed feedback and, you know, what are Aaron and Drew doing with all of these stolen cards? Because at the time eBay thought Aaron and I were committing credit card fraud. In reality we were just trading Bitcoins for cards. Where those cards had been purchased from was not from us but it was from stolen credit

1 cards.

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- Q. She she got terminated and then you and she had a heart-to-heart about your future, correct?
- A. Yes. We were -- we basically had the biggest fight we have ever had and she was basically ready to end it at that point because indirectly, from what Aaron and I were doing led to her getting fired and she had a really good job there and was very, very frustrated with me. We kind of took a

week apart to think about everything.

Eventually -- ultimately her and I decided that at that

point I needed to have an end date in mind, because I had

just been pushing everything back. She kind of gave me an

ultimatum and said you have to be done by a certain date or

I'm not going to continue this relationship anymore. The

date that Sasha and I agreed on was September 1st.

- 16 Q. of 2015?
- 17 A. 2015, yes.
- 18 Q. Okay. Did you then have a conversation with Mr. Shamo?
- 19 A. Yes.
- 20 Q. Tell us about that.
- 21 A. So after talking this over with Sasha and deciding to
- 22 leave, I told Aaron don't worry about the one-thirds,
- 23 | two-thirds split anymore. All I want you to do is cover my
- 24 bills so I can pay my monthly bills, and then in
- 25 | September -- on September 1st I would like a payout of

- 1 \$40,000 so that I can pay off my student loans, and then I
- 2 | am completely done and I'm no longer going to do this with
- 3 you.
- 4 Q. That 40,000, is that roughly what your student loans
- 5 | were at that time?
- 6 A. Roughly, yes.
- 7 Q. You discussed that Xanax was a product that you guys
- 8 were selling?
- 9 A. Yes.
- 10 Q. What was the profit margin on that, buying it off of
- 11 whenever you bought it and then reselling it?
- 12 A. I would say about two and a half to three times the
- 13 money that you spent on the purchase was what you would get
- 14 out of it once you broke it down.
- 15 Q. In other words, if you spent \$1,000, you would make
- 16 2,500 to 3,000?
- 17 A. Yes.
- 18 Q. Did you have a discussion with Mr. Shamo about how
- 19 maybe you could increase that profit margin?
- 20 A. Yes. Aaron was looking into other ways to increase
- 21 that, and so we started researching pill presses and
- 22 pressing the pills ourselves.
- 23 Q. What did he tell you about that?
- 24 A. He told me that the profit margins for that were a lot
- 25 higher and we can make a lot more money quicker and that way

- 1 I could get a payout by September 1st and I could receive
- 2 the full amount.
- 3 Q. Was there a particular way that you guys communicated
- 4 using electronic devices?
- 5 A. Yes. We used an app called Telegram.
- 6 Q. How did you come about that?
- 7 A. Through research that Aaron did initially in the summer
- 8 of 2014. We were always trying to communicate and we knew
- 9 that text messages were not encrypted and they were not
- 10 safe. They are likely to be snooped upon and read. You can
- 11 receive them from record subpoenas and stuff, so he
- 12 approached me and told me about this app called Telegram.
- What the app will do is it encrypts your messages
- 14 between you and this other party. You can set up a secret
- 15 chat, set up self-destruct timers and various things. It is
- 16 essentially a way to communicate with privacy.
- 17 Q. You're saying Mr. Shamo came to you with that?
- 18 A. Yes.
- 19 Q. He told you to use it?
- 20 A. Yep.
- 21 Q. Did you guys start using it basically from that point
- 22 on?
- 23 A. Yes.
- Q. Did you guys use that with other people to communicate
- 25 | with as well?

- 1 A. Yes. We specifically told our drops, you know,
- 2 download this. It is a free app. Set it up and only chat
- 3 | with us through the secret chat option. If you chat with us
- 4 regularly, those can be read by other parties.
- 5 Q. Back to the pressing idea. So Mr. Shamo had discussed
- 6 that with you that possibly you could make more money that
- 7 way. How did that progress from that first conversation?
- 8 A. So later that summer Aaron went ahead and purchased a
- 9 pill press.
- 10 Q. When you say Aaron did, what do you know about that?
- 11 A. Aaron purchased it from China. I don't even know where
- 12 he purchased it from or where he went to get that. Again,
- 13 Aaron had control of all of the money and all the
- 14 purchasing, and so he just did some research online and
- 15 | found a company that would sell him a pill press and ship it
- 16 to our house.
- 17 Q. To be clear, you were okay with that idea?
- 18 A. I was hesitant, but at that point I did have an end day
- 19 in mind and I thought, you know, if that gets me to that
- 20 eventual goal of \$40,000 quicker, then that is okay. I'm
- 21 okay with that.
- 22 Q. When did you guys receive the pill press?
- 23 A. In July of 2015.
- Q. Right around this same time was there a discussion
- about help with packaging?

- 1 A. Yes. Because I was going to discontinue work in
- 2 September, we started chatting like, you know, who can take
- 3 over my responsibilities in packaging and shipping every
- 4 day. We decided to approach Katie and Alex and have them
- 5 take over the shipping part of the operation every day.
- 6 Then that would slowly phase me out of the business.
- 7 Q. By Katie and Alex you mean Katie Bustin and Alex Tonge?
- 8 A. Yes.
- 9 Q. They were acquaintances from eBay?
- 10 A. Yes.
- 11 Q. How did you guys approach them?
- 12 A. We met them at a bar downtown, went up on the patio and
- 13 had a little privacy and we basically said I'm leaving. I
- 14 am not going to be doing this after September. I need
- 15 someone to take over my responsibilities each day. Are you
- 16 guys interested in making more money than you are now as our
- 17 drops?
- 18 Q. When you say we, that is you and Mr. Shamo?
- 19 A. Yes, me and Aaron.
- 20 Q. What was their reaction?
- 21 A. They were okay with it. They took a day or two to
- 22 think about it I think, but then came back and said they
- 23 | wanted to continue with that, that they could use the extra
- 24 money to pay off their debts and their loans.
- 25 Q. How did you and Mr. Shamo get them involved?

- I went over to their house about three or four days in 1 Α. 2 a row and taught them how to do my portion of the work. 3 brought over a bunch of shipping supplies and quantities of I sat with them a few nights and helped them set up 4 5 their e-mail -- not e-mail, their encryption program so that 6 they could speak with Aaron via e-mail. I showed them how 7 to package all of the drugs, vacuum seal them, put them in 8 envelopes, and how to print shipping labels or address 9 labels.
- Q. So you spent a few days with them showing them how to do all those things?
- 12 A. Yes.
- 13 Q. At their home?
- 14 A. Yes.

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- Q. You said that you showed them or installed the

 communication app. What were you talking about there? What

 in particular --
 - A. I was using the Apple operating system and so were they, and Aaron was using Windows, and so Aaron set up their e-mail account and e-mailed the encryption key. Not e-mailed.

He gave me the encryption key and then I set up the program that they were eventually going to use on my computer to just see how it worked. I drove over to their house with a flash drive with his encryption key on it.

Then I sat with them on the computer and showed them the
program to install and helped them add his public encryption
key to their computer so they could read the messages that
he sent to them and they could encrypt messages to send back

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to him.

At that time I also logged in to the e-mail account that Aaron had created and I sent them an e-mail with some instructions just as a backup.

- Q. To help us understand, you're saying Aaron created these things and you are installing these things?
- A. Yes. Aaron created the e-mail account. I logged in once to send an e-mail through that account and to get them the encryption keys they needed so that they could speak back and forth with Aaron.
- Q. Do you remember what the e-mail account was called or what their address would have been?
- A. Yes. Aaron's e-mail account was americansteam, and
 Katie and Alex, their e-mail account was passthepeas.
 - Q. What do you mean by the decryption or key?
 - A. So they were using a method to communicate called P.G.P. There is a public key and a private key. By key what I mean is a long stream of characters and numbers that is just randomly generated. What you do is you encrypt your message with the public key, and then the only way to read that message that has been encrypted is to use the private

- 1 key to decrypt it. Again, it is pretty complicated
- 2 mathematics and I have no idea how it works. I had just
- 3 used it before.
- 4 Q. Mr. Shamo was using this as well?
- 5 A. Yes. He would use that on a daily basis. Anyone who
- 6 | would create an order would use his public P.G.P. key to
- 7 send him a message with their address. Every day every
- 8 single order that he received he would have to decrypt each
- 9 message to obtain people's shipping address that they wanted
- 10 the drug sent to. Once they were decrypted, he would pass
- 11 that over to me and I would package everything up.
- 12 \ Q. You said that he created this for them and you set it
- 13 up. What about his encryption side of things, did you have
- 14 to set that up for him or did he set that up himself?
- 15 A. No. He set up his own encryption keys and he set up
- 16 their encryption keys as well.
- 17 Q. How about actually on his system, though, you set up
- 18 their account on their computer. Did you have to set his up
- 19 on his computer?
- 20 A. No. He did that himself. He already had it set up
- 21 from all of his daily orders for the last year, so it was
- 22 | just already there for him. I never once logged on to his
- 23 computer and used it.
- Q. So that was the e-mail system to communicate orders and
- 25 such?

- 1 A. Yes.
- 2 Q. What about like the texting system?
- 3 A. Through Telegram he would communicate with them, with
- 4 Katie and Alex directly through Telegram. I was not a part
- of those messages. We never set up any group chats or
- 6 anything. It was just direct, you know, person-to-person
- 7 communication.
- 8 Q. How did Ms. Tonge and Ms. Bustin get Telegrams?
- 9 A. They downloaded it when they first became drops for us.
- 10 We just had them download it and that is how we would
- 11 communicate.
- 12 Q. When you say we, did you install it for them or did Mr.
- 13 Shamo direct them to use it? How did that go if you recall?
- 14 A. They installed it on their own. I believe it was Aaron
- 15 that told them both about the app. He just said, hey,
- 16 download this app. It is free. Once you have the app
- 17 downloaded, send me a message.
- 18 Q. Were there kind of strict instructions telling them to
- 19 use encrypted communication?
- 20 A. Yes.
- 21 Q. So they are on board now. Let's get back to the pill
- 22 press. You said July of 2015?
- 23 A. Yes.
- Q. How does that arrive or where does it arrive?
- 25 A. It gets delivered to our house on Murphys Lane. It

comes in a big wooden crate. So Aaron and I took that 1 2 downstairs. We disassembled the crate. There was a storage 3 closet that we would package everything from. It was connected to Aaron's room and only accessible through 4 5 Aaron's room. We placed it inside there on a wooden bench 6 and we set it up there. 7 Then there was a Lake Powell trip in there somewhere? 8 Yes. I went to Lake Powell with my family in early August so I was out. By that time, though, Katie and Alex 9 10 had taken over all of the packaging of daily orders and it 11 was Aaron taking care of the customer service and all of 12 that and sending them daily e-mails of what drugs to package 13 and who to package and send it to. 14 To your understanding the business kept running while Q.

- you were on that trip?
- 16 Α. Yes.

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- 17 Did you and Ms. Grant solidify your travel plans around that time? 18
 - Yes. So after our argument in May, we decided in June and July that we were going to leave the country and do a lit bit of traveling. She did some research and found these visas that New Zealand offered where you can live there for a year if you are under 30 and single and various other stipulations. So around the middle of August, Sasha Grant and I purchased one-way plane tickets to New Zealand.

- 1 Q. When did the press start running?
- 2 A. Towards the end of July in 2015.
- 3 Q. So before you went on that Lake Powell trip?
- 4 A. Yes.
- 5 Q. Did it run while you were gone?
- 6 A. Yes, it did.
- 7 Q. Who ran it?
- 8 A. Aaron did.
- 9 Q. Tell us about the initial setup then. How did you come
- 10 up with setting it up and figuring out what to put in there?
- 11 A. Aaron did a little bit of research on the press name on
- 12 YouTube and someone else had created a how-to video on how
- 13 to set up the pressure and the injection height and various
- 14 parts of it. So Aaron and I both watched that, and then we
- 15 | would go into the separate room and we would run filler or
- 16 the inert substance in each pill, and it does not have any
- 17 | active ingredient, and we would figure out how to set it up
- 18 | correctly so the pills wouldn't chip, so it would eject and
- 19 be the correct weight that we were trying to obtain.
- 20 Q. You say we, so you are both in there doing that?
- 21 A. Yes.
- 22 Q. Is one of you more hands-on than the other?
- 23 A. I kind of have a mathematical and engineering
- 24 background. So at the direction of Aaron, I was kind of the
- 25 one, you know, switching all the gears and making the

- 1 adjustments. Then I would take the pressed pill to Aaron
- 2 and say how does this look? Is this the right weight. Does
- 3 this feel right? Does this crush right? It was a joint
- 4 effort, but I did a lot of the hands-on work.
- 5 Q. How about when you were going to add the active
- 6 ingredients, how did that work?
- 7 A. Aaron came up with the amount of active ingredient that
- 8 he was looking for. In this case we were pressing Xanax.
- 9 He wanted three milligrams in each bar. He purchased a mold
- 10 for a two milligram bar that you can get from the pharmacy.
- 11 So we would set up the machine and run the inert substance
- 12 and just filler and no active ingredient and figure out the
- 13 weight of the pill. And then based on the weight of the
- 14 pill, we would just do a little ratio algebra problem to
- 15 | figure out how much active ingredient and how much filler
- 16 you needed to combine to get the desired dose.
- 17 Q. How would that get mixed and kind of put in to make it
- 18 work?
- 19 A. We would mix them in glass Mason jars. So we would add
- 20 the active ingredient and then add the filler, and then we
- 21 | would just take the Mason jar and shake it for ten to 15
- 22 minutes and roll it around.
- 23 | Q. I don't want to pass this over. I guess I heard you
- 24 say there was a two milligram Xanax that sold as a
- 25 legitimate pharmaceutical?

- 1 A. Uh-huh.
- 2 Q. And you guys used that mold but put three milligrams
- 3 in?
- 4 A. Yes.
- 5 Q. Why?
- 6 A. Aaron wanted the pills to be strong. He wanted people
- 7 to get good reviews. You are selling a new product and you
- 8 have no feedback on it, you know, people will have a hard
- 9 | time trusting it. So he wanted to built up good feedback
- 10 and people saying this is good stuff and this is exactly
- 11 what I ordered.
- 12 Q. You said there was an algebraic formula for how much
- 13 | filler goes in with how much active ingredient.
- 14 A. Yes.
- 15 Q. Was that written down anywhere?
- 16 A. Initially it was not.
- 17 O. How about later?
- 18 A. Yes. Later on I created a little computer program, I
- 19 guess. It is hardly a program, but essentially you run, you
- 20 know, say, 100 pills with the inert substance and you figure
- 21 out the average weight of each pill. Say the pill is 100
- 22 milligrams and you're looking for a ten milligram active
- 23 | ingredient. So you put in the weight of your pills and then
- 24 you put in your desired active ingredient amount and what
- 25 you want that to weigh, and then the program would say, you

- 1 know, if you have got a 100 milligram pill and you want 10
- 2 | milligrams of active ingredient in it and the rest to be
- 3 filler, you need to add a one to nine ratio.
- 4 Q. When you left the country you left that for Mr. Shamo?
- 5 A. Yes.
- 6 Q. So at this time when you first set up this press, what
- 7 were you guys pressing?
- 8 A. Xanax.
- 9 Q. Anything else?
- 10 A. We tried to press M.D.M.A. into pills and then there
- 11 were steroids, Turnable, and then there was another pill,
- 12 Etizolam. I am not really sure what that is.
- 13 Q. Where those other drugs fairly short lived?
- 14 A. Yes. They only lasted one or two runs, one or two
- 15 weeks. There was not much to press.
- 16 Q. How about Xanax?
- 17 A. That was kind of the main moneymaker. Aaron kept
- 18 | purchasing the active ingredient in larger and larger
- 19 quantities. That was the main seller.
- 20 Q. You came back from Lake Powell and then how were the
- 21 duties divided up at that time?
- 22 A. At that point I was trying to phase myself out, because
- 23 | I just started a new job as well, and so when I came back
- 24 from Lake Powell, I was trying not to do any work at all.
- 25 The press was something that Aaron was able to run on his

own. Katie and Alex were doing the shipping. Aaron was still taking care of the customer service and the daily orders.

Occasionally Aaron would come to me and need an errand run, I needed to run postage out to Katie and Alex or I needed to make a drop of more product to their house. So I had my full-time job and then I would squeeze that in in the evenings occasionally running some errands.

Q. Where was that job?

- 10 A. It was a company called Data2 Logistics in Murray.
- Q. You said you had bought a one-way ticket to New Zealand. Why did you get a job at that point?
- A. I needed to save money for our trip and, you know, I
 told Sasha I was going to be done by September 1st and that
 was my plan, and so I didn't want to just sit around from
 September to the end of November when I was going to leave,
- so I decided to get a real job.
 - Q. Tell us about any payouts from the drug business that you may have received prior to leaving the country in November.
 - A. So originally I am supposed to receive that 40,000.

 September 1st came and went and I received nothing. Aaron said that one of the batches of active ingredient that he purchased was not actually Xanax. We had no way to test it, and so he received that information via feedback once we had

- 1 already sold it. So he started getting a plethora of
- 2 negative feedback and disputes online. Eventually they shut
- 3 the account down, what you were referring to earlier. But,
- 4 anyway, I started receiving payments in \$5,000 increments
- 5 towards the end of September, partially through October, and
- 6 then the last payment I received was about the first week in
- 7 November.
- 8 Q. How much, total, were those payments?
- 9 A. I received \$20,000.
- 10 Q. In various increments?
- 11 A. Yes.
- 12 Q. Before I forget, let's go back to the bad reviews and
- 13 the bad Xanax. Tell us about that.
- 14 A. So Aaron told me that the active ingredient was some
- 15 sort of a cannabinoid, so it was kind of giving the same
- 16 feeling as Xanax but it was not actually Xanax. This was
- 17 | the feedback he was receiving from customers. So eventually
- 18 | with enough bad reviews and disputes open on Agora, they
- 19 shut the account down and terminated the account.
- 20 Q. That was your jean001 account on Agora?
- 21 A. No. Actually at that point that was our account on
- 22 Evolution. Agora had shut down halfway through the summer
- 23 | and just turned everything off. They just decided to quit
- being a dark net marketplace and they just shut their
- 25 | company down. So the jean001 account was lost at that point

- and Aaron set up other accounts online on different
- 2 marketplaces, and the other marketplace is the one that we
- 3 got banned from.
- 4 Q. That is Evolution that you talked about?
- 5 A. Evolution, yes.
- 6 Q. And that was because of bad reviews?
- 7 A. Yes.
- 8 Q. What did Mr. Shamo do next, then, to keep the business
- 9 running?
- 10 A. He made sure that he found a new supplier for his
- 11 active ingredient and he created a different account and
- 12 started selling on that.
- 13 Q. Do you know what that new account was?
- 14 A. Yes. The new account was Pharma-Master on AlphaBay.
- 15 Q. What is AlphaBay?
- 16 A. AlphaBay is another dark net marketplace.
- 17 Q. When you say Pharma-Master, can you spell that?
- 18 A. P-h-a-r-m-a M-a-s-t-e-r.
- 19 Q. So Pharma like pharmacy?
- 20 A. Yes.
- 21 Q. Do you now how he came up with that name?
- 22 A. I don't. I think it was because he was selling Xanax
- 23 | at the time mostly, and that is what he wanted to focus on
- 24 and Xanax is a pharmaceutical and the mold that we were
- 25 using looked like pharmaceuticals, and Aaron was using the

- 1 press primarily to manufacture these drugs, and so he wanted
- 2 to sell pharmaceuticals. So I think that is why he chose
- 3 that name.
- 4 Q. What is the time frame on that when you migrated to
- 5 AlphaBay and Pharma-Master?
- 6 A. Around October of 2015.
- 7 Q. When did you leave the country?
- 8 A. November of 2015.
- 9 Q. So you were there when it happened but not that long?
- 10 A. Yes.
- 11 Q. You said that you received approximately \$20,000 in
- 12 increments from Mr. Shamo?
- 13 A. Yes.
- 14 Q. What, if anything, did you have to do to earn that
- 15 during that time?
- 16 A. So Aaron had control of all the money and the accounts
- and any time I needed money, I had to go to him. He needed
- 18 | money to buy more product and more supplies, and so he would
- 19 say, you know, if you go trade out these Bitcoins, I need
- 20 5,000 for the business and I will allow you to cash out
- 21 5,000 as well.
- 22 So I was running errands for him. I was laundering
- 23 money for him. I was purchasing postage and taking it to
- 24 Katie and Alex. I guess sometimes I would take gallon bags
- of Xanax, 10,000 or so at a time, out to Katie's and Alex's

- 1 house so they could package them up.
- 2 Q. As you were preparing to leave, what was the plan on
- 3 how the press was going to keep running?
- 4 A. Aaron was able to run it himself, but he wanted to have
- 5 someone else do that for him, so he recruited his friend
- 6 Luke Paz to come over and be the new run the press guy and
- 7 do that all for him.
- 8 So he invited Paz over about a week or two before I
- 9 left and me and Aaron and Paz -- we all kind of sat there
- 10 and showed Paz how to use the machine, how to set it up and
- 11 all of that.
- 12 | Q. Did you and Mr. Shamo all participate in that?
- 13 A. Yes.
- 14 Q. Were there things like calculations and changing things
- 15 out that were necessary to make the machine run properly?
- 16 A. Yes.
- 17 Q. Who showed those?
- 18 A. I showed Luke how to do that. Aaron would say, hey,
- 19 make sure he knows how to unjam the machine. Make sure he
- 20 knows how to set it up when we need to change out the mold,
- 21 so I would show Luke which screws to undo and which gears to
- 22 adjust.
- 23 Q. Was Mr. Shamo also being shown that?
- 24 A. He knew already how to do that and how to set up the
- 25 | machine and how to adjust it.

- 1 Q. Did you in fact then use those tickets to New Zealand?
- 2 A. Yes.
- 3 Q. On what date?
- 4 A. November 27th of 2015.
- 5 Q. How much money did you have with you at that time?
- 6 A. I had \$17,000.
- 7 Q. Where did that come from?
- 8 A. That came from the proceeds of selling drugs.
- 9 Q. You said you had gotten 20,000. What did you do with
- 10 the other --
- 11 A. I paid off my car and got rid of that and then I paid
- 12 off my cell phone so that I could get it unlocked and it
- 13 | would work overseas.
- 14 Q. And once you left for New Zealand on November 27, 2015,
- 15 | what contact, if any, did you maintain with Mr. Shamo and
- 16 | the organization?
- 17 A. None. I basically just quit contact with him at all.
- 18 During the fall our friendship really deteriorated quickly.
- 19 I was frustrated because I hadn't been paid the full amount
- 20 that we agreed on in May, and Aaron kept holding that over
- 21 my head and, you know, using that to keep me doing errands
- 22 for him and in the business and so our friendship
- 23 deteriorated and I don't think we spoke for a full three or
- 24 four months after that.
- 25 Q. When you left did you feel as if Mr. Shamo still owed

1 you money?

2 A. Yes.

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- 3 Q. Who much did he owe you?
- 4 A. \$20,000.
- 5 Q. And you didn't pester him for it constantly?

back to that and ask him for money later.

- A. No. Initially I had enough to go travel with and had
 enough of a savings account that I was okay, and I just
 didn't bother him, pester him each week for that. I figured
 I would just cool off for a couple of months and then return
- 11 O. Tell us about your travels.
 - A. We traveled to New Zealand. We initially lived in a house on the south island with eight other people. Sasha and I got also jobs right away working for minimum wage at a restaurant and housekeeping at a little hotel nearby. So we started, you know, to see the country and do a little bit of traveling and fun activities, but then we also worked during the week to try to offset the cost of that.

We purchased a car and sometimes we would go camping for the weekend and live out of the car. We just wanted to see the country. I wanted to make that clean break from the organization. Everybody always, you know, would lump Shamo and I together, and I knew that everyone would continue to do that if I stayed in the country, and so we left the contrary to get away from that and to make that clean break

1 completely.

- Q. Did Ms. Grant have some influence on that?
- 3 A. Absolutely.
- 4 Q. Now, you talked about working and you talked about some
- 5 other travel. You guys took a lot of lavish travel pictures
- 6 during that time, correct?
- 7 A. We did a lot of activities, because we were only in the
- 8 country once and we wanted to see all the country had to
- 9 offer so we prioritized that, but some of what you don't
- 10 see -- you see the highlights of the trip, but sometimes we
- 11 didn't have a place to live and we would go camping for the
- 12 | weekend and live out of our car. We were house-sitting in
- 13 New Zealand so we didn't have to pay rent. We did all that
- 14 we could. We would stay in hostels and dorm rooms to keep
- 15 costs down. We just tried to live as cheaply as possible so
- 16 that we could see all the country had to offer.
- 17 Q. Ms. Grant had kind of a travel blog and she was sending
- 18 | pictures to relatives and family?
- 19 A. Yeah. Instead of being asked by all of our relatives
- 20 the same exact questions, we decided to set up a blog so
- 21 | that we could share that with our family so that we didn't
- 22 get asked the same question over and over. What did you do
- 23 | this week?
- 24 Q. Were you showing pictures of house-sitting and the
- 25 labor you were doing?

- 1 A. Yeah. We took a few pictures of the pets that we were
- 2 taking care of and the houses that we were staying in and,
- 3 you know, not so many pictures of us doing fruit picking and
- 4 working in a restaurant or anything like that.
- 5 Q. Most of the pictures were beach pictures and you guys
- 6 doing really fun travel things?
- 7 A. Yes.
- 8 0. Were you running through the money that you had?
- 9 A. Yes. We started in New Zealand with 17,000. We left
- 10 New Zealand with only about 7,000 left of that. We had been
- 11 putting activities on credit cards and paying for it and we
- 12 did some currency exchanges and paid rent and groceries with
- 13 that money. We were spending that money that we had saved.
- 14 Q. Did you ultimately reinitiate contact with Mr. Shamo?
- 15 A. Yes.
- 16 Q. How did that come about?
- 17 A. I reached out to him in late March of 2016 and I said,
- 18 hey, do you have the money that you owe me still? Have you
- 19 been able to get that? First he mentioned, you know, no, I
- 20 don't have it now. I should have it pretty soon. I kind of
- 21 left it at that. We didn't speak for another couple weeks.
- 22 I reached out to him again in early April and said, hey, I
- 23 \mid really need that money. He sent me \$2,400 at that point.
- 24 He said I can get you another 7,600 or so to pay off a
- 25 | 10,000 chunk in a couple weeks. He said that he had gotten

- 1 things rolling again or something and he finally had some
- 2 money.
- 3 Q. Did you ultimately get that money then?
- 4 A. Yes, I did.
- 5 Q. You got about 10,000 in April and May of --
- 6 A. 2016, yes.
- 7 Q. In what form did you get that money?
- 8 A. I provided Aaron with a Bitcoin wallet address. I then
- 9 transferred that money to a Bitcoin exchange called
- 10 Bitstamp, which is a lot like a stock exchange. You can
- 11 trade Bitcoins like they were commodities or stocks. So I
- 12 took those Bitcoins and I sold portions of that on the
- exchange, and then from the exchange I made a wire transfer
- 14 to my U.S. bank account.
- 15 Q. At that point did Mr. Shamo still owe you money?
- 16 A. Yes. He still owed me \$10,000.
- 17 Q. Of the 40,000 that you had agreed on --
- 18 A. Yes.
- 19 Q. -- he had paid you \$30,000?
- 20 A. Yes.
- 21 Q. You talked a little bit about these student loan
- 22 payments and that that was your goal of working in this
- 23 business to pay that off?
- 24 A. Yes.
- 25 Q. Yet you seem to have spent a lot of money on travel and

- such. Tell us about the inconsistency of not paying off the student loans.
- 3 A. I was not sure where my money was going to come from
- 4 and how much of it I would get in total, and so I put off
- 5 paying those loans, because as soon as you pull them out of
- 6 deferment, you owe money each month, and I don't want to run
- 7 out of money and not have the ability to pay them again,
- 8 because once you put them on deferment once, you are not
- 9 able to again.
- 10 Then it also was the fact that I finally had money for
- 11 the first time in three or four or five years and I wanted
- 12 to not be drowning in debt and living paycheck to paycheck.
- 13 I was reluctant to pay off my loans initially because I
- 14 | finally had some money to spend and I was not worried about
- 15 it too much.
- 16 Q. Looking back, probably not the best use of your money?
- 17 A. No, not at all. It was probably the worst thing I
- 18 | could have done.
- 19 Q. That was April and May of 2016. Mr. Shamo had paid you
- 20 \$10,000?
- 21 A. Yes.
- 22 Q. Are you still tight for money?
- 23 A. Sorry?
- 24 Q. Are you still a little tight for money?
- 25 A. Yes. At that point we were very tight for money. When

I received that 10,000, I did finally start paying on my 1 2 student loans. I was paying \$500 a month, but I was 3 calculating out what we were spending each month and what I was spending to pay off these loans and I realized our money 4 5 wouldn't last forever. We were trying to find jobs on the 6 north island. We had recently moved up to that area of the 7 country. That is when we started house-sitting and looking 8 for work in Auckland. But, yes, money was always a concern 9 and it was always very tight. 10 Around that time, May and June of 2016, was there more Q. communication with Mr. Shamo about the business? 11

A. Yes. Aaron approached me and asked me to fly home and run the press for him for a week. He offered me \$50,000 to do so. I turned him down right away. I didn't want to leave the country. I knew that Sasha would have some major problems with it if I left. I knew that that would get me back into my old life and I didn't want any part of that. I initially said no to that.

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- Q. That is a ton of money. How did you resist that?
- A. I just didn't want to get back into it and be physically back living with Aaron and be back in the United States and be around it. I wanted to separate myself from all of that.
- Q. Mr. Shamo made that offer and you told him no, you didn't want to do that?

A. Yes.

- 2 Q. Any other discussions about the business?
- 3 A. We just made small talk. How are things going? I let
- 4 him know that I was having trouble finding a job on a
- 5 part-time basi in New Zealand and that money was getting
- 6 tight and we were worried about that. I asked him for the
- 7 | final \$10,000. He said I don't have that, but you can come
- 8 and work for me again and I will pay you that money.
- 9 Q. What was the proposal? What kind of work did he want
- 10 you to do?
- 11 A. He wanted me to log on and perform customer service.
- 12 So I would log on and answer messages for him. The messages
- 13 that I would answer would be in relation to his daily drug
- 14 sales. You know, someone needs a tracking number. Someone
- 15 didn't get an order. That type of thing. He would pay me
- 16 \$1,200 a week to perform those customer service duties.
- 17 Q. Were you familiar with customer service work?
- 18 A. No. I had never done it before. I had never logged on
- 19 to any dark net web account. It was all new to me.
- 20 Q. Did you do any of that at eBay?
- 21 A. I did customer service at eBay, but, you know -- I was
- 22 part of eBay's seller vetting group and fraud prevention, so
- 23 | I would review people that had been flagged and vet them as
- 24 a seller and set appropriate selling limits, and any
- 25 | fraudulent activity that I noticed I would send over to the

1 back office teams to take care of.

- Q. So not the same kind of customer service?
- 3 A. Not really. A little bit of the same, you know, just
- 4 general customer service and you have got to talk to
- 5 customers, you have got to, you know, be able to do that
- 6 | with ease. So I had that customer service background from
- 7 my various jobs, but I had never done it before on the dark
- 8 web.

- 9 Q. After having these discussions with Mr. Shamo about
- 10 rejoining the drug trafficking operation, did you have a
- 11 discussion with Ms. Grant?
- 12 A. Yes, I did.
- 13 Q. Tell us about that.
- 14 A. I told her -- you know, I was having trouble finding
- 15 work. If we were going to house-sit, we had a better chance
- of getting these house-sits if I could work from home. I
- 17 said, you know, Aaron still owes me 10,000 and he has
- 18 offered me to perform customer service for him for a certain
- amount per week. You know, is this okay? Are you
- 20 comfortable with this? She was not.
- 21 She told me not to do it. She said that she didn't
- 22 | feel right about it and that she was worried and scared.
- 23 | She told me she didn't feel safe when I kind of approached
- 24 her with that. But she said ultimately it is your decision
- 25 and you can make that. So I was pretty apprehensive about

- doing it initially. I felt like Aaron owed me that 10,000
- 2 | without doing any work, but at the same time I talked myself
- 3 | into it. I told myself just doing customer service I will
- 4 be safe and, you know, I won't have any physical contact
- 5 | with anything, and only Aaron will know what I am doing and
- 6 I justified it for myself that way. I made a terrible
- 7 mistake.
- 8 Q. What was the agreement as to what you were going to get
- 9 paid?
- 10 A. \$1,200 every two weeks.
- 11 Q. Was there also hope that you would get that additional
- 12 10,000 that was owed?
- 13 A. That 10,000 was kind of part of that weekly wage.
- 14 Basically what it was was I don't have the 10,000 right away
- 15 | right now, but come work for me and you'll get that 10,000
- 16 with just a little bit of work.
- 17 Q. So did you, in fact, agree to do that customer service
- 18 work?
- 19 A. I did.
- 20 Q. How did you get that set up when you were in a foreign
- 21 country?
- 22 A. Aaron gave me directions on which web site to go to to
- 23 | set up an e-mail account. I set up my own e-mail account,
- 24 | shortbread66. He sent me his P.G.P. information so I could
- 25 decrypt the messages that he was sending to me and decrypt

- 1 the messages that his customers were sending to him in case
- 2 I had to look up an order or something. So he provided me
- 3 with a text file with log-in information and canned
- 4 responses for customer service in P.G.P. keys.
- 5 Q. So you would log on your computer there wherever you
- 6 | were. Where were you at that time?
- 7 A. I was living in a house in Auckland, New Zealand, the
- 8 capital city.
- 9 Q. This is customer service you can run from anywhere
- 10 then?
- 11 A. Anywhere you have internet access.
- 12 Q. Did you have access to the entire dark web account that
- 13 Mr. Shamo was running or limited access?
- 14 A. No. He gave me access to a secondary account that he
- 15 | had. In the AlphaBay system you can grant shared access to
- other accounts, and with that shared access you can allow
- other accounts to see your messages and your sales orders,
- 18 but I never had access to wallets or making listings or
- 19 anything -- any sort of administration of the account. I
- 20 only had access to see the messages and to see the sales
- 21 orders.
- 22 Q. What date did you start again working for this
- 23 organization for Mr. Shamo?
- 24 A. Roughly July 1st of 2016.
- 25 Q. So you log on to this customer service account,

1 correct?

- A. Yes.
- 3 Q. What do you see?
- 4 A. Not much of anything. When I logged on, I saw that
- 5 Aaron had used that account for purchasing a few things, but
- 6 there were no messages, no orders. I'm on the sidebar and
- 7 the navigation of the account and you can click on shared
- 8 access, and in there it shows what accounts you have been
- 9 granted access to.
- There are two buttons in there, one for messages and
- one for sales orders. I was able to click on both of those
- 12 and that gave me access to his messages and sales orders on
- 13 the main selling account, the Pharma-Master account.
- 14 Q. Did you then go through those messages?
- 15 A. Yes.
- 16 Q. Was there quite a stack at that time?
- 17 A. There was. There were 20 pages of backlog messages
- 18 | from a month back. I started going through them and went
- 19 back maybe only two weeks or so and just ignored the rest
- 20 and started answering what messages I could. Aaron had sent
- 21 me through Telegram a bunch of shipping numbers, so then I
- 22 could correlate the tracking numbed with the sales date and
- 23 then the name that ordered it. So if someone needed their
- 24 tracking number or wanted to know where their product was or
- 25 | if it got delivered I could sometimes look that up or

- 1 provide it for them.
- 2 Q. Was the site active at that time?
- 3 A. Yes.
- 4 Q. Is there something called vacation mode?
- 5 A. Yes. You can put the site -- not the site, but you can
- 6 put the account into vacation mode. In vacation mode you're
- 7 not able to sell anything, but you could still receive
- 8 messages and still talk to people that have purchased from
- 9 you previously, but it prevents all new sales from going
- 10 through.
- 11 Q. Was the site in vacation mode a little bit while you
- 12 got caught up?
- 13 A. I am not sure. There is no way for me to tell. I
- 14 think Aaron was in vacation mode right before I started
- 15 working for him, but I think once I started answering
- 16 | messages, he pulled it out of vacation mode so he could
- 17 continue and make more sales.
- 18 Q. What e-mail did you use to receive communications or
- 19 | send communications to Mr. Shamo?
- 20 A. I used shortbread66.
- 21 Q. Was that new at that time or did that continue over
- 22 | from something that you were previously using?
- 23 \mid A. That was new. I set that up at that time.
- Q. That is on that encrypted e-mail system that you talked
- 25 about?

- 1 A. Yes. The website was calmed Sigaint, S-i-g-a-i-n-t.
- 2 Q. You were shortbread66?
- 3 A. Yes.
- 4 Q. Do you know what Mr. Shamo was?
- 5 A. Americansteam.
- 6 Q. Did you also have communication with Ms. Bustin and Ms.
- 7 Tonge on that encrypted website?
- 8 A. Yes. Later on, after, you know, people needed orders
- 9 reshipped -- initially I sent those reshipments to Aaron to
- 10 pass on to them, but sometimes he wouldn't respond to those
- 11 | very quickly, so I started e-mailing Katie and Alex directly
- 12 | with reshipments. Generally there would be one or two every
- couple of days that needed to be reshipped.
- 14 Q. Were there customer service issues that you were
- allowed to deal with yourself and others that you had to run
- 16 through Mr. Shamo?
- 17 A. Yes. Aaron informed me that any issue less than \$500 I
- 18 | should just handle myself to my discretion and do what I
- 19 need to do. Anything over that, what I would do is I would
- 20 sticky the message, meaning that it stays at the top of your
- 21 list of unread messages. Then I would send him a Telegram
- 22 message with a quick little note. Here is the user name.
- 23 This is what this guy needs. This is what he is having a
- 24 problem with. Anything over a certain dollar amount Aaron
- 25 would handle personally.

- Q. How many messages would you handle then in this new customer service role of yours?
 - A. About 30 to 45 a day.

pills and I only got 19.

4 Q. What kinds of things?

A. You know, hey, I have not received my order yet. You know, can I get a tracking number? You know, if I order this on this date when should I expect it? You know, I didn't get the full amount that I ordered. I ordered 20

Some people would ask for custom orders. I am \$5 short from ordering a package of 1,000. Can you cut me a special deal? Some people would complain about the quality. You know, these pills are breaking apart. I didn't feel anything from this. This didn't do anything for me.

Later on in the fall of 2016 people started complaining that they were getting sick. I took that to mean that they were like sick to their stomach and nauseous, that type of thing.

- Q. How much communication would you have with Mr. Shamo while you were working this customer service job?
- A. Two or three messages a day. I would just log on and take care of the messages and then send him a Telegram message after and say, you know, you're all caught up on messages. Here are your stickies. I would send one of those every day or so.

```
THE COURT: Pick a good stopping point for a
 1
 2
     break.
 3
               MR. STEJSKAL: This is as good as any.
                THE COURT: We'll take our first break. We'll try
 4
 5
     to get going at about 10:30.
                (WHEREUPON, the jury leaves the proceedings.)
 6
 7
                THE COURT: We'll be in recess until about 10:30.
 8
     Thank you.
 9
                (Recess)
10
                THE COURT: Are you ready to go?
11
               MR. STEJSKAL: Yes.
12
                THE COURT: Let's go get the jury and proceed.
13
     You can stand or sit as you please until they start coming
14
     in.
15
                (WHEREUPON, the jury enters the proceedings.)
16
                THE COURT: You may proceed, Mr. Stejskal.
17
                MR. STEJSKAL: Thank you, Your Honor.
18
     BY MR. STEJSKAL
19
          So, Mr. Crandall, when we left off you had rejoined Mr.
20
     Shamo in this operation doing customer service in July of
     2016; is that correct?
21
22
     Α.
          Yes.
23
     Q.
          And when you started back up, your first task was to
24
     catch up on all the old messages?
25
     Α.
          Yes.
```

- 1 Q. Were you seeing then as part of your customer service
- 2 | the customer orders?
- 3 A. Yes, some of them.
- 4 Q. Was there anything about the products in those customer
- 5 orders that was different from when you were involved in the
- 6 operation before you left the United States in the end of
- 7 2015?
- 8 A. Yes.
- 9 Q. What was different?
- 10 A. Aaron had gotten rid of almost all of the products he
- 11 was selling and he was selling exclusively Xanax and
- 12 Oxycodone pills with Fentanyl instead of Oxycodone as the
- 13 active ingredient.
- 14 Q. You were able to figure that out from the customer
- 15 service orders?
- 16 A. Yes. A lot of the sales orders had the title of the
- 17 listing, and one of those had the word Fentanyl in it, and
- 18 the other two listings he had just had Oxycodone and then he
- 19 had the Xanax listing.
- 20 Q. Before you had left the United States in 2015 you were
- 21 involved in the pressing and selling of counterfeit Xanax,
- 22 correct?
- 23 A. Yes.
- 24 Q. How about Fentanyl and Oxycodone?
- 25 A. No, not at all. He was not even selling any Oxycodone

- or Fentanyl. In the last week of November of 2015 I know he
- 2 was purchasing Oxycodone locally and giving it to the girls,
- 3 but I never saw it and I was never a part of that. There
- 4 was no Fentanyl ever involved before I had left the country.
- 5 Q. And no pressing of any Oxycodone or --
- 6 A. No, no pressing. He was just buying from a source
- 7 locally and reselling it.
- 8 Q. Did you know that Mr. Shamo was involved in that prior
- 9 to agreeing to do his customer service for him?
- 10 A. No, I had no idea.
- 11 Q. When you saw that on the customer service orders, what
- 12 was your reaction?
- 13 A. I was a little apprehensive and scared. You know, back
- 14 when Aaron and I were selling drugs when I was in Salt Lake,
- 15 I always expressed some apprehension about selling opiates.
- 16 I was scared. I was nervous of the consequences. It was a
- 17 drug that I never felt comfortable with. So when I came
- 18 back and started doing customer service, it scared me
- 19 initially, but I thought at the time that I was just doing
- 20 the customer service and I was very far removed from it, and
- 21 I made that justification for myself that it was okay that I
- 22 was back doing customer service for him, even though he was
- 23 | selling opiates and Fentanyl.
- Q. So, again, some justification to yourself?
- 25 A. Yes.

Tell us about the progression. Now we have gone 1 Q. 2 from -- I believe you said you started with Adderall, 3 correct? 4 Α. Yes. 5 And then moved into other things such as M.D.M.A. and L.S.D.? 6 7 Yes. Α. 8 Q. Xanax? 9 Α. Yes. 10 Tell us how this progressed, how you moved from Q. 11 Adderall and now all the way to oxy. It started out with Adderall. Hey, we'll make 300 12 13 bucks a month, 400 bucks a month on the side. I mentioned 14 to him that I would like to get my student loans paid off completely and be done. He started looking into other drugs 15 16 and that is when G.H.B. was added. He said M.D.M.A. had a 17 good profit margin so we started selling M.D.M.A. 18 Then about four or five months into this, based on the 19 information that Aaron received from customer service and 20 the orders, he realized that people wanted kind of a 21 one-stop shop to get all of the drugs they want. That is 22 when we started adding in L.S.D., magic mushrooms, marijuana, and he thought that the profit margins would be 23 24 really high with cocaine. I pushed back on that initially.

I didn't want to sell cocaine and I never felt comfortable

25

- 1 | with it ever. It just scared me.
- 2 Q. What do you mean by you pushed back?
- 3 A. I told him why don't we just keep the M.D.M.A. If you
- 4 want more profit, then sell more of it. Why can't we just
- 5 stick with what we have and keep it where we are at?
- 6 Q. Were there other times that you pushed back?
- 7 A. Many times, yes. The cocaine was one of them. Buying
- 8 the press was a time I pushed back. When Sasha was fired
- 9 from her job I had to make the decision to push back very
- 10 hard. Once I had tried to get out in September of 2015 I
- 11 pushed back hard on doing anything for him, but he had his
- 12 | hands on the money and I had no other way to get it and I
- 13 kind of was torn between trying to get what we agreed on and
- 14 performing the errands and stuff for him.
- 15 Q. What do you mean by push back hard? Are you in fights
- 16 with him?
- 17 A. Yes. I mean, when that cocaine package was seized and
- 18 our roommate, Clancy, got called in by Homeland Security,
- 19 Aaron and I had a big fight. We were yelling at each other.
- 20 I told him, you know, this is what happens when you order
- 21 cocaine. If Homeland Security had seized Ambien, I doubt
- 22 they would have made such a fuss about this and, you know,
- 23 | you're putting our safety at risk. We're going to get
- 24 arrested.
- I was very scared, especially when, you know, Homeland

- 1 Security comes knocking -- it is not the Salt Lake City
- 2 police. It scared me a lot and I pushed back hard on that
- 3 and I told him this is why I never wanted to sell cocaine in
- 4 the first place.
- 5 Q. When you had these disagreements, what kind of things
- 6 would Mr. Shamo do to keep you in the organization?
- 7 A. He would just say if you quit now and you get out, you
- 8 are not going to get the money you want. You know, you're
- 9 basically forfeiting your profits in the business. He would
- 10 say, look, it is okay. People want that one-stop shop.
- 11 They are going to get it somewhere else. They are going to
- 12 | get it from someone else. It might as well be us. We might
- as well make money off of it. You're just sending a package
- 14 to them. What does it matter what is in it?
- 15 Q. So each time you went along with it?
- 16 A. Yes.
- 17 Q. And then here we are in July of 2016 and you're seeing
- 18 oxy and Fentanyl. Any push back at that time?
- 19 A. I didn't push back to him. I pushed back a little bit
- 20 on myself and talked it over with Sasha. She didn't feel
- 21 comfortable with it at all, but I made the decision to go
- 22 through with it. It is something that I regret all the time
- 23 | now. It was the worse decision I have ever made. I don't
- 24 know exactly why I could justify that in my mind, why it was
- 25 okay when I pushed back so hard on it a year ago or seven

- 1 months ago. I just felt like I was in a financial pinch
- 2 again and just needed the money and wanted to get that
- 3 | 10,000 that we agreed on. I made some terrible
- 4 justifications for myself.
- 5 Q. And money seemed to be the primary motivating factor?
- 6 A. Yes.
- 7 Q. How were you paid, then, once you started this customer
- 8 service work in July of 2016?
- 9 A. Solely through Bitcoins. Aaron would send me Bitcoins
- and then I would figure out a way for me to get it back to
- 11 my U.S. bank account.
- 12 Q. Where did you bank in the U.S.?
- 13 A. America First Credit Union.
- 14 Q. Tell us generally how that process would work, how you
- 15 | would get money from Bitcoin to your U.S. bank account?
- 16 A. I would send the Bitcoins to the Bitcoin exchange, kind
- of like the stock market. I would sell the Bitcoins that I
- 18 | needed on there. Then I would make a wire transfer from
- 19 that Bitcoin exchange to my U.S. bank account. I believe
- 20 that Bitstamp is the name of the company and I believe they
- 21 are based out of London.
- 22 Q. Let's look at Exhibit 16.05.
- Do you recognize that?
- 24 A. Yes.
- 25 Q. What is that?

- 1 A. That is a wire transfer from Bitstamp to my bank
- 2 account.
- 3 Q. I'm looking for a date.
- 4 MR. SKORDAS: The fourth line. The fourth box.
- 5 BY MR. STEJSKAL
- 6 Q. Do you see a date on there?
- 7 A. Yes.
- 8 Q. I should ask you. What is the date on that?
- 9 A. It is April 19th, 2016.
- 10 Q. So that is earlier than you coming back into customer
- 11 service, so what is this payment?
- 12 A. This is the first payment he has made me since I left
- 13 the country. He paid me through Bitcoin and this is part of
- 14 that 10,000 I got before I returned to doing customer
- 15 service.
- 16 Q. Again, how does this work? How does the money get from
- 17 Mr. Shamo to your America First bank account?
- 18 A. I provide him with a Bitcoin wallet address. He sends
- 19 the Bitcons from his wallets through a tumbling service,
- 20 which is meant to obfuscate where they come from and
- 21 originate. So he sends them through the tumbling service
- 22 and then they land in my wallet 20 or 30 minutes later.
- Once they are in my wallet, I transfer them to a
- 24 Bitstamp wallet, and then from that Bitstamp wallet I sell
- 25 them from there and convert them into U.S. dollars. Then I

- make a U.S. dollar bank transfer from Bitstamp to my bank
 account.
- Q. Let's next look at 16.06.
 Can you identify that for us, please?
- 5 Yes. This was on August 4th, 2016. This was partially some of the 10,000 that I received in April of 2016, and 6 7 then the other portion of this is the wages I earned in July 8 of 2016 by doing customer service. I didn't sell all the 9 Bitcoins I received from Aaron initially, because sometimes 10 the price of those Bitcoins will go up, and I didn't need 11 the money right away and so I wanted a couple extra hundred 12 dollars so I didn't sell all my Bitcoins immediately.
- 13 Q. What were you paid in wages?
- 14 A. In Bitcoins.
- 15 Q. How much money were you paid?
- 16 A. About \$2,400 a month.
- Q. So you had some money previously paid by Mr. Shamo
- 18 sitting in --
- 19 A. My Bitstamp account, yes.
- 20 Q. It is secure and it can just kind of sit there?
- 21 A. Yes.
- 22 Q. You were hoping it would appreciate?
- 23 A. Yes.
- Q. So you just cashed some of that in with your wages and
- 25 | that is what we're looking at here?

- 1 A. Yes.
- 2 Q. What is our total amount here?
- 3 A. \$5,343.
- 4 Q. On the bottom here it says you are living at Murphys
- 5 Lane. Were you living at Murphys Lane at that time?
- 6 A. No. I was in New Zealand at the time. I had not
- 7 changed the address for my bank after I left the country, so
- 8 my bank was still under the impression that I lived at
- 9 Murphys Lane.
- 10 Q. This is your America First account?
- 11 A. Yes.
- 12 | Q. How would you access money from that account?
- 13 A. They have an online portal. So I would log in to my
- 14 account through America First -- I mostly paid my student
- 15 | loans through that. We would pay Sasha's credit card bill
- 16 through my America First account.
- 17 Q. Let's next look at 16.07.
- Can you identify that for us, please?
- 19 A. Yes. That is September 22nd, 2016, and it was for
- 20 \$2,508.
- 21 O. What was that for?
- 22 A. That was for my wages in August.
- 23 Q. Which you agreed on what?
- 24 A. 1,200 every two weeks. So in August there are a few
- 25 more extra days, so there is 25, 50 roughly or --

- 1 Q. Same process here that Mr. Shamo would send it to you
- 2 in Bitcoin and then you would get it into your account in
- 3 this manner?
- 4 A. Yes.
- 5 Q. Let's next look at 16.09.
- Do you see the date up there in the upper left-hand
- 7 corner?
- 8 A. Yes. That is November 8th, 2016.
- 9 Q. Are you familiar with what happened on that date with
- 10 regard to this photo?
- 11 A. Yes.
- 12 Q. Explain that for us.
- 13 A. So I had moved close to \$20,000 through my Bitstamp
- 14 account that year and I was afraid of tax penalties and that
- 15 | type of thing, and law enforcement, so I asked Aaron to make
- a cash deposit into my account with the wages I earned in
- 17 October. So in the first part of November he came and
- deposited roughly \$2,700 in my account.
- 19 Q. Directly into your America First account?
- 20 A. Yes.
- 21 Q. He is in Utah here still?
- 22 A. Yes.
- 23 Q. You're where?
- 24 A. I am in -- at that point I am in Australia.
- 25 Q. How did you became aware that you had that money in

- 1 your account?
- 2 A. I was able to log on to my America First account and
- 3 see the deposit. He sent me a Telegram message saying the
- 4 deposit was made.
- 5 Q. During this period then from July 1st of 2016 through
- 6 November here of 2016, are you running this organization at
- 7 | all or are you more of an employee?
- 8 A. Absolutely not. I am definitely just an employee. The
- 9 only thing I do is customer service and I have no hand in
- 10 anything else.
- 11 Q. Are you paid a regular wage?
- 12 A. Yes.
- 13 Q. Did you have any say in how the company was run?
- 14 A. No, not at all.
- 15 Q. Let's go to 16.08.
- Do you see the date up there in the upper left-hand
- 17 corner?
- 18 A. November 22nd.
- 19 Q. You're ultimately familiar with that date, correct?
- 20 A. That is the date that Aaron was arrested.
- 21 Q. Do you know the circumstances surrounding this
- 22 photograph?
- 23 A. Yes. I had a few Bitcoins left at that point. I had
- been notified by people here in Utah that Aaron had been
- 25 arrested, so I started selling the rest of the Bitcoins that

```
I had and purging myself from all of that. I got onto
 1
 2
     localbitcoin.com and found some quy locally in Utah who was
 3
     willing to do a cash deposit in exchange for the few
     Bitcoins I had left. He deposited roughly $1,000 into my
 4
 5
     America First account and I transferred in the last of my
     Bitcoins.
 6
 7
          The transfer shows 900. Does that sound accurate?
 8
     Α.
          Yes.
 9
          Let's look at Exhibit 16.22.
     Q.
10
               THE CLERK: That one has not been offered as far
11
     as I know.
12
               MR. STEJSKAL: I talked to Mr. Skordas this
13
     morning and --
14
               THE CLERK: Okay.
15
               MR. SKORDAS: Yes, that is fine.
16
               THE COURT: Okay.
17
               MR. STEJSKAL: I will have him identify it and
     then we will offer it here. Thank you.
18
19
               MR. SKORDAS: We stipulate to its early admission.
20
               THE COURT: 16.22 is admitted into evidence.
21
               MR. STEJSKAL: Thank you, Your Honor.
22
                (Plaintiff's Exhibit 16.22 was
                received into evidence.)
23
24
     BY MR. STEJSKAL
25
          Now it is up on the screen, Mr. Crandall. Can you
```

- 1 identify that?
- 2 Let's leave the big document up here right now.
- 3 A. Let's see. That looks like a deposit into my --
- 4 Q. I am not talking about the yellow line now. I am
- 5 sorry. Can you just identify the whole document?
- 6 A. That is my America First Credit Union account and the
- 7 balance.
- 8 Q. It has kind of got a running total of the balance and
- 9 the dates on the left?
- 10 A. Yes.
- 11 | Q. Now let's focus on that yellow line.
- 12 A. That is a bank transfer from Bitstamp to my America
- 13 First account.
- 14 Q. You see the date there, 4-19-16, on the left?
- 15 A. Yes.
- 16 Q. That was one that we previously removed to there as one
- 17 of those Bitstamp transfers?
- 18 A. Yes.
- 19 Q. Let's go to the next yellow line.
- 20 Do you recognize this one?
- 21 A. Yes.
- 22 Q. What is that?
- 23 A. That is a bank transfer from Bitstamp to my America
- 24 First account.
- 25 Q. That is, again, the one that we referred to that was

- 1 your July wages?
- 2 A. Yes.
- 3 Q. Plus some extra money that you --
- 4 A. Received in April.
- 5 Q. Okay. Let's go to the next yellow line. 9-22 of 2016.
- 6 Can you identify that one?
- 7 A. That is a deposit I made from Bitstamp to my America
- 8 First account for August wages, \$2,500 -- \$2,508.
- 9 Q. I think there is one more yellow line.
- Do you see a date on that one?
- 11 A. Yes. That was the 8th of November. That is the
- 12 deposit that Aaron deposited into my account in the amount
- 13 of \$2,700.
- 14 Q. That was the photograph of Mr. Shamo earlier we saw
- 15 | making that deposit?
- 16 A. Yes.
- 17 Q. And that corresponds to this deposit?
- 18 A. Yes.
- 19 Q. There is one more.
- 20 Can you identify that one by date?
- 21 A. Yes. That was on November 22nd in 2016. That was the
- deposit of \$900 from the person I found on localbitcoin to
- 23 make that cash deposit into my account.
- Q. Thank you.
- 25 How did you communicate with that person on

localbitcoin?

1

- 2 A. There is a way to send messages through the website.
- 3 He had an ad up that he was buying Bitcoins. I responded to
- 4 it and said are you okay with doing a cash transfer -- cash
- 5 deposit into my bank. We'll hold the Bitcoins in escrow,
- 6 and then I will release the Bitcoins once you confirm the
- 7 deposit in there.
- 8 Q. Did you specifically look for someone that was in Salt
- 9 Lake or had access to America First?
- 10 A. Yes. America First is a local bank and so I had to
- 11 make sure someone was in the Salt Lake area in order to do
- 12 that.
- 13 Q. Did you have any communications with Mr. Shamo about
- 14 your concerns with the Fentanyl and the oxy pills?
- 15 A. Yes. In October of 2016 Aaron went on vacation, so I
- 16 was still answering a few messages but nothing new was being
- 17 | shipped out. Someone sent a message and said that they had
- 18 gotten sick. Well, first they sent a message and said they
- 19 didn't receive their order and it was for 40,000 pills, so
- 20 | it was quite a large order. I referred Aaron to it and he
- 21 said just reship it.
- 22 It was reshipped at a later date. Then they came back
- 23 and said that they had gotten sick and -- no. I am sorry.
- 24 They came back initially and said they didn't receive the
- 25 product. I looked up the tracking number and saw that it

had been delivered and even the first one had been delivered, too. I told them that. I said, look, the tracking shows delivery. They came back and said someone is getting sick and my friend overdosed.

So I immediately messaged Aaron and said, hey, this is a really serious problem. Someone is saying they overdosed. Like, what do we do? You need to handle this. I started freaking out and I was very, very scared at that point. That was the first time I had ever heard of any overdose or anything and it just freaked me out. I refused to log in for quite a few days after that and just kind of left it to Aaron. I figured that was a big issue that he has to deal with rather than a small thing that I can take care of.

Q. How did he handle that?

A. Initially he was going to look at obituary records in the area. I don't know if that was ever looked into or not.

A few days later or about a week later or so, the person who purchased the pills created a dispute online, disputing that transaction. At that point an administrator has to get involved and you are kind of forced into taking care of that. So I told Aaron to look into it. I gave him some more details and told him, you know, the first shipment the tracking shows delivered, the second one shows delivered.

Aaron responded to me the next day and said I bet this

guy is just faking it. It looks like he is just trying to
scam us. I can't confirm that someone died, but, you know,
he refused to reship it because we have a confirmed tracking
number. He didn't really say much about the overdose at all
or didn't seem to care about it.

- Q. When you were involved with the pill press at the end of 2015 before you left the country, you talked previously about mixing the stuff in Mason jars?
- A. Uh-huh.
 - Q. Do you have concerns that now that Mr. Shamo is dealing with Fentanyl and oxy, that that was not a good method?
- 12 A. Yes.

- Q. Did you have communication with Mr. Shamo about that?
 - A. Yes. People would always ask, you know, what is the ratio of active ingredient to filler. Aaron gave me just a canned response to give to people when they asked for that that says we don't discuss our formula with anybody, but they are pressed to mimic a 30-milligram Oxycodone. So those were the answers I would give back to the customers.

Some people would complain that they were getting sick occasionally. I asked Aaron about it and I said, you know, what would be causing this do you think? What is going on? I was assuming this meant that people were getting nauseous and upset stomachs. I asked him, you know, are you mixing it long enough? Is everything getting mixed up properly?

- 1 He told me he had professional mixing equipment at that
- 2 point. So that kind of alleviated my concerns and I didn't
- 3 really worry about it too much after that.
- 4 Q. Was there any professional mixing equipment before you
- 5 | left the country?
- 6 A. No. It was all done by hand.
- 7 Q. I am going to show you Exhibit 13.09. Yes. Photo 19.
- 8 Do you recognize that?
- 9 A. I do not. I have never seen that before.
- 10 Q. So the conversation that you just relayed about
- 11 somebody overdosing and dealing with that on customer
- 12 service, that was in the fall of 2016?
- 13 A. Yes.
- 14 Q. You said there were other messages or customer service
- 15 | issues dealing with those kind of issues?
- 16 A. No one ever mentioned an overdose. They would just say
- 17 | that people were getting sick. Occasionally someone would
- 18 say that the pills were very strong. I relayed that to
- 19 Aaron, and Aaron told me that Fentanyl tolerance and opioid
- 20 tolerance is a little different. If someone is really
- 21 | tolerant to opioids and then they take a Fentanyl pill,
- 22 sometimes it can affect them a little bit harder than it
- 23 would with the same amount of opiates. People would say
- 24 that occasionally, you know, that this one was really strong
- or that type of thing, but there wasn't really much I could

- 1 do in terms of customer service. I would always message
- 2 Aaron and say, hey, someone is complaining about being sick
- 3 or not feeling well. Make sure that you keep mixing
- 4 everything.
- 5 Q. Did you communicate with Mr. Shamo over Telegram?
- 6 A. Yes.
- 7 Q. That was one of your ways of communication?
- 8 A. Yes.
- 9 Q. And the other one was over that --
- 10 A. Encrypted e-mail.
- 11 Q. If you just had things to chat about --
- 12 A. Telegram.
- 13 Q. -- which form would you use?
- 14 A. The only thing we used the e-mail for was to send -- so
- 15 when I would send a reshipment e-mail to Katie and Alex, I
- 16 | would c.c. Aaron on that e-mail. That is really the only
- 17 | way I would use the e-mail to communicate with him.
- 18 | Everything else was through Telegram.
- 19 Q. Telegram messages were encrypted, correct?
- 20 A. Correct.
- 21 Q. They could also be erased off of phones or whatever
- 22 other devices that were being accessed?
- 23 A. Yes.
- 24 Q. But they were not always erased, correct?
- 25 A. Not always. It depends on your settings and how you

- 1 set up the chat.
- 2 Q. Let's look at Exhibit 14.12.
- 3 Do you recognize this first page here?
- 4 A. Yes. This is a Telegram message between me and Aaron.
- 5 Q. Do you see the date on that? I guess the dates are not
- 6 on here. Down in the messages. Sorry.
- 7 A. Yes. The first message was sent on the 10th of
- 8 November in 2016.
- 9 Q. Let's scroll down a little bit. Do you see under the
- 10 picture where it says Drew new phone?
- MR. STEJSKAL: Let's not go there yet, Ms. Lauder.
- 12 BY MR. STEJSKAL
- 13 Q. Do you see that in small print where it says Drew, new
- 14 phone?
- 15 A. Yes.
- 16 Q. Did you get a new phone around this time?
- 17 A. I got a new phone number, because when I left the
- 18 | country, I had to get a New Zealand phone number. So I
- 19 think that that was what Aaron had for his contact name in
- 20 his phone for me is Drew, new phone.
- 21 Q. He named that as a new phone?
- 22 A. That is what he just named the contact.
- 23 Q. Up there, and we're looking at the top photograph, is
- 24 that you?
- 25 A. Yes, that is.

- 1 Q. We have heard some other people say that you're smart
- 2 and Mr. Shamo is not so much. This does not look too smart.
- 3 What are you doing here?
- 4 A. I am sitting with a tiger. I am in Thailand.
- 5 Q. I don't see a fence around that tiger.
- 6 A. No. It was very scary. There was a tourist attraction
- 7 in Thailand where you could go in the cage with the tigers.
- 8 You have a couple of trainers around you, but you're able to
- 9 go in and pet them and take pictures while you do.
- 10 Q. That still does not seem too smart. You were
- 11 | comfortable with it?
- 12 A. It was very nerve racking. But, I mean, yeah, I had
- 13 seen so many people do it the rest of the day and before me,
- 14 so I figured if all these other tourists are doing it, it is
- 15 okay.
- 16 Q. You don't want to be that one.
- 17 Let's scroll down to the messages. Is this how you
- 18 | would communicate with Mr. Shamo then?
- 19 A. Yes.
- 20 Q. Since this is Drew, new phone, Crandall, is this off of
- 21 his phone?
- 22 A. Yes. These are messages on his phone.
- Q. What is the white box here? Who is sending this
- 24 message to whom?
- 25 A. These are messages that I sent to Aaron. In the white

- box is me and the green box later on is going to be Aaron's
- 2 response.
- 3 Q. Here looking at this screen, walk me through this brief
- 4 conversation.
- 5 A. So on the 16th of November I was trying to do some
- 6 customer service work from Thailand. All I needed was my
- 7 computer and internet access. At 7:00 a.m. Utah time, and I
- 8 am not exactly sure how the time change worked, but I was
- 9 trying to answer messages so I sent Aaron a message and said
- 10 is the website down, meaning AlphaBay? I said it won't load
- 11 for me. Then I tried a different U.R.L. and that worked.
- 12 There is about five or six different U.R.L.s you can use to
- 13 get to the same site, and so I just tried a different one
- 14 right after and it worked.
- 15 Q. So you got in apparently?
- 16 A. Yes.
- 17 Q. Let's go to the next one. Follow us through on this
- 18 conservation here at the top.
- 19 A. So on the 16th of November, after I was finished
- 20 performing customer service I sent a message and said, hey,
- 21 I'm all caught up on messages. Apparently he was in
- 22 vacation mode at that time, because the next day I asked him
- 23 | are you live again? He said, yeah, we went live last night.
- 24 That was on the 17th of November.
- 25 Q. Okay. Tell us again what vacation mode is.

- 1 A. It is where you can't generate any new sales but you
- 2 can still process old, previous sales and answer messages.
- 3 Sometimes Aaron would take a weekend off or a day off and he
- 4 | wouldn't have any new orders come in, but still people would
- 5 send messages and so I still had to do customer service to
- 6 keep up on that.
- 7 Q. Did you have any control over putting that in vacation
- 8 mode?
- 9 A. No, not at all.
- 10 Q. Who did?
- 11 A. Aaron did.
- 12 Q. Let's go to the white box.
- The green box is there. Who is that saying we went
- 14 live again last night?
- 15 A. That is Aaron.
- 16 Q. Let's go to the boxes under that. Make that larger,
- 17 please.
- 18 Read that top one for us.
- 19 A. So on the 18th of November I said I am getting
- 20 complaints about the last batch of in boxes, which was the
- 21 name of one of his listings, and from before vacation mode
- 22 that are making people sick. I'm only halfway through the
- 23 | messages and I already have four people saying stuff about
- 24 it. Should I just tell them to suck it up? Should we
- 25 reship 50 percent? Reship 50 percent means if they ordered

- 1 100 we will reship 50 of them.
- 2 Q. Now, should I tell them to suck it up sounds a little
- 3 callus. What are you thinking there?
- 4 A. I am absolutely ashamed that I ever said that. I read
- 5 that now and I can't believe I would say that to somebody.
- 6 It is horrible. It is terrible to say to somebody. I can't
- 7 believe I would have done something like that but, you know,
- 8 it is there and I said it.
- 9 Q. Now, that last line, should I just tell them or should
- 10 we reship 50 percent, you're asking that question to Mr.
- 11 Shamo?
- 12 A. Yes.
- 13 Q. Why are you asking him as opposed to taking care of it
- 14 yourself?
- 15 A. Because there is a lot of orders there and a lot of
- 16 those orders were large quantities, and so I just wanted to
- 17 get confirmation from him, you know, is this something that
- 18 | we're not going to do anything about? Is this something
- 19 that I can send a message to Katie and Alex and have them
- 20 reship some of this? I am getting his permission to deal
- 21 | with these whichever way he wants to.
- 22 \ Q. You are not allowed to deal with this without his
- 23 permission?
- 24 A. Again, these orders must have been over \$500
- 25 | collectively, and so I had to kind of forward that over to

- 1 Aaron. Anything less than 500 I was just taking care of,
- 2 but anything over that I had to talk to Aaron and okay it
- 3 with him.
- 4 Q. That was the standing agreement throughout your
- 5 customer service work --
- 6 A. Yes.
- 7 Q. -- that anything over 500, Mr. Shamo was in charge?
- 8 A. Yes.
- 9 Q. Do you know pill-wise what these were selling for?
- 10 A. It depends on the quantity, but in single quantities I
- 11 believe each pill was about \$10. Then in larger quantities,
- 12 10,000 or more, I think it was one dollar or two a pill.
- 13 Q. It wouldn't take a whole lot to get over that \$500
- 14 threshold, right?
- 15 A. No.
- 16 Q. At this time what size of orders were you guys sending
- 17 | based on your customer service feedback?
- 18 A. There was a lot. Sometimes one or two pills.
- 19 | Sometimes ten. A lot of people would order hundreds. Very
- 20 rarely you would get orders for 10,000 or so at a time,
- 21 5,000, sometimes people would make orders upwards of 20,000
- 22 pills.
- 23 \ Q. That next box does not really say much, I guess.
- 24 The second message down there is all caught up. What
- 25 is that?

```
So on the 18th I had caught up on all of the messages
 1
     Α.
2
     that were in the account. And then right below that I send
 3
     him a message saying there are three sticky messages. These
     are messages that people want to talk to Aaron specifically
 4
 5
     about a special order or something like that. None of them
 6
     were really disputes and so I just said you have three
     stickies that need your attention. Nothing major.
7
8
          Those are things that Mr. Shamo has to take care of
 9
     himself as the guy running this as opposed to something that
10
```

- you can take care of?
- 11 These are people asking for like a custom order. 12 Hey, I have enough to buy 33,000 pills and not 40,000. Can 13 you set up a custom order for me or cut me a custom deal, 14 something like that? These are just things that I don't 15 have any control over. I can't set up new listings or 16 anything like that, and so I just pass them on to Aaron to 17 deal with.
 - Let's go down to the next page. Make the green boxes Q. big, if you would.

What do we see in that first one?

18

19

20

21

22

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24

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So he responded back to my message where I said I'm all caught up, and he responded back to the question I had where, you know, should I just tell them to suck it up or should we reship half of those pills to those people? Then he said just give a pill count so we can keep track of how

- 1 many extra pills he is sending out. And then --
- 2 Q. Let's stop there. What do you mean by a recount?
- 3 A. Say if someone ordered 1,000 pills and we are going to
- 4 reship half of them, we are going to ship them out 500, so I
- 5 just keep a tally of how many are getting reshipped and let
- 6 him know.
- 7 Q. So he knows how many pills are going out?
- 8 A. Yes.
- 9 Q. Go ahead with that next line.
- 10 A. He was asked if I had heard from Sean recently. I had
- 11 | not been conversing with Sean at all. He said Sean is my
- 12 runner for mail. I have not heard a response from him since
- 13 yesterday. You know, if you still talk to him, can you
- 14 reach out and see if he is okay?
- 15 \ Q. Who is this Sean we are talking about here?
- 16 A. Sean Gygi.
- 17 Q. You knew him but you just hadn't talked to him for a
- while.
- 19 A. Yes.
- 20 Q. Looking at the date there that these messages are being
- 21 exchanged between you and Mr. Shamo, 11-18 of 2016, does
- 22 that mean anything to you based on what you now know?
- 23 A. Yes. Based on not I now know Sean had been approached
- by Homeland Security agents and he was becoming a criminal
- 25 informant at that point. He was handing the packages over

- 1 to Homeland Security instead of sending them out and he was
- 2 | meeting with Aaron and wearing a wire.
- 3 Q. That lines up with this message here time-wise?
- 4 A. Yes.
- 5 Q. How about that last line on that big message there?
- 6 A. So he basically is saying that in the listings he is
- 7 | switching over to bulk purchases only.
- 8 Q. Read that for us first.
- 9 A. We are also slowly moving to bulk, so I'm pulling
- 10 listings with a ten quantity and listings with a 100
- 11 quantity for Xanax to slowly move up.
- 12 Q. Now, tell us what that means.
- 13 A. Instead of selling the Xanax 10 at a time or 100 at a
- 14 time, he wanted to move up to 500 or 1,000 at a time or
- more.
- 16 Q. This seems to be a statement rather than a question.
- 17 Is he asking you if you want to do this or is he telling you
- 18 | that that is what you're going to do?
- 19 A. It is more just of an F.Y.I. You won't see listings
- 20 for ten or 100 anymore.
- 21 | Q. Who makes these major business decisions?
- 22 A. Aaron does.
- 23 Q. Let's next look at Exhibit 15.05 and page 5 of that.
- 24 Do you recognize this?
- 25 A. Yes. This is an e-mail that I sent to Katie and Alex

- 1 as well as Aaron, and this has some reshipment information
- 2 that is encrypted and it is attached as a text file.
- 3 Q. Shortbread66 --
- 4 A. That is me.
- 5 Q. -- and passthepeas --
- 6 A. That is Katie and Alex.
- 7 Q. -- and americansteam?
- 8 A. That is Aaron.
- 9 Q. The subject is reship. So you're doing what now?
- 10 A. After I have done the messages that were, you know, a
- 11 few orders that needed to be reshipped, so I put the plain
- 12 text information of what needs to be reshipped and what
- 13 address it is going to, and I ran it through the encryption
- 14 program and then pasted two versions of it into text files.
- 15 The first attachment is to Katie and Alex and it is
- encrypted with their P.G.P. key. That is the 11-20 P2P
- 17 T.X.T. The second one is sent to Aaron and that's the 11-20
- 18 | Pharma. That just has the same information that I sent to
- 19 Katie and Alex, but it is encrypted so only he can read it.
- 20 Q. This series of letters and numbers at the bottom, that
- 21 is just the encryption itself?
- 22 A. Yes. That is the message once it has been encrypted.
- 23 It is just a random string of characters.
- Q. So you're sending just the reship information. This is
- 25 not the daily orders, this is just your customer service

1 reship?

- A. Yes. This is just reshipments, not the daily orders.
- Q. That was November 20th of 2016 and November 18th and leading up to that. Now let's talk about November 22nd of 2016.

What happened that day?

A. Sasha and I had arrived in the capital of Laos that day, riding a bus overnight and it was about 7:00 or 8:00 p.m. that night. We had a mutual friend, Crystelle Madson, reach out to us on Facebook. She sent us the K.S.L. news article about Aaron being arrested. I had previously, earlier that night, been trying to log on to answer messages and take care of things and I couldn't get in. The internet where we were at was very unreliable and I couldn't get a solid connection.

No one was responding to messages and when that came up and Crystelle sent us that message, we both started crying and freaking out. Immediately I was very, very scared. I went out and purchased some more data for my phone so I could set up a mobile hot stop so I could actually log on to the account.

I immediately logged in to the account and started deleting messages, deleting anything that I could. Again, I only had access to the messages and that was it. I opened up one dispute with someone and that also had an

administrator added into the dispute process, and I sent a 1 2 private message to the administrator and said this account 3 has been compromised by law enforcement, please shut down the account. I was trying to cover my tracks and delete any 4 5 evidence that I was in there and any messages I had sent. After that was all done --6 7 That was the administrator of AlphaBay, whoever runs 8 the --9 Just any administrator. Anytime you open up a dispute Α. 10 on AlphaBay as a customer it creates a three-party 11 discussion where the seller and the buyer and some 12 administrator from AlphaBay can come in and mediate that 13 dispute. I went into a recent one and found an 14 administrator and just sent them a personal message based on 15 their user name. 16 You told them to shut Mr. Shamo's particular sale site 17 down? 18 Yes. Α. 19 The Pharma-Master site? Q. 20 Yes. Α. 21 Then what? 0. 22 After I had deleted all of the messages and told them 23 to shut the site down, I logged out. I stored everything 24 related to the customer service and the business on a little

flash drive. I took that flash drive and destroyed it,

25

- 1 threw it down the storm drain in Laos and just completely
- destroyed it. Then after that I reformatted my computer and
- 3 deleted everything and reinstalled my operating system.
- 4 Q. I believe that was the same day you cashed in most of
- 5 the remainder of your Bitcoin?
- 6 A. Yep.
- 7 Q. Just to clear that out as well?
- 8 A. Yes. Just to get rid of everything. I knew it was
- 9 over and there was nothing more to it, and so I just wanted
- 10 to get rid of all evidence and get rid of everything that
- 11 connected me to this and just completely stop it.
- 12 Q. Then after that did you talk to family or friends or
- people in the United States?
- 14 A. Yes. So I first initially reached out to Sean Gygi and
- asked him if he was okay. At that point I didn't know what
- 16 his role was in this or what he was doing. I had that
- 17 | message from Aaron that said he was a mail runner. I didn't
- 18 know exactly what that meant or if he was still a drop at
- 19 | all, so I just asked him if he was okay.
- Sean Gygi said, yeah, I am fine. No big deal. To me
- 21 it kind of sounded like things were okay. I reached out
- 22 also to Dan Allen, a mutual friend, and I just said, holy
- 23 | crap. Have you seen the news? This is crazy. I was kind
- of hoping Dan would give me some more information, but he
- 25 just kind of said, yeah, this is nuts and left it at that.

And then Sasha reached out to Mario Noble to ask him if he was okay or he had been arrested and he was very vague as well and didn't say anything.

- Q. Did you give any instructions to your family about what to do?
- A. No. My family had no idea that I was doing this. I kept them completely in the dark the whole time. I was partially trying to protect them. I was ashamed of what I was doing. I was doing something illegal for money and I am not proud of it. I didn't want my family to know at all.

A couple weeks after Aaron was arrested, though, I did reach out to my parents and I sent them the news article from K.S.L. and said I don't know if you have seen this, but Aaron has been arrested and these are pretty serious charges. I was his roommate and his friend for a long time so if the police want to talk to me, you know, let them know that I'm out of the country. Give them my e-mail address. Give them my phone number and I will talk to them. We even had a video chat about that and they kind of reassured me that everything is going to be okay. We'll forward law enforcement over to you if it comes to that, but no one has reached out to you. I kind of left it at that. I didn't want to let my parents know anything further, but I kind of let them know that I am available to talk to if someone comes knocking on their door looking for me.

Q. To your knowledge did anyone do that from law enforcement?

- A. No, no one ever did.
- 4 Q. You're still in Laos?
- 5 A. Yes.

- 6 Q. Then what do you do?
 - A. Well, a lot of our travel arrangements and plans were already set up and paid for in advance so we continued along our travels. In January we were in Indonesia. We decided back in September of 2016 that we really enjoyed traveling and we wanted to keep that going, and so Australia offers the same type of visa that New Zealand does. We signed up for a one-year work visa in Australia.

Our plan after our Southeast Asia backpacking trip was to go to Australia after that and live there for a year. So in the first part of January when we finally left Indonesia, we landed in Brisbane, Australia and we started working there and living there.

- Q. Were you guys worried about this investigation still?
- A. Yes. Sasha and I had gotten engaged when we were in Thailand, and so we were trying to set a date for our wedding and figure that all out. We talked about it and said, you know, if someone is going to come asking about this or want to talk to me, it is going to happen within the first couple of months. So we kind of set a date as

- January 10th. If no one talks to us from -- maybe it was 1 2 the 20th. Maybe it was two months after Aaron had been 3 arrested. We said if no one talks to us by January 20th, let's go ahead and set an official date for our wedding and 4 5 have people start planning on attending and booking their tickets and stuff. So we were on the lookout and kind of 6 7 looking at news stories and keeping tabs on that during that 8 time, but no one ever reached out to us, so January 20th
- 10 Q. Where did you plan to get married?

9

A. We planned to meet our families in Hawaii and get
married on May 12, 2017. So we started booking plane
tickets and buying a dress and buying a ring and all of that
and started setting that all up.

came and went and we planned our wedding after that.

- Q. You sent out invitations and your family made arrangements and all of that?
- A. Yes. All my family were attending and a lot of her family were too. We had 45 people that were flying out to Hawaii to meet us for our wedding. We were going to fly from Australia and meet our families there.
- 21 Q. Did you guys end up flying from Australia to Hawaii?
- A. We did. We flew out of Australia on May 5th and then
 when I landed in Hawaii, I was arrested that morning coming
 through customs.
- 25 Q. Right off the airplane?

A. Yes.

Q. And they confiscated any electronic equipment that you had with you?

A. Yes. They confiscated my phone, my computer, all the cameras I had. They confiscated my passport. They confiscated Sasha's passport and her phone and her computer and they confiscated every electronic device that we had.

Q. And pulled you in a room and started questioning you?

A. Yes. They separated us and they ran a search through all of my bags and the same with hers. They pulled me into a room at Homeland Security and started questioning me.

They pulled Sasha into a separate room and started questioning her. The interrogation lasted an hour or two.

Q. And you initially lied to investigators, correct?

A. Yes. Initially they were just making small talk asking what I was doing, where I was traveling, but when they started asking about financial information and about Bitcoins I started freaking out and I lied to investigators. I was really scared and I didn't like where their questioning was going and I didn't want to incriminate myself. I didn't have a lawyer present or anything and so, you know, part of my Miranda rights is I have the right to remain silent so I lied to them first and then they kept pressing the matter, and so I finally asked for a lawyer and decided to just be quiet.

- 1 Q. And you have been in custody ever since?
- 2 A. Yes.
- 3 Q. You were returned to Utah by the United States
- 4 marshals, correct?
- 5 A. Yes.
- 6 Q. You then hired and talked with an attorney here?
- 7 A. Yes.
- 8 Q. And after that you submitted to more interviews with
- 9 law enforcement, correct?
- 10 A. Yes, I did.
- 11 Q. Let's look at Exhibit 23.01.
- 12 Do you recognize that?
- 13 A. Yes.
- 14 Q. What is that?
- 15 A. That is my plea agreement that I signed on October 17th
- 16 of last year.
- 17 | Q. And in that did you agree to plead guilty to every
- 18 | count you were charged with?
- 19 A. Yes.
- Q. That was with the advice of your attorney?
- 21 A. Yes.
- 22 Q. Was there any specific sentencing agreement that the
- 23 United States promised to you?
- 24 A. No.
- 25 Q. Did you also sign a cooperation agreement?

- 1 A. Yes, I did.
- Q. Let's scroll to that, the last few pages.
- 3 Looking at the bottom of that, it says you agree to
- 4 testify truthfully and completely for the United States in
- 5 any subsequent court hearing or trial.
- 6 Did you agree to that?
- 7 A. Yes.
- 8 Q. And you agreed to wait to be sentenced until after the
- 9 trial, correct?
- 10 A. Yes.
- 11 Q. Have you testified truthfully and completely?
- 12 A. Yes.
- 13 Q. Was it your hope as a result of testifying and
- 14 cooperating that the judge may be more lenient on you?
- 15 A. Yes.
- 16 Q. Any specific promise as to what is going to happen?
- 17 A. No.
- 18 Q. Let's go back to the top and look at the second
- 19 paragraph with the charges.
- It says you agree to plead guilty to counts two, three
- 21 and 13; is that correct?
- 22 A. Yes.
- 23 Q. And count two is conspiracy to distribute Fentanyl,
- 24 correct?
- 25 A. Yes.

- 1 Q. Did you do that?
- 2 A. Yes, I did.
- 3 Q. What was your role in that?
- 4 A. My role in that was customer service. I provided
- 5 customer service for all of the sales on the dark web and I
- 6 was paid for it biweekly.
- 7 Q. Let's scroll down and look at the next count.
- 8 You also pled guilty to count three, conspiracy to
- 9 distribute Alprazolam?
- 10 A. Yes.
- 11 Q. By that they mean --
- 12 A. Xanax.
- 13 Q. -- counterfeit Xanax?
- 14 A. Yes.
- 15 Q. Did you do that?
- 16 A. Yes, I did.
- 17 Q. Count 13, conspiracy to commit money laundering.
- Did you plead guilty to that?
- 19 A. Yes, I did.
- 20 Q. Did you do that?
- 21 A. Yes.
- 22 Q. That is because the money you were dealing with was
- 23 from --
- 24 A. Illegal proceeds, and I converted it into real currency
- 25 and used it for everything.

- 1 Q. Some of the proceeds -- some of it was your wages?
- 2 A. Yes.
- 3 Q. You were not charged with distribution resulting in
- 4 death, correct?
- 5 A. Correct.
- 6 Q. You're aware that Mr. Shamo is charged with that and
- 7 | that that occurred in June of 2016?
- 8 A. Yes.
- 9 Q. Were you involved in this drug trafficking organization
- 10 in June of 2016?
- 11 A. I was not.
- 12 Q. You got back in when?
- 13 A. July 1st, 2016.
- 14 Q. Were you aware at that time that someone had died as a
- 15 result of this operation?
- 16 A. I had no idea.
- 17 Q. Were you told that your job is to tell the truth?
- 18 A. Yes.
- 19 Q. Were you told that you could harm yourself if you're
- 20 telling lies and untruths?
- 21 A. Yes.
- 22 Q. Did you tell the truth here with us today?
- 23 A. Yes, I did.
- Q. Do you have any stake in the outcome of these
- 25 | proceedings? Does it matter what you get on what happens

- 1 here?
- 2 A. I'm sorry. One more time?
- 3 Q. That was a poorly worded question. Let me try that
- 4 again.
- 5 Does your cooperation depend on whether Mr. Shamo is
- 6 found guilty or not guilty?
- 7 A. No.
- 8 Q. All you were told is to tell the truth?
- 9 A. Yes.
- 10 Q. Will you get sentenced after this trial is over?
- 11 A. Yes.
- 12 Q. And you expect that there is a sentence coming?
- 13 A. Yes.
- 14 Q. You have been in jail now for how long?
- 15 A. 27 months and nine days.
- 16 Q. And you still have plans to marry Ms. Crandall?
- 17 A. Yes.
- 18 Q. She is standing by you?
- 19 A. Yes.
- 20 Q. That is going to happen after accepting whatever
- 21 sentence Judge Kimball hands down?
- 22 A. Yes.
- 23 Q. I joked earlier about you and the tiger in that picture
- 24 and others have said that you're smart and Mr. Shamo is not
- 25 that smart, and, therefore, you must be the brains behind

- 1 this operation. You have known Mr. Shamo for how long?
- 2 A. 2008 or so.
- 3 Q. How do you respond to that, that others say that he is
- 4 not too smart?
- 5 A. It is pretty easy to Google things and do a little bit
- of research. You know, it is not that hard and there are
- 7 websites out there with a plethora of information that you
- 8 can just do 30 minutes of research and figure out how to do
- 9 this.
- 10 Q. So he did some of these things to set up the
- 11 organization?
- 12 A. Yes.
- 13 Q. Let's pare that down a little bit. Let's talk about
- 14 what you did as part of the organization. At the beginning
- 15 did you and Mr. Shamo discuss getting involved in this type
- 16 of activity?
- 17 A. We did.
- 18 Q. And did you both agree to start selling Adderall and
- 19 | get involved?
- 20 A. Yes.
- 21 Q. Did you guys become partners?
- 22 A. Yes. I had a one-third partnership and he, you know,
- 23 | had a two-thirds stake in it, but at the same time he had
- 24 | almost all of the decision making capabilities. I didn't
- 25 choose what to order or anything like that or how to set

- 1 this up. He had control of the money the whole time. I
- 2 never once had access to the wallets. I trusted him enough
- 3 that he would just pay me fairly based on our one-third,
- 4 two-thirds agreement.
- 5 Q. You packaged and shipped drugs?
- 6 A. Yes.
- 7 Q. Knowing that they were illegal drugs?
- 8 A. Yes.
- 9 Q. You helped recruit some others as drops?
- 10 A. Yes.
- 11 Q. You helped put together the recipe, for lack of a
- 12 better term, to make these counterfeit Xanax with
- 13 Alprazolam?
- 14 A. No. Aaron came to me with the recipe. I sat at the
- 15 | machine and did the algebraic ratio math to make sure it was
- going to come out correct, but he came to me with the
- 17 recipe.
- 18 Q. I see. So he had the active ingredients and the --
- 19 A. He came to me with what he wanted. He said I want a
- 20 three milligram pill and here is the mold and here is the
- 21 active ingredients and the filler.
- 22 Q. When you left the company you got paid out some?
- 23 A. Yes.
- Q. And expected more or hoped for more?
- 25 A. Yes.

- 1 Q. And then in July of 2016 you got back into customer
- 2 service?
- 3 A. Yes.
- 4 Q. Who was in charge of the organization?
- 5 A. Aaron Shamo.
- 6 Q. From the beginning?
- 7 A. Yes.
- 8 Q. In the beginning with your partnership, did you have
- 9 some decision making capacity?
- 10 A. When it came to shipping products and that type of
- 11 thing, yes, but I would also receive feedback from him.
- 12 Aaron would say, hey, this got damaged in shipping. Can we
- add some kind of bubble wrap to it? You know, can you put
- 14 it in a Mylar bag to conceal it better? Can you -- the term
- 15 that they use on the dark net is stealth. Can you add more
- 16 stealth to the package, meaning, you know, put it in a candy
- 17 bar wrapper or put it in a stuffed toy? So I kind of had
- 18 some leeway in how to do that, but Aaron would come to me
- 19 with suggestions and just let me implement that on my own.
- 20 Q. Once you left the country, how much direction did you
- 21 have over the organization?
- 22 A. None.
- 23 Q. Did that ever change?
- 24 A. No.
- 25 Q. So what kinds of things did Mr. Shamo do that you

- 1 didn't do?
- 2 A. He was in charge of ordering new products, ordering all
- 3 products. He was in charge of decrypting every daily order
- 4 and sending that to either me or to Katie and Alex later on.
- 5 He was handling all of the money. Initially all the money
- 6 was kept in a lockbox that I never had a key too. It was
- 7 always in his room with the drugs. Aaron had control over
- 8 all of that.
- 9 Q. Who listed what was sold?
- 10 A. Aaron did.
- 11 Q. Who determined how much to charge customers?
- 12 A. Aaron did.
- 13 Q. Who paid the other employees in this organization?
- 14 A. For the most part that was Aaron, but occasionally I
- 15 | would send money to other drops. When I would pick up a
- 16 package I would give them \$50 or I would pay them via Venmo,
- 17 and then later on the business would reimburse me in
- 18 whatever payout I got.
- 19 Q. After you left the country in late 2015, did you have
- 20 any further involvement in paying other members of the
- 21 organization?
- 22 A. No.
- 23 Q. Who directed others on what to do?
- 24 A. Aaron did.
- 25 Q. Did you have a little bit of control in that before you

- 1 left the country?
- 2 A. Not really. I mean, I trained Luke how to use the
- 3 press, you know, and Aaron was there but I kind of did the
- 4 hands-on training of it. I talked to Katie and Alex when
- 5 they were shipping things out to see if they were low on
- 6 stamps or shipping supplies and if I needed to bring more.
- 7 Aaron would ask me to bring them wages occasionally. He
- 8 | would just give me a stack of cash and I would drive over to
- 9 their house.
- 10 Q. But he was directing you what to do?
- 11 A. Yes.
- 12 Q. Who made the final decision on how to address customer
- 13 service complaints over \$500?
- 14 A. Aaron did.
- 15 \ Q. Who made the decision to start pressing and selling
- 16 pills laced with Fentanyl?
- 17 A. Aaron did.
- 18 Q. Did you have any involvement in that whatsoever?
- 19 A. No.
- 20 Q. Were you in the United States when those pills were
- 21 being pressed?
- 22 A. No.
- 23 | Q. Did you ever run that Fentanyl pill press, pressing
- 24 Fentanyl pills?
- 25 A. No. I have never seen that press before.

- 1 Q. Looking back, how do you feel about what you did?
- 2 A. I feel terrible. I am absolutely ashamed about what I
- 3 did. It enabled people with an addiction to further that.
- 4 I did some terrible things and I did it all for money. I do
- 5 | not feel good about it at all.
- 6 Q. Have you heard about the opioid epidemic?
- 7 A. Yes.

8

- Q. How do you think you and Mr. Shamo affected that?
- 9 A. I think we made it very, very easy to get more and more
- 10 pills for less money, and I think it exacerbates the problem
- 11 when someone can get it for very cheap and in huge
- 12 quantities.
- 13 Q. Looking back and thinking about it since your arrest
- 14 and spending all of this time in custody, do you have any
- 15 | empathy for those affected by your and Mr. Shamo's actions?
- 16 A. Absolutely. I live with people that are struggling
- 17 | with their addictions every day, you know, and it is not
- 18 | pretty at all. Oftentimes they try so hard but they can't
- 19 help themselves and they come in and out of jail. Watching
- 20 someone come down from withdrawal is terrible. I have seen
- 21 | it many times now and it is bad. It is just ruining people
- 22 and their families too. People come into jail and they have
- 23 | no money and no means of support and their families have to
- 24 pick that all up. They are always stealing from their
- 25 | families to get more drugs for themselves, and their

```
1
     families and their friends and their loved ones are paying
 2
     the price as well.
 3
          So you regret your involvement in this?
     Q.
          Absolutely.
 4
     Α.
 5
          But you're owning up to it?
     Q.
 6
     Α.
          Yes.
 7
          Thank you.
     Q.
                MR. STEJSKAL: No further questions at this time,
 8
 9
     Your Honor.
10
                THE COURT: Thank you, Mr. Stejskal.
11
               Mr. Skordas, you may cross-examine.
12
               MR. SKORDAS: Thank you, Your Honor.
13
               Could we look at Government's Exhibit 23.01,
14
     please.
15
                           CROSS-EXAMINATION
16
     BY MR. SKORDAS
17
          Good morning, Mr. Crandall.
     Q.
18
          Good morning.
     Α.
          Do you remember signing this agreement?
19
     Q.
20
     Α.
          Yes, I do.
21
          Go to page 9 of that. That is in fact your signature,
22
     isn't it?
23
     A. Yes, it is.
24
          And it is a signature dated October 17th of last year,
25
     correct?
```

- 1 A. Yes.
- Q. Why don't you read for the jury paragraph 9 there.
- 3 A. I understand and agree to all of the above. I know
- 4 that I am free to change or delete anything contained in
- 5 this statement, and I do not wish to make changes to this
- 6 agreement because I agree with the terms and all of the
- 7 statements are correct.
- 8 Q. That is what you stated to a court in this very
- 9 building on October 17, 2018, correct?
- 10 A. Yes.
- 11 Q. Go to page 1 of that agreement. It says under
- 12 paragraph one that you're going to be pleading guilty to
- 13 | counts two, three and 13 of the indictment, correct?
- 14 A. Correct.
- 15 Q. Count two is specified down there on the very bottom --
- MR. SKORDAS: If you could highlight that, please,
- 17 Yvette. Thank you.
- 18 BY MR. SKORDAS
- 19 Q. Conspiracy to distribute Fentanyl, correct?
- 20 A. Yes.
- 21 Q. Read the last line, the fifth element of that.
- 22 A. The overall scope of the conspiracy involved at least
- 23 400 grams of Fentanyl.
- 24 Q. And read the second line of that.
- 25 A. The defendant knew the essential objection of the

- 1 conspiracy.
- 2 Q. And the third line --
- 3 A. The defendant knowingly and voluntarily involved
- 4 himself in the conspiracy.
- 5 Q. You knew what the conspiracy was and you knowingly and
- 6 voluntarily involved yourself in the conspiracy, and the
- 7 | conspiracy was to distribute at least 400 grams of Fentanyl,
- 8 correct?
- 9 A. Correct.
- 10 Q. You knew that is what you were doing?
- 11 A. Yes.
- 12 Q. And you voluntarily did it?
- 13 A. Yes.
- 14 Q. And you knew that is what was going on here, correct?
- 15 A. Yes.
- 16 Q. There was no doubt in your mind as to what was being
- 17 distributed, was there?
- 18 A. No.
- 19 Q. You knew it wasn't Oxycontin that was being
- 20 distributed, didn't you?
- 21 A. I learned that very quickly once I started doing
- 22 customer service again, yes.
- 23 Q. That was not my question. You knew that you were
- 24 distributing Fentanyl, correct?
- 25 A. Correct.

- 1 Q. You pled guilty to that because it was true, correct?
- 2 A. Yes.
- 3 Q. And if you look at count two of this -- excuse me.
- 4 The second count that you pled guilty to which was
- 5 count three, on the second page the same -- thank you.
- The exact same is true for the Alprazolam, correct?
- 7 A. Correct.
- 8 Q. The Xanax, if you will. You knew that you were
- 9 distributing that as well, correct?
- 10 A. Yes.
- 11 Q. And you pled guilty to that?
- 12 A. Yeah.
- 13 Q. And you pled quilty to conspiracy to commit money
- 14 laundering, correct?
- 15 A. Yes.
- 16 Q. Because you knew that you were laundering money?
- 17 A. Yes.
- 18 Q. There is a little box at the bottom of page 2. You
- 19 also understand, don't you, that there are significant
- 20 penalties that arise from each of those counts, correct?
- 21 A. Yes.
- 22 Q. And you could serve a significant period of time for
- 23 that, right?
- 24 A. Yes.
- 25 Q. But importantly you avoided much more significant time

- 1 by not pleading guilty to the death related count, correct?
- 2 A. Yes.
- 3 Q. Your attorney told you that, correct?
- 4 A. Yes.
- 5 Q. You don't want to have to plead guilty to that one or
- 6 be charged with that one, correct?
- 7 A. I was not around and part of the organization when that
- 8 death occurred.
- 9 Q. So it is not your fault?
- 10 A. I am not saying it is not my fault.
- 11 Q. I think that is exactly what you just said. You're not
- 12 responsible for that. Let them suck it up.
- Isn't that what you're saying?
- 14 Let's go to page 11 of this agreement. This is an
- 15 addendum to this plea, correct?
- 16 A. Yes.
- 17 Q. And there is a paragraph there on the bottom where it
- 18 says you agree to testify truthfully and completely for the
- 19 United States in any subsequent court hearing or trial
- 20 related to this case if called upon, correct?
- 21 A. Correct.
- 22 Q. The only subsequent court hearing or trial related to
- 23 this case is today, this very minute, correct?
- 24 A. Yes.
- 25 Q. You have not testified in any other capacity, have you?

- 1 A. No.
- 2 Q. It also says that you agree to await sentencing until
- 3 everybody else in this case has been sentenced, correct?
- 4 A. Yes.
- 5 Q. So notwithstanding that this plea was entered in
- 6 October of last year, you still have not been sentenced?
- 7 A. No, I have not.
- 8 Q. And part of the reason you have not been sentenced is
- 9 because what is going to happen at your sentencing is
- 10 | largely contingent on what you do today, correct?
- 11 A. I hope that it is.
- 12 Q. And you hope that you'll be found to have testified
- 13 truthfully and completely, correct?
- 14 A. Yes.
- 15 Q. But Aaron and I don't decide if you testified
- 16 truthfully, do we?
- 17 A. No.
- 18 Q. This jury of 14 people don't get to tell the Judge
- whether you testified truthfully, do they?
- 20 A. No.
- 21 Q. Your lawyer and your parents and your family don't get
- 22 to tell the Judge that you testified truthfully, do they?
- 23 A. No.
- Q. These three men here get to tell the Judge that,
- 25 correct?

- 1 A. I guess so.
- 2 Q. They are the deciders of if you tell the truth today,
- 3 direct?
- 4 A. Correct.
- 5 Q. They told you that they will tell the Judge whether or
- 6 not they feel like you have told the truth?
- 7 A. Yes.
- 8 Q. Correct?
- 9 A. Correct.
- 10 Q. In response to how well you do today in testifying
- 11 against Aaron Shamo, correct?
- 12 A. That and in response to the evidence that they have
- 13 gathered.
- 14 Q. You don't have to tell the truth about anything else,
- 15 right? You have not been questioned about any other
- 16 individuals that you have had to testify in court about,
- 17 have you?
- 18 A. I have not testified in court against anyone else.
- 19 Q. And you are never going to, are you?
- 20 A. They have all pled guilty so, no, I don't have to.
- 21 Q. And none of them are in jail, are they?
- 22 A. No.
- 23 Q. You're the only person in jail besides Aaron, correct?
- 24 A. Correct.
- 25 Q. And you were arrested about four months after he was,

- 1 correct?
- 2 A. About seven or six.
- 3 Q. I am sorry. My math is bad.
- 4 You have been in jail continually since then?
- 5 A. Yes.
- 6 Q. As far as you know, looking at that chart, you and
- 7 Aaron are the only people that have spent a minute in jail,
- 8 correct?
- 9 A. Correct.
- 10 Q. You have given an interview to law enforcement in
- 11 | connection with this case, correct?
- 12 A. Yes.
- 13 Q. Have you had a chance to review that prior to
- 14 testifying today?
- 15 A. No.
- 16 Q. Would it help you if you saw it in your testimony
- 17 today?
- 18 A. No.
- 19 Q. You think you can remember everything that you said?
- 20 A. Yes.
- 21 Q. You were asked whether or not Aaron was very smart,
- 22 correct?
- 23 A. Yes.
- Q. And you told law enforcement no, correct?
- 25 A. Correct.

- 1 Q. You said, well, but he can Google things?
- 2 A. Yes.
- 3 Q. Did you tell law enforcement the truth when you gave
- 4 that statement?
- 5 A. Yes.
- 6 Q. Mostly?
- 7 A. Mostly.
- 8 Q. Did you tell law enforcement the truth when they asked
- 9 was Aaron very smart and you said no?
- 10 A. Yes.
- 11 Q. Did you tell law enforcement the truth about your
- 12 involvement in this case?
- 13 A. Yes.
- 14 Q. Did you hold back a little bit?
- 15 A. No.
- 16 Q. Do you remember talking to law enforcement and
- 17 describing Aaron -- or having law enforcement describe Aaron
- 18 as a moron?
- 19 A. I don't recall that.
- 20 Q. Would it help you if you saw that?
- 21 A. Yes.
- MR. SKORDAS: May I, Your Honor?
- THE COURT: You may.
- 24 BY MR. SKORDAS
- 25 Q. Just take a look at that for me, Drew.

```
1 What is that?
```

- 2 A. A transcript of my interview with law enforcement on
- 3 | the 13th of June in 2017.
- 4 Q. Who was present, do you recall?
- 5 A. Law enforcement agents, an I.R.S. agent, a postal
- 6 inspector, my lawyer and some of the prosecutors.
- 7 Q. You had a couple lawyers there, didn't you?
- 8 A. Yes.
- 9 Q. Turn to page 127 of that. It is on the top right-hand
- 10 --
- 11 A. 127?
- 12 Q. 1-2-7, yes, sir.
- 13 At some point during the interview law enforcement
- 14 didn't think you were being very honest, did they?
- 15 A. Yes.
- 16 Q. Why don't you read that question that begins on page 9.
- 17 Excuse me. Line 9.
- 18 A. And -- because last time I told you I appreciate your
- 19 | honesty, but, you know -- and when you're telling me that --
- 20 I mean, we have a tendency to do this when we are in
- 21 trouble. Okay. All I wanted to do was this -- was my plan.
- 22 Your actions say something very different. Very different.
- 23 You know what I mean? You're telling me you set the -- you
- 24 set the entire press, and Shamo is such a moron that he
- 25 can't do the mixes right or learn how to operate the

- 1 machine. You're doing all of it and you are getting
- 2 basically nothing for it, you know, in comparison. That
- 3 sounds really strange.
- 4 Q. That is the question that law enforcement asked you,
- 5 correct?
- 6 A. Correct.
- 7 Q. You're saying that Aaron is such a moron that he can't
- 8 even do anything?
- 9 A. Correct.
- 10 Q. That was paraphrasing your comments to them, correct?
- 11 A. Yes.
- 12 Q. Go to page 128. That is the next page, correct?
- 13 A. Yes.
- 14 Q. The officers asked you a question that begins on line
- 15 | 11. Why don't you read the jury that question.
- 16 A. You're not the only person that we have talked to that
- 17 has parroted this exact same thing. You're -- but it is
- 18 so -- it is -- I mean, you're looking at a bunch of people
- 19 here who had --
- 20 MR. STEJSKAL: Your Honor, I am going to object at
- 21 this point. He is asking him to read the questions and not
- 22 the answers. These are not previous statements of this
- 23 witness.
- 24 THE COURT: This is --
- MR. SKORDAS: I can have him read his answers.

That is fine. 1 2 THE COURT: You need to have him read the answers. 3 BY MR. SKORDAS All right. Let's back up one page. We earlier had you 4 5 read a question that began on line 9. Read your answer on line 21. 6 7 I don't know why I protected him so much and why I feel like I'm so loyal to him. I -- I don't know. I mean, when 8 I look at it in retrospect, I feel like I have been abused 9 10 and I keep going back to him. You know, I don't know. I 11 quess I'm just looking for acceptance from someone, a 12 friend. I really don't know. I mean there is no other 13 money that I received and I don't know why I have such 14 loyalty to the guy. I don't know. I really don't know why 15 I protected him so much. 16 Now read the next question and your answer. 17 You're not the only person that we have talked to who has parroted this exact same thing. But it is so -- it 18 19 is -- I mean, you're looking at a bunch of people here who 20 if we had been in the situation -- like it sounds like you were doing everything. You're setting up the machines, 21 22 pressing, you're making sure he got -- you were so worried 23 about him doing the mixes right that you created a computer 24 program, you know. You knew he was running oxys, you know, 25 eventually, and you knew oxys were going through the system

- 1 and stuff like that. You know, you talk to a guy like
- 2 Vance, you know, and this guy -- all these people who are
- 3 receiving packages, and they are making just a little bit of
- 4 money and then Aaron is sitting on almost a half a million
- 5 dollars in cash. How is that -- I don't understand. How is
- 6 he a master manipulator? What is the deal?
- 7 Q. Your answer?
- 8 A. He is really good at manipulating for sure.
- 9 Q. Is that the way you remember this conversation going?
- 10 A. Yes.
- 11 Q. Well, since we are there, why don't we continue. Just
- 12 finish that page.
- 13 A. Why do you say that? I mean, tell me some examples of
- 14 that other than this enormous one here. I mean, whenever we
- 15 | would go out to someplace, some bar, some dinner place he
- 16 | would always get his way. He is always kind of, you know,
- 17 | gaining an ally, use that ally to, you know, get everyone
- 18 else to agree to it. He was always the ringleader in the
- 19 friends group. Everyone looked up to him. He was the one
- 20 that everyone called first to hang out. He was kind of the
- 21 leader in the group, you know, and he is always -- it is
- 22 kind of his personality. He has always been the leader on
- 23 | the top. You know, he will cheat his way to get to the top.
- 24 Q. That is how you described Aaron that day, correct?
- 25 A. Yes.

- 1 Q. That was in response to it looks like about an hour of
- 2 interview and interrogation by law enforcement, correct?
- 3 A. Yes.
- 4 Q. You were arrested in Hawaii; is that right?
- 5 A. Yes.
- 6 Q. What was the date of that?
- 7 A. May 5th, 2017.
- 8 Q. You were there for a wedding with Sasha?
- 9 A. Yes.
- 10 Q. And you never did get married, did you?
- 11 A. No.
- 12 Q. And all the people that flew out there didn't get to
- 13 participate in that, correct?
- 14 A. Correct.
- 15 Q. You were taken into custody?
- 16 A. Yes.
- 17 | Q. And you have remained in custody ever since?
- 18 A. Yes.
- 19 Q. And you argued both in Hawaii and in Utah to be
- 20 released, correct?
- 21 A. Yes.
- 22 Q. I think the prosecutor asked you if the judge was the
- one that made the decision to hold you; is that right?
- 24 A. Yes.
- 25 Q. And the judge did make that decision, correct?

- 1 A. Yes.
- 2 Q. What did the government argue?
- 3 A. That I was a flight risk and a danger to the community.
- 4 Q. And that you should be held?
- 5 A. And that I should be held.
- 6 Q. And the judge agreed with that, correct?
- 7 A. Yes.
- 8 Q. Over your objection and your attorney's pleading,
- 9 correct?
- 10 A. Yes.
- 11 Q. Both here and in Hawaii?
- 12 A. Yes.
- 13 Q. The government asked that you be held?
- 14 A. Yes.
- 15 Q. And the judge followed that recommendation?
- 16 A. Yes.
- 17 Q. And you have been held ever since?
- 18 A. Yes, I have.
- 19 Q. At any time did you have your own Bitcoin account?
- 20 A. Yes.
- 21 Q. Did you at all times have your own Bitcoin account?
- 22 A. I always had the ability to create a new wallet in the
- 23 various services that I used.
- 24 Q. How do you create a wallet in Bitcoin?
- 25 A. You just press a button and it will generate a new

- 1 wallet address for you. I don't know exactly how the system
- 2 generates a new one, but I know that you can generate as
- 3 many as you need.
- 4 Q. And you lived off of Bitcoins and wages and things like
- 5 that while you were traveling around the world, correct?
- 6 A. Yes.
- 7 Q. As I understood it and listening, you traveled to New
- 8 Zealand?
- 9 A. Yes.
- 10 Q. Thailand?
- 11 A. Yes.
- 12 Q. Laos?
- 13 A. Yep.
- 14 Q. Indonesia?
- 15 A. Yes.
- 16 Q. Australia?
- 17 A. Yes.
- 18 Q. Hawaii?
- 19 A. Yes.
- Q. What did I miss?
- 21 A. Cambodia, Malaysia and Singapore.
- 22 Q. In which of those jurisdictions did you work?
- 23 A. In Australia and New Zealand.
- 24 Q. What did you do in Australia?
- 25 A. I was customer support and tech support for an

- 1 e-commerce company. They helped you as a small business
- 2 create a website to sell from, like a Shopify type version
- 3 for Australia.
- 4 Q. How long did you have that job?
- 5 A. Five months.
- 6 Q. What did you do in New Zealand? I think you already
- 7 described that.
- 8 A. I worked at a fish and chips restaurant doing prep work
- 9 for them. I worked on a farm picking weeds a few times. I
- 10 picked fruit. We were house-sitting to avoid that. And
- 11 then I worked for Aaron's organization doing customer
- 12 service.
- 13 Q. I think you described your work in New Zealand as
- 14 minimum wage?
- 15 A. Yes.
- 16 Q. Is that correct?
- But minimum wage does not allow you to travel to
- 18 Thailand, Laos, Indonesia, Singapore and Hawaii and
- 19 Australia, does it?
- 20 A. No.
- 21 Q. Getting money from your folks or your friends in Utah
- 22 | allows you to live that lifestyle, correct?
- 23 A. Getting money from the drug trafficking I did before I
- 24 left allowed me to do that.
- 25 Q. And getting money from drug trafficking while you're

- 1 | not even involved in the enterprise anymore, correct,
- 2 | according to you?
- 3 A. Yes.
- 4 Q. You're getting money for something and everyone else is
- 5 doing all of the work? Isn't that fair? Isn't that a fair
- 6 recitation of what you said?
- 7 A. It is money that Aaron and I agreed on originally.
- 8 Q. But you're not doing anything you claim and you're
- 9 still getting money?
- 10 A. I'm getting back pay, yes.
- 11 Q. Everybody on that chart is here in Utah taking all the
- 12 | risk and you're on the other side of the world getting paid,
- 13 correct?
- 14 A. I took the risk for over a year when I was in the
- 15 | country. But, yes, once I left I am not taking any of the
- 16 risk, but I am still receiving payments from Aaron.
- 17 Q. Because at that point you had earned something from
- 18 this organization, correct?
- 19 A. Aaron and I made an agreement.
- 20 Q. You had earned the right to travel the world and
- 21 | continue to get paid for doing nothing, correct?
- 22 A. No. I chose that. I didn't earn that. I chose to
- 23 | leave the country to get away from -- to get away from
- 24 everything. I wanted to separate myself from it. I didn't
- 25 | feel right about it from the beginning. I had some moral

- 1 reservations about it and I wanted to leave the country to
- get away from that and make that clean break.
- Q. Can we go to Exhibit 15.05, page 5?
- If you look at the top of this, and we have already
- 5 talked about this a little bit, it is an e-mail from you to
- 6 the two girls, Alex and Katie, correct?
- 7 A. Correct.
- 8 Q. November 20th of 2016, correct?
- 9 A. Yes.
- 10 Q. After you had made a clean break from the organization,
- 11 correct?
- 12 A. Correct.
- 13 Q. And two days before Aaron was arrested, correct?
- 14 A. Yes.
- 15 Q. And things were starting to happen at this time,
- 16 weren't they?
- 17 A. What things?
- 18 Q. Well, you have learned since that Ryan Jensen had been
- 19 arrested, correct?
- 20 A. Not at this point, no.
- 21 Q. And that Sean Gygi was already working with the
- 22 government, correct?
- 23 A. No. After the fact, but not at this date.
- Q. I understand. Okay. You now know that?
- 25 A. I now know that, yes.

- 1 Q. You now know why everything was going haywire during
- 2 this time, correct?
- 3 A. Yes.
- 4 Q. And you learned two days later that Aaron had been
- 5 arrested, correct?
- 6 A. Yes.
- 7 Q. And you took some fairly significant steps to shield
- 8 yourself from Aaron and this entire organization, correct?
- 9 A. Yes.
- 10 Q. You went to a bank and sold your Bitcoin wallet,
- 11 | correct? You went somewhere and sold it.
- 12 A. I went to -- I went online and sold my Bitcoins that
- were in my wallet and transferred them to my bank.
- 14 Q. Let's turn to Exhibit 16.08. This is a picture of some
- 15 | fellow cashing you out of your Bitcoins, correct?
- 16 A. Correct.
- 17 Q. On November 22nd?
- 18 A. Yes.
- 19 Q. The day you learned, right --
- 20 A. Yes.
- 21 Q. You also reached out to several people involved in this
- 22 organization, correct?
- 23 A. People that I know had been involved before I left, but
- I was not sure if they were still involved, but, yes.
- 25 Q. You wanted to know what was going on, right?

- 1 A. Yes.
- 2 Q. You reached out to Sean Gygi?
- 3 A. Yes.
- 4 Q. I think you said you reached out to -- Sean Gygi lied
- 5 to you and told you everything is fine, correct?
- 6 A. Correct.
- 7 Q. You reached out to Dan Allen?
- 8 A. Yes.
- 9 Q. And he told you everything was nuts, correct?
- 10 A. Yes.
- 11 Q. You reached out to Mario Noble?
- 12 A. Sasha did.
- 13 Q. I'm sorry. Sahsa did.
- He sort of lied to you guys, too, at that point,
- 15 correct?
- 16 A. Yes.
- 17 Q. He was kind of vague about what was going on I think is
- 18 | the way you described him, correct?
- 19 A. Yes.
- 20 Q. You then went -- and maybe I don't have my things in
- 21 order -- and started getting rid of your fingerprint on the
- 22 internet, correct?
- 23 A. Yes.
- Q. You started shutting down accounts, correct?
- 25 A. Yes.

- 1 Q. You went immediately and did that, right?
- 2 A. Yes.
- 3 Q. Right?
- 4 You told law enforcement you did that to cover
- 5 yourself, correct?
- 6 A. Yes.
- 7 Q. In fact, you and your fiancee sort of laid low for what
- 8 you thought was a safe period of time, two months, right?
- 9 A. Yes.
- 10 Q. You were done with this at that point, right? You had
- 11 washed your hands of Aaron and everybody else?
- 12 A. Yes.
- 13 Q. And you had done everything that you could to get as
- 14 | far away from that as possible?
- 15 A. Yes.
- 16 Q. And after two months of not hearing anything you
- 17 decided it was probably safe to come back to the United
- 18 States?
- 19 A. No. I decided to go through with my wedding. I guess,
- 20 yes, the wedding was going to be in Hawaii. Yes, I didn't
- 21 | think I was going to be arrested when I landed in Hawaii.
- 22 Q. Otherwise you probably wouldn't have landed in Hawaii,
- 23 | correct?
- 24 A. I would have tried to contact someone here if I knew I
- 25 was going to be arrested, and I probably would have

- 1 contacted law enforcement and contacted a lawyer to make
- 2 | sure that they were there when I landed.
- 3 Q. Prior to the day you were arrested in Hawaii, you had
- 4 not done any of that?
- 5 A. Correct.
- 6 Q. You had not reached out to law enforcement?
- 7 A. Correct.
- 8 Q. You had not done anything at all to help absolve
- 9 yourself or take any responsibility or own anything in
- 10 relation to this, correct?
- 11 A. Correct.
- 12 Q. You had done just the opposite. You had erased
- everything that you could find that had your fingerprints on
- 14 it, correct?
- 15 A. Yes.
- 16 Q. You talked about something called a pill press.
- 17 A. Yes.
- 18 | Q. Tell the jury what a pill press is.
- 19 A. A pill press is a machine that takes powders and
- 20 presses it into a pill based on the mold you have.
- 21 Q. And part of the reason that you use a pill press is so
- 22 that you can make the powder look like a pill, right?
- 23 A. Yes.
- Q. Because people don't want powder and they don't want it
- in a gelcap. They want the real deal, right?

- 1 A. Correct.
- 2 Q. And so you got a press to make the powder look like it
- 3 is the real deal, right?
- 4 A. I didn't get the press, but, yes, Aaron and I got --
- 5 Q. I know it is everybody else's fault. I'm just asking.
- 6 A. Yes.
- 7 Q. And you put some inert substance in there, some filler,
- 8 right?
- 9 A. Yes.
- 10 Q. What did you use for that?
- 11 A. It is microcrystalline cellulose.
- 12 Q. What is that? Do you know?
- 13 A. I don't. It is just I think what every pill has as a
- 14 | filler to get the shape and the weight that you want.
- 15 Q. And how did you get the shape that you wanted?
- 16 A. Molds were purchased online.
- 17 Q. The mold of a pill?
- 18 A. Yes.
- 19 Q. And how did you get the weight that you wanted?
- 20 A. By getting a real version of the pill and weighing it
- 21 or just comparing the size.
- 22 Q. And how did you get the ratio of the quantity that made
- 23 the pill the appropriate strength?
- 24 A. Aaron gave that to me.
- 25 Q. But you figured it out, right? You're the one that did

- 1 the math calculation on it, correct?
- 2 A. Yes, because Aaron would always ask me to do it for
- 3 him. He would say, hey, I am having troubling figuring out
- 4 this math, this ratio. Will you do this for me?
- 5 Q. And you did?
- 6 A. Yes.
- 7 Q. You figured out that if you put two drops of this in
- 8 and ten drops of this in you'll have a 20-percent solution?
- 9 A. Yes.
- 10 Q. Because Aaron couldn't figure that out?
- 11 A. No, he didn't want to do it. He could figure it out
- 12 himself.
- 13 Q. But he never did, did he?
- 14 A. He did sometimes. I was not always there when he was
- 15 pressing.
- 16 Q. That is because you had already set up the formula,
- 17 correct?
- 18 A. It is because I solved the algebra problem, but
- sometime before we even had that he would text me through
- 20 Telegram and ask --
- 21 Q. How did you get the consistency --
- 22 THE COURT: Let him finish his answer.
- MR. SKORDAS: I am sorry.
- 24 THE WITNESS: Sometimes he would text me through
- 25 Telegram and tell me what the pills were weighing and then I

- 1 | would quickly do the math problem for him and respond.
- 2 BY MR. SKORDAS
- 3 Q. How did you get the consistency? How did you get the
- 4 powder to hold together?
- 5 A. The pill press does that for you with the pressure. I
- 6 think there is binders that are included in the inert
- 7 substance that help bind the pill together.
- 8 Q. In the microcrystalline or whatever it is called?
- 9 A. Yeah.
- 10 Q. How did you get the color of the pill to match?
- 11 A. Trial and error and looking at it. The Xanax we
- 12 pressed we added no color. When we tried to press M.D.M.A.,
- we just decided on blue and kept adding a blue filler until
- 14 it looked right.
- 15 Q. The Xanax was already white?
- 16 A. Yes.
- 17 Q. And you used Alprazolam to make that --
- 18 A. Yes.
- 19 Q. -- that you were buying from China?
- 20 A. Yes.
- 21 Q. You remember this interview with your lawyers and law
- 22 enforcement that you have already described and that you
- 23 have in front of you there, correct?
- 24 A. Yes.
- 25 Q. They were pretty upset with Aaron Shamo at the time,

- 1 weren't they?
- 2 A. I assume so. I don't know their state of mind.
- Q. You were, too, by the end of that, weren't you?
- 4 A. Yeah.
- 5 Q. They had done a pretty good job of getting you upset
- about this whole deal, hadn't they?
- 7 A. I think I was upset before that, but, yes, they helped
- 8 play into that, I guess.
- 9 Q. Not so upset that you didn't want to get out of this
- 10 easy money, correct?
- 11 A. Sorry? One more time.
- 12 Q. You were not so upset with what was going on that you
- 13 | got out of it?
- 14 A. I did make a break at one point, but I did return to
- 15 it, so yes.
- 16 Q. Because it was easy money?
- 17 A. Yes.
- 18 Q. It was a lot easier than cleaning houses in New
- 19 Zealand?
- 20 A. Yes.
- 21 Q. Or waiting tables?
- 22 A. Yes.
- MR. SKORDAS: That's all that I have, Your Honor.
- 24 THE COURT: Thank you.
- Let's take our longer break and then you can

```
redirect, unless it is just a second or two.
 1
 2
               MR. STEJSKAL: I am not sure yet, so --
 3
               THE COURT: All right. We'll be in recess until
     about 20 to.
 4
 5
                (WHEREUPON, the jury leaves the proceedings.)
               THE COURT: We'll see you in about 30 minutes.
 6
 7
                (Recess)
 8
               THE COURT: I understand that the government is
 9
     not going to do redirect on Mr. Crandall?
10
               MR. GADD: Yes, sir. That is correct.
11
               THE COURT: No redirect and no recross and we have
12
     excused him.
13
               MR. GADD: Yes, sir.
14
               THE COURT: All right.
15
               Do you have another witness ready to go?
16
               MR. GADD: We do.
17
               THE COURT: Mr. Skordas, is he here?
18
               MR. GADD: He is here.
19
               THE COURT: There he is.
               Everybody is ready. Let's get the jury.
20
21
               MR. GADD: Your Honor, would you mind just telling
22
     them once they come in that we had no further questions for
23
     Mr. Crandall just so that it makes sense in their minds what
24
     is happening?
25
               THE COURT: Yes.
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1
                MR. GADD: Thank you.
 2
                (WHEREUPON, the jury enters the proceedings.)
 3
                THE COURT: The government is not doing a redirect
     on Mr. Crandall, so no redirect and no recross and so he has
 4
 5
     been excused so we're on to the next witness.
                The government may call its next witness.
 6
               MR. GADD: Your Honor, the United States calls
 7
 8
     Mario Noble.
                THE COURT: Come forward and be sworn, please,
 9
     right up here in front of the clerk of court as soon as she
10
11
     gets here.
12
                              MARIO NOBLE
13
                  Having been duly sworn, was examined
14
                       and testified as follows:
15
                THE WITNESS: My name is Mario Noble, M-a-r-i-o,
16
     N-o-b-l-e.
17
                THE COURT: You may proceed, Mr. Gadd.
18
               MR. GADD: Thank you, sir.
19
                           DIRECT EXAMINATION
20
     BY MR. GADD
21
          Mr. Noble, are you prepared to testify about your part
22
     in the Pharma-Master organization?
23
     Α.
          Yes.
24
     Q. Before we do that, could you tell us just a little bit
25
     about yourself?
```

- 1 A. Yeah. I was born and raised in southern California. I
- 2 | spent 23 years there. I moved up here to Utah about eight
- 3 years ago. I am currently working as a personal trainer,
- 4 hoping to get into a web development field. I like to stay
- 5 active in the gym and spend time with my dogs.
- 6 Q. Let's talk for a minute about relationships.
- 7 MR. GADD: If we could pull up Exhibit 1706?
- 8 BY MR. GADD
- 9 Q. You'll see it on your screen, but there is also a chart
- 10 next to you. I want to ask you some questions once that
- 11 pops up on the screen.
- 12 THE COURT: Can you hear Mr. Gadd all right?
- 13 Okay.
- MR. GADD: I will get even closer.
- 15 BY MR. GADD
- 16 Q. Can you see that on your screen okay?
- 17 A. Yes, I can.
- 18 Q. All right. Do you know Mr. Shamo?
- 19 A. I do.
- 20 Q. Who else do you know?
- 21 A. Paz, Crandall, Tonge, Bustin, Gygi, Bruner and Bernal.
- 22 That is it.
- 23 Q. How did you first meet Mr. Shamo?
- 24 A. I met him through Drew Crandall's girlfriend.
- Q. We have heard her name a bit today. Go ahead and tell

- 1 us. What was her name?
- 2 A. Sasha Grant.
- 3 Q. Did you two become friends?
- 4 A. Almost.
- 5 Q. That word means something to you, doesn't it, friend?
- 6 A. Yes.
- 7 Q. Why don't you tell the jury, what is a friend to you?
- 8 A. A friend to me would be somebody that you kind of spend
- 9 | time with without any other obligation, somebody that you
- 10 choose to spend time with.
- 11 Q. When you say you were almost friends with Mr. Shamo,
- 12 what do you mean?
- 13 A. We chose to spend time together, but most of the time
- 14 we spent together was business related.
- 15 Q. In 2016 did you spend some time together socially?
- 16 A. Yes.
- 17 Q. And then certainly time together in business pursuits?
- 18 A. Yes.
- 19 Q. Do you have an opinion as to whether or not Mr. Shamo
- 20 was a, to borrow a phrase, high roller?
- 21 A. From where I was and my perspective and the stories
- 22 that he told me made it seem like he was, yeah.
- 23 Q. How so?
- 24 A. All of his vacations he was staying in like really nice
- 25 hotels and really nice rooms. Every time I went out with

- 1 him he had his own table that multiple people were on and he
- 2 was the only person paying for them and different things
- 3 like that.
- 4 Q. When you say table, is that like at a club?
- 5 A. Yes. Like a V.I.P. table at a club that you had to
- 6 specifically pay for and only the people that you allowed
- 7 could come on the table.
- 8 Q. You have some knowledge of his vacations, right?
- 9 A. He told me stories when like he would come back and
- 10 stuff, yeah.
- 11 Q. And part of the reason he talked to you about vacations
- 12 was because you were kind of covering for him while he was
- 13 gone, right?
- 14 A. That is true. Yes.
- 15 \ Q. What sort of vacations do you recall him going on?
- 16 A. I remember him going to Mexico and I remember him going
- down to Vegas a couple of times.
- 18 Q. Trips to Tahoe?
- 19 A. Yeah. There were stories there too.
- 20 Q. We have heard some people talk about Park City Live.
- 21 Did you ever go there?
- 22 A. Not with Shamo.
- 23 Q. You have been there, though?
- 24 A. After, yes.
- 25 Q. What is that?

- 1 A. It is like a music venue.
- Q. How frequently did he make trips to Vegas?
- 3 A. I can remember two trips to Vegas.
- 4 Q. You mentioned that you had a business type of
- 5 relationship with him. Let's talk about how you were
- 6 recruited. How were you first kind of introduced to it?
- 7 How did you get involved?
- 8 A. Well, I was actually going -- meeting with him to buy
- 9 drugs for my personal recreation, and he informed me that he
- 10 had a potential job opportunity for me if I was interested.
- 11 Q. Do you know approximately when that took place?
- 12 A. I believe it was toward the end of January of 2016,
- 13 beginning of February of 2016.
- 14 Q. What was it that he wanted you to do?
- 15 A. Initially he wanted me to open my own store on the dark
- web and sell my own product that he would supply me with.
- 17 Q. What happened to your store?
- 18 A. It never got off the ground. There was never -- like
- 19 the supply could never come through.
- 20 Q. That was his responsibility, though, right?
- 21 A. Correct.
- 22 Q. And then at some point you took on a slightly different
- 23 role, correct?
- 24 A. I did, yes.
- 25 Q. Can you walk us through that?

- 1 A. He asked me while he was going on vacation to respond
- 2 to customer service requests.
- 3 Q. And that turned into a more permanent position?
- 4 A. It did.
- 5 Q. For doing customer service, how much did Mr. Shamo
- 6 agree to pay you?
- 7 A. I don't remember the initial amount, but it was kind of
- 8 like on an hourly rate.
- 9 Q. And you negotiated that with him over time, right?
- 10 A. I did.
- 11 Q. Was he prompt at paying your wages?
- 12 A. Not always.
- 13 Q. How many hours on average would you work for him in a
- 14 given week?
- 15 A. Usually it was about six to seven.
- 16 Q. Let's talk first about customer service. Who taught
- 17 you how to perform your customer service duties?
- 18 A. I have been in the customer service industry for about
- 19 seven or eight years so I have picked up a lot of my own --
- 20 how to respond to customers and what they like and things
- 21 like that. I was also working at eBay at the time, which my
- job was to tell people how to respond to their customers, so
- 23 I had a pretty good idea how to do it myself.
- Q. Had you had any experience with the dark net?
- 25 A. No. Zero.

- 1 Q. Had you ever performed customer service for a dark net
- 2 vendor?
- 3 A. No.
- 4 Q. Was there a little bit of a learning curve for you?
- 5 A. A little bit.
- 6 Q. Who taught you that aspect of it then?
- 7 A. Some of it I picked up like going through the process
- 8 and then I would like bounce things off of Shamo.
- 9 Q. Do you know or do you recall the name of Mr. Shamo's
- 10 seller account?
- 11 A. Pharma-Master.
- 12 Q. In order to do customer service for Mr. Shamo as
- 13 Pharma-Master, did you have to log in to AlphaBay?
- 14 A. I did, yes.
- 15 Q. Did you use your old log-in?
- 16 A. I used my own account, yeah.
- 17 Q. That was the account that you set up in order to have
- 18 your own store, right?
- 19 A. Correct.
- 20 Q. What was the name on your account?
- 21 A. My store name was Dr. Wario.
- 22 Q. So if you logged in as Dr. Wario, how did you get
- 23 access to Mr. Shamo's seller account, Pharma-Master?
- 24 A. AlphaBay had the ability to provide -- for your account
- 25 to provide another account, kind of like backdoor access

- 1 without them actually having access to your direct account.
- 2 Q. Did they call it like shared access?
- 3 A. Uh-huh. Yes.
- 4 Q. Is that how you got into his account then, shared
- 5 access?
- 6 A. Yes.
- 7 Q. Did you have full access to his account?
- 8 A. No, I did not.
- 9 Q. What sort of things could you see and access?
- 10 A. I could see the feedback, I could see the listings, I
- 11 | could see the orders and I could see the messages.
- 12 Q. How about the money, the drug proceeds, the payment,
- 13 | could you access that?
- 14 A. I could not.
- 15 \ Q. Could you make new listings, things for sale?
- 16 A. I don't remember.
- 17 Q. Let's look for just a minute at Exhibit 15.26. This is
- a video that you made with some agents. You will see it pop
- 19 up on your screen and then I am hoping we can look at a
- 20 point in that video. It is time stamped as 20:51.
- 21 Then if we could jump ahead to 20:51 there.
- 22 While we're going through it, let me just ask you a
- 23 | little bit of background about the video. You sat down with
- 24 | some agents I believe in December of 2016, right?
- 25 A. That is correct.

- 1 Q. They had the ability to take a video capture of the
- 2 screen that you were working on with them, right?
- 3 A. Yes.
- 4 Q. You walked through AlphaBay, Pharma-Master, the e-mail
- 5 account? That is what this video is, right?
- 6 A. Correct.
- 7 Q. All right. We're up here now at time stamp 20:51. You
- 8 had mentioned that you had kind of backdoor access. Let's
- 9 | walk through this together and I want to ask you some
- 10 questions. At the top right it says logged in as and it is
- 11 going to zoom up there for you.
- 12 Can you still read that?
- 13 A. Yes.
- 14 Q. Who are you logged in as?
- 15 A. Dr. Wario.
- 16 Q. That is your account, right?
- 17 A. Correct.
- MR. GADD: If we can zoom back out, Ms. Lauder.
- 19 BY MR. GADD
- 20 Q. Here you're looking at shared access. Can you kind of
- 21 | walk us through -- give control, take control, and what is
- 22 going on there?
- 23 A. Yeah. Like I said, you had the ability to give another
- 24 account control. So if I wanted to give somebody access to
- 25 my account, I could go into give control and follow the

- 1 prompts there to provide another account access. Then under
- 2 the take control tab is where somebody had provided me
- 3 access to their account.
- 4 Q. It looks like as you work across to the right it says
- 5 take control again and there are two words under that, sales
- 6 and messages. Would you click on one of those in order to
- 7 take control of Pharma-Master?
- 8 A. Yeah. So when you clicked on one of those, it would
- 9 just take you to those pages as Pharma-Master.
- 10 Q. Once you were in there if you were to provide customer
- 11 service feedback, would it look like it came from Dr. Wario?
- 12 A. No, it would not.
- 13 Q. Would it look like it came from Pharma-Master?
- 14 A. Yes.
- 15 Q. Those were the two items that you had shared access
- 16 for, right?
- 17 A. Yes.
- 18 Q. Sales and messages?
- 19 A. Correct.
- 20 MR. GADD: Could we jump ahead to the time stamp
- 21 34:42?
- 22 BY MR. GADD
- 23 | Q. Okay. Take a minute to look at that there and then I
- 24 want to ask you some questions about it.
- We're here on a conversations tab, right?

- 1 A. Correct.
- 2 Q. And you have identified a conversation for these agents
- 3 that are making the video capture, correct?
- 4 A. Yes.
- 5 Q. This is a message, correct?
- 6 A. Yes.
- 7 Q. Can you tell who it was sent by?
- 8 A. I cannot.
- 9 Q. If you were to look -- do you see where it says banned
- 10 kind of right in the center?
- 11 A. Yes.
- 12 Q. Just to the left of that --
- 13 A. The account it was sent by was Pharma-Master, yes.
- 14 Q. That was probably a bad question the first time.
- 15 Sent by Pharma-Master?
- 16 A. Correct.
- 17 Q. And then can you read the message underneath?
- 18 A. It says this account owner got busted today. Please
- 19 delete the account and disable it. Thanks, P.M.
- 20 Q. Over here to the left you can see it says Pharma-Master
- 21 and banned, right?
- 22 A. Yes.
- 23 Q. Can you tell from this when that message was sent?
- 24 A. It says at the top November 23rd, 2016 at 17:17.
- 25 Q. The time stamp is dependent on wherever AlphaBay set up

- 1 their time zone, right?
- 2 A. Correct.
- Q. You don't happen to know where they set it up, do you?
- 4 A. I do not.
- 5 Q. Did you send that message?
- 6 A. I did not.
- 7 Q. Do you know who sent it?
- 8 A. I do not.
- 9 Q. Were you ever able to deduce who sent it?
- 10 A. I can make assumptions.
- 11 Q. Walk us through them. What are your assumptions here?
- 12 A. Shamo was busted. I was at work and there was one
- other person who had access to the account.
- 14 Q. At the time did you know that other person who had some
- 15 sort of access to it?
- 16 A. I knew there was somebody, but I didn't know who it
- 17 was.
- 18 Q. They were also doing customer service like you, right?
- 19 A. At that time, yeah.
- 20 Q. Let's look at one more. Same Exhibit, 15.26. This
- 21 | will be two screen shots and the time stamp starts at 23:43.
- 22 We're in the about tab here, right?
- 23 A. Yes.
- Q. This is about team Pharma-Master?
- 25 A. Correct.

- 1 Q. I know it is a little hazy because it is a screen shot
- of a video, but are you able to read about us and shipping?
- 3 You can see those?
- 4 A. Yes.
- 5 Q. Can you read that about us section to the jury?
- 6 A. Sure. We are a U.S. based team that prides ourselves
- 7 in delivering the highest quality products. We pride
- 8 ourselves in fast delivery, top-notch stealth and customer
- 9 satisfaction. The product is always on point.
- 10 Q. Then shipping.
- 11 A. We guarantee we have the best stealth for the product
- 12 that you purchase. Each order is sent within 24 to 48
- 13 hours. We don't ship Saturday or Sunday so keep that in
- 14 mind when placing your order.
- 15 \ Q. Can you read the next line down that starts with the
- 16 two asterisks?
- 17 A. The please do not discuss?
- 18 Q. Yes.
- 19 A. Please do not discuss stealth specifics as I rotate
- 20 stealth methods often.
- 21 | Q. We're looking in the more about me or the about tab.
- 22 Did you write any of this?
- 23 A. None of it.
- 24 Q. Do you know who wrote it?
- 25 A. I would assume Shamo, but we never talked about it.

- 1 Q. Was this here in some form or another once you started
- 2 working for Mr. Shamo?
- 3 A. Yes.
- 4 Q. You can see just below where you finished reading there
- 5 is an address section.
- 6 A. Uh-huh.
- 7 Q. Can up read that for the jury?
- 8 A. Please provide an address with my P.G.P. key. I'm
- 9 getting a lot of weird addresses so please use this format.
- 10 Do you want me to read the format?
- 11 Q. No. That is okay.
- 12 MR. GADD: Can we look at 23:52?
- 13 BY MR. GADD
- 14 Q. You can see where that address format is kind of at the
- 15 top of the screen, right?
- 16 A. Yes.
- 17 MR. GADD: Then if we could pick it up at the end
- of the address format where it says any order --
- 19 BY MR. GADD
- 20 Q. Could you read that?
- 21 A. Any order that does not have as address or is unable to
- 22 be decrypted I cancel automatically. Just reorder if this
- 23 | happens and make sure to provide your address correctly.
- 24 Any order without a first and last name I do not cover any
- 25 | shipping issues, no reship, no refund.

- Q. Let's read the refund section. Could you read that one?
- A. I always stand by my shipping and stealth. I will re-ship any product. That does not make it free of charge.
- 5 Please wait to bring up non-delivered issues ten days after
- 6 being marked shipped. Please reach out to me before leaving
- 7 any type of feedback.
- 8 Q. Let's change gears now and let's talk about customer
- 9 service and what a typical response might be. Could you
- 10 explain to the jury kind of the process that you would go
- 11 through to get a customer service inquiry and then give a
- 12 typical response?
- 13 A. So I would go through the shared access, go into the
- 14 messages, and typically I would scroll to the message that
- 15 was received first because they were listed in order so I
- 16 | would go backwards. So the ones that were sent later got
- 17 responded to first.
- I would read their message and see what it was that
- 19 they needed. A lot of the messages that they sent would
- 20 follow along like a similar pattern, so I had a few canned
- 21 responses ready.
- 22 Q. Did you encounter when you were doing customer service
- 23 people who wanted to dispute with you?
- 24 A. Yes.
- 25 Q. Did you ever have instances where you needed to re-ship

- or you needed to have product re-shipped to a customer?
- 2 A. I did, yes.
- MR. GADD: Could we look quickly at 15.06 and
- 4 let's go down to page 30. Then if we could look at the top
- 5 half or so. All right.
- 6 BY MR. GADD
- 7 Q. Let's lay a little foundation here.
- 8 We're looking at an e-mail that is from DRW-99.
- 9 Who is that?
- 10 A. That is my e-mail account.
- 11 | Q. It is at sigaint.org. What is that?
- 12 A. Like a dark web e-mail domain.
- 13 Q. Whose idea was it for you to set up an e-mail account
- 14 on that?
- 15 A. Shamo's.
- 16 Q. Pass the peas. Who is that?
- 17 A. Those were the people that were responsible for
- 18 shipping the product.
- 19 Q. American Steam?
- 20 A. That was Shamo.
- 21 Q. When you were sending e-mails you had a habit of
- 22 replying to previous e-mails, right?
- 23 A. Correct.
- Q. Is that why we see kind of this mess up here in the
- 25 | subject line?

- 1 A. Yeah.
- 2 Q. Reply, forward, reply?
- 3 A. Yes.
- 4 Q. And then in the body of this e-mail from you, you have
- 5 got three asterisks and then you say disputers. That is it,
- 6 right?
- 7 A. Yeah.
- 8 Q. You have attached something to this though, right?
- 9 A. Yeah.
- 10 Q. And that is what you're sending, right?
- 11 A. Yes.
- 12 Q. What is it that you would have attached? Do you want
- 13 us to zoom out? Will that help?
- 14 A. I mean, if it was a dispute and I had something
- 15 attached, it would be reshipments.
- 16 Q. When you attach a document, what type of file is it
- 17 typically?
- 18 A. I would attach them as text documents.
- 19 Q. Would you encrypt them?
- 20 A. I would.
- 21 Q. Using P.G.P. encryption?
- 22 A. Yes.
- 23 Q. Let's talk about P.G.P. encryption and decrypting for
- 24 just a moment. Did Mr. Shamo give you his private P.G.P.
- 25 key?

- 1 A. He did.
- 2 Q. Did he send it to you by e-mail?
- 3 A. I don't remember.
- 4 Q. Let's look at 15.06, same exhibit, first page. Maybe
- 5 this is helpful for the jury. There is this black box on
- 6 top. Is that how it looked when you logged in?
- 7 A. Yes.
- MR. GADD: And then if we can go back out, Ms.
- 9 Lauder.
- 10 BY MR. GADD
- 11 Q. The rest of the stuff on the page, the white stuff,
- 12 that is just the contents of the e-mails that would have
- 13 been clicked on in that box, right?
- 14 A. Yeah.
- 15 \ Q. Okay. So you are looking at this first e-mail and this
- is another reply because that is your habit, right?
- 17 A. Yes.
- 18 Q. In the e-mail you say track, track, track, track, but
- 19 I'm interested in the e-mail that you replied to. Do you
- 20 see that there starting with the arrows?
- 21 A. Yeah.
- 22 Q. That is from Mr. Shamo, right?
- 23 A. Yes.
- Q. In it he writes my P.G.P. key, yeah. So the question
- 25 from before is did Mr. Shamo give you his private P.G.P.

- 1 key?
- 2 A. Yes.
- 3 Q. He also has some other information in that e-mail to
- 4 you starting with market. Do you recognize what is below
- 5 that?
- 6 A. That looks like the U.R.L. for the AlphaBay
- 7 marketplace.
- 8 Q. And then there is pass with a colon. What is below
- 9 that? Do you recognize that?
- 10 A. I do know that that is a password into something and
- 11 then the words below that are like the code words. If you
- 12 | forgot your password, you had to have those code words to
- get a new password.
- 14 Q. Like a recovery phrase?
- 15 A. Right.
- 16 Q. You mentioned just a minute ago canned responses. I
- 17 | want to show the jury just a couple of them.
- MR. GADD: If we could look at 17.08.
- 19 BY MR. GADD
- 20 Q. Do you recognize this?
- 21 A. I do.
- 22 Q. Did you create this list of canned responses?
- 23 A. I did.
- Q. Would you kind of create it in order as you ran into
- 25 something?

- 1 A. Yeah. As I got more and more messages around the same
- 2 thread, I would create a canned response around it.
- 3 Q. You seem to sign your e-mails thanks, P.M.
- 4 Do you see that on there?
- 5 A. P dash M. Yeah.
- 6 Q. Thank you for clarifying that. P-M.
- 7 Was that always kind of how you signed off?
- 8 A. Always.
- 9 Q. If you would, read starting with tracking update and
- 10 four or five rows down. Can you read us that canned
- 11 response?
- 12 A. Yeah. Thank you for reaching out to us. We have
- 13 investigated your order. You can find a link to the
- 14 tracking for your order below. Tracking, and then that is
- where I put the tracking number, hope this helps. Let us
- 16 know if you need any further assistance from us. Thanks,
- 17 P-M.
- 18 Q. Having canned responses, did it make your job easier?
- 19 A. It did.
- 20 Q. Faster?
- 21 A. Yes.
- 22 Q. At some point were you being paid a flat rate?
- 23 A. I was.
- 24 Q. So efficiency was important to you?
- 25 A. Yes.

- Q. Let's look at just one more. Go down four pages. The top one is custom under 5-K plus.
- What is that?
- A. It would be a custom order, a customer requesting a custom order under 5,000 pills.
- 6 Q. All right. What was your canned response?
- 7 A. Thank you for reaching out to us. We appreciate your
- 8 interest in our product. We want to move our product as
- 9 efficiently as possible. We are currently moving toward
- 10 bulk heavier shipments. Because of this change we will only
- 11 be creating custom listings for orders of 5-K plus going
- 12 | forward. Please let us know if you are interested in a bulk
- 13 order.
- 14 Q. Who made the decision to not take custom orders for
- 15 less than 5,000 pills?
- 16 A. Shamo.
- 17 Q. And he expressed that decision to you?
- 18 A. Correct.
- 19 Q. That is how you knew what to say?
- 20 A. Yeah.
- 21 Q. Is that true for most of these?
- 22 A. Yes.
- 23 Q. Let's talk about communicating with Mr. Shamo. Would
- 24 you use Telegram?
- 25 A. Yes.

- 1 Q. Why Telegram?
- 2 A. I was told that it was an encrypted form of instant
- 3 messaging.
- 4 Q. Who told you that?
- 5 A. Drew Crandall's girlfriend, Sasha Grant.
- 6 Q. Mr. Shamo also used Telegram?
- 7 A. Yes.
- 8 Q. Were you comfortable asking Mr. Shamo for direction and
- 9 advice?
- 10 A. Uh-huh. Yes.
- 11 Q. I want to look through some of your communications with
- 12 him.
- 13 A. Okay.
- 14 Q. This will be Exhibit 14.15. My thought in this is that
- 15 | maybe you and I can go through it by topic rather than
- 16 chronologically.
- 17 A. Okay.
- 18 Q. We'll see if it falls flat. First let's talk about Tor
- 19 and P.G.P., the first topic. Look at page 3, I think, right
- 20 at the bottom.
- 21 You have had a chance to look at this before, right?
- 22 A. Yes.
- 23 Q. On these boxes where it says at the bottom A.S., that
- 24 is from Mr. Shamo, right?
- 25 A. Yes.

- 1 Q. The other colored boxes, those are from you?
- 2 A. Yes.
- 3 Q. This bottom message from him, could you read that out
- 4 loud?
- 5 A. K, I'm gonna for sure get your account up tonight.
- 6 Make sure to download the Tor browser.
- 7 Q. Did you know what Tor was prior to making this
- 8 arrangement with Mr. Shamo?
- 9 A. I did not.
- 10 Q. Did he teach you about it?
- 11 A. He did.
- 12 Q. If we could go to page 4 and we're going to look at
- P.G.P. for U.S.B. Up there at the top, do you see that
- 14 first handful of messages?
- 15 A. Yes.
- 16 Q. What is it you're asking in that first question? Go
- 17 ahead and read it.
- 18 A. Yep. And G.P.G. and what was the name of the e-mail
- 19 thing?
- 20 Q. And then his response?
- 21 A. G.P.G. for U.S.B.
- 22 Q. What is that?
- 23 A. I don't remember.
- 24 | Q. Could it have a program you used to decrypt?
- 25 A. It could have.

- 1 Q. Let's go to the bottom now of page 4. He is going to
- 2 ask you a question above that. I am sorry. I should have
- 3 warned you.
- 4 MR. GADD: Can we just zoom out here?
- 5 BY MR. GADD
- 6 Q. There is a correction there in his question, but do you
- 7 understand what he is communicating?
- 8 A. Yes. He wanted to know what I decided on my name.
- 9 Q. That is when you made a decision?
- 10 A. Correct.
- 11 Q. And you told him?
- 12 A. Yes.
- 13 Q. Do you recall your first sale?
- 14 A. Yeah.
- 15 \ Q. Were you able to decrypt the message coming in on your
- 16 first sale?
- 17 A. The first sale for my account?
- 18 Q. For your account, Dr. Wario.
- 19 A. Yes.
- 20 Q. At some point you needed Mr. Shamo's private key in
- 21 order to decrypt, right?
- 22 A. Not from the ones that were coming on my account.
- 23 Q. Maybe that is the distinction. Let's look at page 36.
- 24 Right there in the middle starting with yo, can you read
- 25 your question to him?

- 1 A. Yo, I think because the sales were on your account with
- 2 your public key I can't decrypt people's public keys to
- 3 process orders. Do you know of a way to bypass that?
- 4 Q. Then you can skip the next line. Read the bottom one
- 5 there.
- 6 A. I will have to give you my private key and pass.
- 7 Q. At some point you got his private key anyway to do his
- 8 customer service, right?
- 9 A. Correct.
- 10 Q. Let's talk about his keys for a moment.
- MR. GADD: Can we look at page 45?
- 12 BY MR. GADD
- 13 Q. So you go through several pages where you're trying to
- 14 troubleshoot and you're trying to figure out decrypting,
- 15 | right? It looks like maybe you don't have the right key,
- 16 correct?
- 17 A. Correct.
- 18 Q. You are going to ask a couple of questions to him here.
- 19 The bottom three, if we could look at those, and can you
- 20 read your top kind of response to him?
- 21 A. Yeah. I think I want a key at master4life.com.
- 22 Q. And then next?
- A. Haveoneathome.com.
- Q. When you say you want or you have, you are referring
- 25 | not to your keys but Mr. Shamo's keys, correct?

- 1 A. Correct.
- 2 Q. You're just trying to find the right one so that you
- 3 can do your job?
- 4 A. Yes.
- 5 Q. How did you know that you needed or wanted one at
- 6 master4life.com?
- 7 A. I believe there was something with the key that I was
- 8 trying to decrypt that had that in there.
- 9 Q. You were kind of trying to figure it out, the missing
- 10 links sort of?
- 11 A. Sort of speak, yes.
- 12 Q. And then you said you had one that is athome.com. Is
- 13 that kind of the same process, that you were able to use
- 14 your program to figure out what you had?
- 15 A. Yes.
- 16 Q. And then you must have figured it out because of the
- 17 bottom line, right?
- 18 A. That is what it looks like, yes.
- 19 Q. New topic. Let's now talk about sigaint, but I want to
- 20 talk about it in terms of your Telegram messages with Mr.
- 21 Shamo. Look at the bottom of page 8.
- We're going to be in 14 and 15 for a while. Not too
- 23 long, I promise.
- 24 A. Thank you.
- 25 Q. Sure. Page 8, if we could.

- Bottom three -- that DRW-99, that is your sigaint,
- 2 right?
- 3 A. Correct.
- 4 Q. You're telling him, right --
- 5 A. Yeah.
- 6 Q. -- and then you ask him a question in the middle box
- 7 there, right?
- 8 A. Yes.
- 9 Q. What did you mean by are you able to access your S.I.
- 10 e-mail?
- 11 A. The sigaint domain to e-mail.
- 12 Q. And what was his response?
- 13 A. Yeah. I'm on American Steam all day.
- 14 Q. A little ways further in -- you had a problem at one
- point while he was on vacation, right?
- 16 A. Yeah.
- 17 Q. You needed to communicate with the shippers?
- 18 A. Uh-huh.
- 19 Q. But your e-mails were not working?
- 20 A. Correct.
- 21 Q. Were you trying to get Mr. Shamo to troubleshoot it?
- 22 A. Yeah.
- 23 Q. From wherever he was on vacation?
- 24 A. Correct.
- 25 Q. Eventually you figure it out, right?

- Page 62. Let's look at the top six or so. This first
- 2 part there he is saying pass the pea, singular. He is just
- 3 trying to troubleshoot for you, right?
- 4 A. Correct.
- 5 Q. He says try both, L.O.L.
- 6 A. Yes.
- 7 Q. Read the fourth box down there and feel free to
- 8 abbreviate some of the words you think you should.
- 9 A. Dude, I think we are all freaking dyslexic. The site
- 10 is called sigaint. I thought it was giant. We have all
- 11 been spelling it wrong. Hopefully that worked.
- 12 Q. That was the problem, right?
- 13 A. Correct.
- 14 Q. Was this a common issue? Did you know other people
- 15 that were having that problem where they were inverting the
- 16 A and the I?
- 17 A. I know I had a problem with it and that is why I only
- 18 referred to it as the S.I., because I couldn't remember
- 19 which way the rest of it was supposed to be.
- 20 Q. Thank you. That was probably a bad question but a good
- 21 answer. Thank you.
- 22 You were having trouble talking to the shippers. Did
- 23 you later find out who the shippers were?
- 24 A. I know who they are now.
- 25 Q. You actually know the shippers, right?

- 1 A. I do.
- 2 Q. And knew them at the time?
- 3 A. I did.
- 4 Q. When you were at work how closely did you sit next to
- 5 Ms. Bustin?
- 6 A. She sat directly to my left.
- 7 Q. Like right next to you?
- 8 A. Right next to me.
- 9 Q. Did you have any idea at that point that your night
- 10 activities and her night activities were connected?
- 11 A. I did not. I saw that she had Telegram on her phone at
- 12 one point.
- 13 Q. What did you say to her about that?
- 14 A. Hey, why do you have Telegram?
- 15 Q. What did she say?
- 16 A. Don't worry about it.
- 17 Q. Did you tell her you had Telegram?
- 18 A. I did not.
- 19 Q. New topic. Ready? Let's talk about Reddit Reviewer.
- MR. GADD: Can we look at page 13?
- 21 BY MR. GADD
- 22 Q. Right at the top -- it will be much of it though. I
- 23 | guess we'll make it go in two parts.
- 24 What is it you're telling Mr. Shamo here in the first
- 25 box?

- 1 A. Basically somebody wanted to get a free shipment so
- 2 that they could try it out and then review it so that other
- 3 people knew what they were getting themselves into.
- 4 Q. Did that happen with some frequency?
- 5 A. A couple of times.
- 6 Q. Did you have authority to make that decision?
- 7 A. I didn't feel like I did, no.
- 8 Q. So what did Mr. Shamo tell you there?
- 9 A. In this case he wanted to move forward with it.
- 10 Q. He gives you some direction in that third box, right?
- 11 A. Correct.
- 12 MR. GADD: If we could zoom out and look at the
- 13 second half of it.
- 14 BY MR. GADD
- 15 Q. You looked into him, right?
- 16 A. I did.
- 17 Q. He seemed pretty legit to you?
- 18 A. He did.
- 19 Q. Let's talk for a minute now about Fentanyl.
- 20 MR. GADD: If we could look at the bottom of page
- 21 14.
- 22 BY MR. GADD
- 23 Q. This is still in the time period where you're thinking
- 24 you're going to set up your own store, right?
- 25 A. Yes.

- 1 Q. Let's look at the bottom communication he had with you,
- 2 that bottom box. Do you remember him saying that to you or
- 3 writing it to you?
- 4 A. Yeah.
- 5 Q. What did you think when he said I say we can make 10-K
- 6 | within two weeks?
- 7 A. That is a lot of money.
- 8 MR. GADD: Can we look at the top of 15?
- 9 BY MR. GADD
- 10 Q. That is good. Then we will keep going.
- He gives you some instruction here, right?
- 12 A. Yes.
- 13 Q. Did he phrase that in the form of a question?
- 14 A. No.
- 15 Q. He told you?
- 16 A. Yeah.
- MR. GADD: Then if we could zoom out, now we're
- 18 going to read a few more of the messages here. We can go
- 19 most of the way down, I think.
- If there is anyone on the jury when we're doing this
- 21 and you can't read it, just raise your hand and we'll do a
- 22 better zoom.
- 23 BY MR. GADD
- Q. The top row there, that is your response to his earlier
- 25 assertion, correct?

- 1 A. Correct.
- 2 Q. And then in the next row you're asking him a question?
- 3 A. Uh-huh.
- 4 Q. What is it you asked him?
- 5 A. What is fent candy? I will have to do my research.
- 6 Q. Then did you explain why you were asking the question
- 7 in the next row?
- 8 A. So that I could describe it in the listing, yeah.
- 9 Q. And then he answered your question, right?
- 10 A. Yes.
- 11 Q. What did he say?
- 12 A. He said it is Fentanyl.
- 13 Q. Did he say how much he had?
- 14 A. He said he has a ton of it.
- 15 Q. Did he encourage you to trust him?
- 16 A. Yeah.
- 17 Q. You needed to ask him some additional questions, right?
- 18 Look now at page 16. He is starting with take a pic of more
- 19 candy, so the second one down, and if we could look at the
- 20 box of Mr. Shamo's replies. Go down five or so.
- 21 Here is more direction from him, right?
- 22 A. Yes.
- 23 | Q. And he says take a pic of more candy. What did you
- 24 understand that to mean?
- 25 A. At the time I just had regular candy that I bought and

- 1 was taking pictures of.
- 2 Q. And he wanted more candy?
- 3 A. Uh-huh. Yes.
- 4 Q. And then the next row, 500 micrograms. Was that a
- 5 response to your question, an earlier question?
- 6 A. Yes, describing it so that I knew what to put in the
- 7 listing.
- 8 Q. Then he is going to tell you what price to charge,
- 9 right?
- 10 A. Yeah.
- 11 Q. What does he mean I.D.K. ten per candy?
- 12 A. I don't know, ten per candy, so he is just ballparking.
- 13 Q. This is brand new, right?
- 14 A. Yes.
- 15 Q. Can we look at page 20? Mr. Shamo there, the third one
- 16 down, what does he tell you there in the middle?
- 17 A. He says the Fentanyl candy will fly off the shelf,
- 18 saying it will sell fast.
- 19 Q. And then the bottom one?
- 20 A. So we want to focus on that and the Xanax first.
- 21 Q. Did you know what Fentanyl was?
- 22 A. He had -- before I got involved in this, no, I had
- 23 | never even heard of it.
- 24 Q. Did he tell you what it was?
- 25 A. He said it had similar effects to heroin.

- 1 Q. Let's change topics now. Let's talk about the phrase
- 2 finalize early. If we could look at page 23. The third
- 3 from the bottom you're going to ask him a question, and
- 4 could you read that question?
- 5 A. Do we F.E.?
- 6 Q. What does F.E. mean?
- 7 A. Finalize early.
- 8 Q. What is his response?
- 9 A. No, we allow escrow.
- 10 Q. From that response and from your work in customer
- 11 service, did you get a sense for whether or not
- 12 Pharma-Master would allow customers to finalize early?
- 13 A. Yes.
- 14 Q. But they could also use AlphaBay's escrow service,
- 15 right?
- 16 A. Yes.
- 17 Q. Let's talk about kind of in a general sense Fentanyl,
- 18 but also the names Oxycodone and Roxy and things like that.
- MR. GADD: Can we look at the bottom of page 24?
- 20 BY MR. GADD
- 21 | Q. You're still trying to set up your own site at this
- 22 point, right?
- 23 A. Correct.
- 24 Q. Is that you responding to him here at the top box?
- 25 A. Yes, it is.

- 1 Q. And then what is his response down here at the bottom?
- 2 A. Do you want me to read it?
- 3 Q. Please.
- 4 A. I don't have M.D.M.A. crystal yet. I will have to
- 5 order some soon and Valium soon so hold off on that too for
- 6 another week, maybe less. I am working on getting
- 7 Oxycontin, a ten milligram mold, and once I do, you can sell
- 8 those on top of the other Roxies that I have. They go fast.
- 9 Q. At some point you're going to have to clarify with him
- 10 the difference between a Fent Roxy and a Roxy, right?
- 11 A. Correct.
- 12 Q. Before we do that, did you know what M.D.M.A. was?
- 13 A. I did.
- 14 Q. What is another name for it?
- 15 A. Ectasy.
- 16 Q. Now let's go and let's look at page 55, the third line
- 17 | from the bottom, if we could do that, and then look at the
- 18 bottom three.
- 19 You have got a question here for him, right? Read that
- 20 question out loud.
- 21 A. Hey, are Fent Roxies and Roxies -- I see -- different?
- 22 Do they need to be separated different on the sheet I send
- 23 the shippers?
- Q. Now we have to lay a little foundation, right? This is
- 25 not customer service?

- 1 A. No.
- 2 Q. It is order processing?
- 3 A. Correct.
- 4 Q. You would do that sometimes, right?
- 5 A. Yes.
- 6 Q. So in your question you say, hey, are Fent Roxies and
- Roxies, and then there is that dash, I see. Do you think
- 8 that could have been like a fat finger, a mistype --
- 9 A. It could have been a typo.
- 10 Q. -- for maybe Oxy?
- 11 A. It is possible.
- 12 Q. Either way you asked him are they different. What is
- 13 his response?
- 14 A. No, both are the same.
- 15 O. And then below that?
- 16 A. Same price, just different.
- 17 Q. Let's look at page 79. It is the second full box, a
- 18 | question for you, and we'll go down maybe five to --
- 19 perfect. That is great.
- 20 Could you read that top box?
- 21 A. Someone wants to know if they could shoot a full Roxy
- and how much Fent is in each one. Any insight?
- 23 \ Q. You didn't know the answers to those questions, right?
- 24 A. I did not.
- 25 Q. That is one that you clearly asked for assistance on?

- 1 A. Correct.
- Q. What did he say? Can you read those?
- 3 A. Just say the effects equal a 30 milligram Roxy. Yeah,
- 4 they can shoot a full one. They are a safe dose so no
- 5 O.D.s. I said perfect.
- 6 Q. Did you ever talk to him about the quality of the drugs
- 7 that he was selling? Did he ever express an opinion as to
- 8 his quality?
- 9 A. Yeah. He said they were top-notch. Maybe not those
- 10 words, but he made it seem like they were high quality.
- 11 Q. Something to that effect, equal perhaps to a
- 12 | prescription drug?
- 13 A. Correct.
- 14 Q. Let's look at pages 114 and 115. We better do that one
- 15 at a time, now that I think about it.
- You got a complaint here, right, the second from the
- 17 bottom?
- 18 A. Yes.
- 19 Q. We'll look at those two and then we'll go down.
- 20 Can you read your question to Mr. Shamo?
- 21 A. Do you want the whole thing?
- 22 Q. Please. Yes.
- 23 A. Also, someone has complained about getting Roxies that
- 24 were pressed when he ordered non-pressed, non-Fent Roxies.
- 25 Is that a thing? Should we re-ship?

- 1 Q. What is his response?
- 2 A. L.O.L. I only have pressed Fent.
- 3 Q. Now if we can go to the next page and then just the
- 4 first one there.
- 5 A. It is clearly in the description.
- 6 Q. So there must have been somewhere other than like in
- 7 the title of the listing where that information was
- 8 contained?
- 9 A. Correct.
- 10 Q. Do you remember actually seeing it in a description
- 11 somewhere?
- 12 A. In the description, yeah.
- 13 Q. How did your customer get confused? Do you know?
- 14 A. I don't.
- 15 Q. Any idea?
- 16 A. I mean, there was another listing that didn't have Fent
- 17 in the title.
- 18 Q. So some listings had Fentanyl in the title and others
- 19 don't?
- 20 A. Correct.
- 21 Q. Let's look at page 122. From time to time would you
- get complaints about the pills that your shipping team was
- 23 | sending out?
- 24 A. Yes.
- 25 Q. Would you flag those for Mr. Shamo?

- 1 A. Yes.
- 2 Q. If it was like an isolated, single complaint, would you
- 3 | flag it for him?
- 4 A. It got to a point where I sometimes would make a
- 5 decision, like he told me just if it seems legit, to just
- 6 re-ship it or refund, so sometimes I would make the
- 7 decision.
- 8 Q. If you got several complaints in a row, is that
- 9 something that you would raise to his attention?
- 10 A. Yeah.
- 11 Q. Let's look at the bottom four. Thank you.
- 12 Can you read your response to him and the question you
- 13 asked in that top box?
- 14 A. Yo, lots of complaints about thin Roxies. Is that
- 15 going to change?
- 16 Q. What did he say?
- 17 A. Yeah. Thin Roxies was very brief. The new ones are
- 18 perfect.
- 19 Q. And then?
- 20 A. We're sending the perfect ones out now.
- 21 | Q. With that information what do you do for your customers
- 22 who are complaining?
- 23 A. I would offer them a reshipment.
- 24 Q. In your experience did most customers take you up on
- 25 that?

- 1 A. Most of them.
- 2 Q. If it was not a reshipment would it be a refund?
- 3 A. It would.
- 4 Q. Did you have the ability to refund?
- 5 A. I did not.
- 6 MR. GADD: Could we look at page 134?
- 7 THE WITNESS: Can I go back to that last question?
- 8 BY MR. GADD
- 9 Q. Sure.
- 10 A. So initially when I had access I wasn't able to
- 11 initiate a refund, but it got to the point where he wanted
- 12 | me to be more autonomous. I never pronounce that word
- 13 | right. He did give me access to the sales so I was able to
- 14 process refunds towards the end.
- 15 Q. Thank you for clarifying.
- We're here on page 134 now. I want to direct you to
- 17 | the very bottom box there.
- 18 A. Okay.
- 19 Q. Do you see that one? Do you remember asking him this
- 20 question?
- 21 A. I do.
- 22 Q. Could you read that for the jury and, I should say, for
- 23 the record?
- 24 A. Yes. Someone wants to pick up 1-K Roxies local.
- 25 Interested?

- 1 Q. And then if we could look at his response, which I
- 2 think goes on to the next page. It is just that top box,
- 3 | right? Can you see that there?
- 4 A. Yeah.
- 5 Q. What was his response?
- 6 A. He told me to sticky the message.
- 7 Q. At some point did Mr. Shamo tell you about a local
- 8 dealer?
- 9 A. He did.
- 10 Q. Someone he was giving Fentanyl pills to?
- 11 A. Correct.
- MR. GADD: Could we look at page 146 at the
- 13 bottom?
- 14 BY MR. GADD
- 15 Q. You have raised something to his attention here, right?
- 16 A. Correct.
- 17 Q. Could you read the top box?
- 18 A. Someone is saying Alpha is thinking about removing Fent
- 19 being sold, says there is a threat about it. I will sticky
- 20 it if you want to take a look.
- 21 Q. When you say in there someone is saying Alpha is
- 22 | thinking about -- what is Alpha?
- 23 A. AlphaBay, the marketplace.
- Q. Put this maybe in your own words, but explain to the
- 25 | jury what this means. What does it mean?

- 1 A. Essentially it meant that his most like top selling
- 2 product might be pulled, so it would impact profits.
- MR. GADD: Could we look at 147 now?
- 4 BY MR. GADD
- 5 Q. His response is at the top, right?
- 6 A. Correct.
- 7 MR. GADD: Let's go maybe to the first six or so.
- 8 That is great.
- 9 BY MR. GADD
- 10 Q. This is his response, right? That is weird.
- 11 A. Correct.
- 12 Q. L.O.L.
- 13 And then he asks is it a Reddit article or just a
- 14 rumor?
- 15 A. Uh-huh.
- 16 Q. What was your response?
- 17 A. It is a Reddit article.
- 18 Q. Did he indicate whether or not that was going to be
- 19 good for him?
- 20 A. He did.
- 21 Q. At the bottom there?
- 22 A. Correct.
- 23 | Q. Did he say it is not good for me?
- 24 A. He did.
- 25 Q. He didn't say it is not good for us, did he?

- 1 A. He did not.
- 2 Q. He didn't say it is not good for his boss, did he?
- 3 A. He did not.
- 4 MR. GADD: Could we look at page 150, the bottom
- 5 two messages, if we could.
- 6 BY MR. GADD
- 7 Q. Is this another instance where you're getting some sort
- 8 of customer service inquiry that you need to raise to Mr.
- 9 Shamo's attention?
- 10 A. Yeah, it is.
- 11 | Q. Could you read that top box for us?
- 12 A. Someone wants 10-K but wants to know what analogue is
- 13 used. Also wants to know how much Fent and active
- 14 ingredients.
- 15 | Q. 10-K, that is 10,000 pills, right?
- 16 A. Correct.
- 17 Q. And then you asked the second question in the box
- 18 there. What was your question to Mr. Shamo?
- 19 A. I asked him if he wanted me to hit them with the we
- 20 don't talk about formula or if he wanted to respond to it.
- 21 MR. GADD: Then if we could zoom out, and then if
- 22 we could just scroll down one page.
- 23 BY MR. GADD
- Q. It is the very top one, his response, correct?
- 25 A. Yes.

- 1 Q. When he says sticky it, that means flag it for him,
- 2 right?
- 3 A. Flag it so it will stick to the top so he does not have
- 4 to search for the message.
- 5 Q. And then he indicates that he will take over from here?
- 6 A. Correct.
- 7 MR. GADD: Could we go to 154? If we could, let's
- 8 look at the top seven or so. Maybe one more. That is
- 9 great.
- 10 BY MR. GADD
- 11 Q. Can you tell us the date for these? We have not done
- 12 | much of that but let's do it here. What is the date on
- 13 this?
- 14 A. The date is May 26, 2016.
- 15 Q. And you're going to ask him a question in these top two
- 16 boxes, right?
- 17 A. Yes.
- 18 Q. Would you read that question?
- 19 A. Roxie just means replica Oxycodone, right?
- 20 Q. So you started in the spring, February and March,
- 21 right?
- 22 A. Correct.
- 23 Q. It is now the end of May, and is this the first time
- 24 you have had this question that you can remember?
- 25 A. It was the first time that I had to respond to it, so

- 1 yes.
- Q. You're asking this not for your own benefit. You need
- 3 to respond to someone, right?
- 4 A. Correct.
- 5 Q. When you say Roxie just means replica Oxycodone, right,
- 6 what is his response?
- 7 A. Mine does, yeah.
- 8 Q. And then?
- 9 A. I only sell replica.
- 10 Q. But he did not quite answer the question you were
- 11 asking, right?
- 12 A. Correct.
- 13 Q. So you're going to pose it a different way down here,
- 14 right?
- 15 A. Yes.
- 16 Q. Read that one.
- 17 A. Yeah, but Roxies are an official drug, right? The R
- 18 just means it is a replica?
- 19 Q. And then what is his response?
- 20 A. No. Roxie is a real drug made from real Oxycodone.
- 21 Q. And then his next line there?
- 22 A. Mine are made with a substitute.
- 23 Q. At the point you knew what the substitute was, right?
- 24 A. Correct.
- 25 | Q. He had told you it was Fentanyl?

- 1 A. Yes.
- 2 Q. Let's change gears. We have been talking about
- 3 Fentanyl and Roxy and Roxies. I now want to talk about a
- 4 phrase called drops. Are you familiar with that phrase?
- 5 A. Yes, I am.
- 6 Q. I guess it is more of a term than a phrase.
- 7 MR. GADD: If we could look at page 38 and third
- 8 from the bottom there.
- 9 BY MR. GADD
- 10 Q. He is giving you an excuse here and he indicates that
- 11 he just got back picking stuff up from drops down south.
- 12 Long day.
- 13 At that point did you know what he meant when he said
- 14 drop or drops?
- 15 A. I don't remember.
- 16 Q. You know it now, though, right?
- 17 A. I do.
- 18 Q. What is a drop?
- 19 A. Essentially an address that he would use to send stuff
- 20 so that it didn't come directly to him.
- MR. GADD: Could we jump ahead now to 146?
- 22 BY MR. GADD
- 23 \ Q. Drops or maybe another term is package receivers?
- 24 A. Yes.
- 25 Q. They earned money for accepting packages, right?

- 1 A. They did.
- 2 Q. And you knew that?
- 3 A. I did.
- 4 Q. At one point did you talk to some friends of yours
- 5 about becoming drops?
- 6 A. I did.
- 7 Q. Second there from the bottom, what is it you indicated
- 8 here in the white box to him?
- 9 A. I had spoken to him about someone being a drop for him
- and I was telling him that I had the address if he wanted
- 11 it.
- 12 Q. What did you stand to gain from giving him a drop?
- 13 A. I was going to split the proceeds with the drop.
- 14 Q. So if you got \$300 for a package, how would you split
- 15 it?
- 16 A. 50-50.
- 17 Q. Your drops, the people you recruited, they knew that,
- 18 right?
- 19 A. Correct.
- 20 Q. Mr. Shamo knew as well?
- 21 A. I don't remember.
- 22 Q. Okay.
- MR. GADD: Scroll down. I think we're going to go
- 24 to page 148, the top box there, and then we'll do maybe the
- 25 first five or so.

- 1 BY MR. GADD
- Q. Do you recognize the name in that top box?
- 3 A. I do.
- 4 Q. And the address?
- 5 A. Yes.
- 6 Q. Who is Jordan Bernal?
- 7 A. It is a friend of mine.
- 8 Q. Was he the drop that you had referenced?
- 9 A. He was.
- 10 Q. And you in fact explain that in the next communication,
- 11 right?
- 12 A. Correct.
- 13 Q. That is what you mean when you say the drop?
- 14 A. Yes.
- 15 Q. And then what is it you ask him to do right after the
- 16 drop?
- 17 A. I asked him to let me know when something was coming so
- 18 I could tell the drop, Jordan.
- 19 Q. Was Mr. Shamo pleased?
- 20 A. Yes.
- 21 Q. That is what that next row means?
- 22 A. Yes.
- 23 Q. Then does he say I will have a couple sent A.S.A.P.?
- 24 A. Yes, he does.
- 25 Q. Then he expresses some love for you in the last one

- 1 there, right?
- 2 A. That is what he says.
- 3 Q. We might as well point it out. Jump to 17.06 so
- 4 everyone can see. You'll see it on your screen but it is
- 5 also on the chart. Once it is up on the screen, I am
- 6 wondering if you can identify for the jury Mr. Bernal.
- 7 A. He is on the bottom row fourth from the right.
- 8 Q. That is him?
- 9 A. Correct.
- 10 Q. Part of your communications with Mr. Shamo now are not
- 11 just about customer service, right? Part of it is managing
- 12 your drops, correct?
- 13 A. Right.
- MR. GADD: Jump back in and can we look at page
- 15 | 172, right in the middle and all the way to the bottom?
- 16 BY MR. GADD
- 17 Q. You have got a question here now at the top of the
- 18 screen. Can you read that?
- 19 A. Hey, do you know when that shipment is going to land at
- 20 the drop I gave you?
- 21 Q. You have a second question there about tracking,
- 22 correct?
- 23 A. Correct.
- Q. Because you have a couple hats you're wearing at this
- 25 point, right?

- 1 A. Yes.
- 2 Q. And then he sends three responses in a row and the
- 3 second response, so in the middle of his response he writes
- 4 I'm sending a bunch to him.
- Is that a reference to Mr. Bernal?
- 6 A. Yes.
- 7 Q. He should have five or six coming to him. Did you
- 8 understand that to mean packages?
- 9 A. Yes.
- 10 MR. GADD: If we could look now at the next page,
- 11 173.
- 12 BY MR. GADD
- 13 Q. You have got a response there at the top?
- 14 A. Yes.
- 15 MR. GADD: Could we go to the first four boxes
- 16 there on the call out?
- 17 BY MR. GADD
- 18 Q. That is your response at the top, right?
- 19 A. Correct.
- 20 Q. What did you write to him?
- 21 A. Oh, don't overdo it.
- 22 Q. And then you want to clarify it in the next one, right?
- 23 What did you ask him?
- 24 A. Is it 300 per package or --
- 25 Q. And his response is?

- 1 A. Yeah.
- 2 Q. Then to your statement about don't overdo it, did he
- 3 respond here starting with they are?
- 4 A. Yes.
- 5 Q. Did he say they are coming from different sources, but
- 6 I will slow it down. I will wait for the first two to land.
- 7 They should be in the next week or two and continue after
- 8 that?
- 9 A. Yes.
- 10 Q. Was that acceptable to you?
- 11 A. Yeah.
- 12 Q. What were you worried about with overdoing it?
- 13 A. I didn't want Jordan to get caught.
- 14 Q. The money is okay, it is just the risk?
- 15 A. Correct.
- 16 Q. Okay.
- 17 MR. GADD: Could we look at 193? Start right
- 18 there in the middle starting with C.O.O. That is great.
- 19 Those three are great.
- 20 BY MR. GADD
- 21 Q. You had one drop that was working and then can you read
- 22 the message you sent to him there at the top?
- 23 A. I said I'm going to try to get another drop next week,
- 24 too.
- 25 | Q. And he is pleased with that, right?

- 1 A. He was.
- 2 Q. Again, he said that he loves you, dude, and then he
- 3 told you three should be landing soon from your first drop,
- 4 correct?
- 5 A. Yes.
- 6 Q. I think I will skip ahead on a lot of the drop stuff.
- 7 Let's jump to where you indicate the name of your second
- 8 drop and let's talk about page 242.
- 9 Do you see the bottom half of the screen where there is
- 10 a name and an address?
- 11 A. Yes.
- 12 Q. Who is Kayla Bruner?
- 13 A. That is another friend of mine.
- 14 Q. Is this the second drop?
- 15 A. Yes.
- 16 Q. You're sending this to Mr. Shamo, correct?
- 17 A. Yes.
- 18 Q. At the bottom he is asking for a phone number, right?
- 19 A. Correct.
- 20 Q. You want to know -- you need a phone number? Did he
- 21 explain to you that he needed a phone number sometimes for
- 22 the shippers?
- 23 A. Correct.
- Q. Meaning like the commercial carriers who send stuff,
- whether it is U.P.S., D.H.L. or some other shipper?

- 1 A. That is correct.
- 2 Q. Let's change gears. Let's talk about pressing.
- 3 Could we look at page 43? Starting there, the second
- 4 from the bottom, Mr. Shamo wrote to you that I put in a
- 5 12-hour -- today pressing and filling orders and getting
- 6 stuff locally. This is March 15th, correct?
- 7 A. Yes.
- 8 Q. Did you know what he meant when he said pressing?
- 9 A. I knew that that meant like creating the pills, yeah.
- 10 Q. Did you ever see his pill press?
- 11 A. I did see one of them, yeah.
- 12 Q. Do you recall what it looked like?
- 13 A. Vaguely.
- 14 Q. Do you remember, was it in his Cottonwood Heights
- 15 address?
- 16 A. It was.
- 17 | Q. Do you remember whether it was upstairs or down?
- 18 A. Downstairs. Sorry, upstairs.
- 19 Q. Upstairs?
- 20 A. Upstairs.
- 21 Q. Was it not in the room with kind of the burgundy color
- 22 on the wall?
- 23 A. I don't remember the color of the wall.
- MR. GADD: Let's look at page 221, fourth from the
- 25 | bottom there. All the way to the bottom is fine.

- 1 BY MR. GADD
- Q. Mr. Shamo wants to change your role up slightly,
- 3 correct?
- 4 A. He did.
- 5 Q. Could you read what he wrote to you?
- 6 A. I might have a promotion for you for a month if you're
- 7 interested. My pressing buddy might be leaving for a month
- 8 or so. I can train you and pay you a lot if you are
- 9 interested.
- 10 Q. Then he indicates how much a lot is?
- 11 A. Probably 5-K a week.
- 12 Q. Do you remember when he asked you this?
- 13 A. I do.
- 14 Q. What did you think?
- 15 A. 5-K a week is a lot, but I don't want to get so
- 16 hands-on.
- 17 Q. When you say hands-on, to this point you're working at
- 18 a keyboard, right?
- 19 A. Correct.
- 20 Q. You have not touched any of the Fentanyl?
- 21 A. Never.
- Q. Or none of the Xanax that is being shipped out?
- 23 A. Never.
- Q. So your response to him -- did you write, oh, boy?
- 25 Maybe I am using the wrong inflection there. Why don't

- 1 you read it.
- 2 A. Oh, boy. We'll have to talk about it. Can we meet
- 3 Monday?
- 4 Q. And then he wants you to think about it and indicates
- 5 that you'll have to get trained and things like that, right?
- 6 A. Correct.
- 7 Q. Your final decision on whether or not to press?
- 8 A. I declined it.
- 9 Q. How did he take it when you said no?
- 10 A. He asked again and made sure I was sure that I didn't
- 11 | want to and then said all right.
- 12 | Q. Let's talk now about roles, meaning like positions.
- MR. GADD: Could we look first at page 49, the top
- 14 three boxes?
- 15 BY MR. GADD
- 16 Q. This is March 15th, 2016, correct?
- 17 A. Correct.
- 18 Q. At this point you're not full-time customer service,
- 19 right?
- 20 A. Not yet.
- 21 Q. So he writes you're the man, Mario. I owe for this.
- 22 Make me proud and you'll have a permanent spot.
- 23 Did you want a permanent spot?
- 24 A. At the time I did, yeah.
- 25 Q. What was it that you were going to do that would

- 1 potentially make him proud?
- 2 A. Just continue giving good customer service and getting
- 3 good feedback for the shop.
- 4 MR. GADD: Let's look at page 68, the very top two
- or three boxes. Maybe the top two is fine.
- 6 BY MR. GADD
- 7 Q. You reached out to him to ask him a question, right?
- 8 A. Correct.
- 9 Q. Read your question to him.
- 10 A. Hey, man, I looked at your store last night and it said
- 11 there was nothing listed. Maybe something was up with my
- browser, but everything is still going strong, right?
- 13 Q. This was not necessarily part of your customer service
- 14 duties, right?
- 15 A. I believe I was logging in to do my job and I
- 16 couldn't --
- 17 Q. Did you have any ability to fix it when the store was
- 18 not looking right?
- 19 A. I did not.
- Q. Who had that ability?
- 21 A. Shamo.
- 22 Q. Why were you looking out for his well-being?
- 23 A. At the time I kind of looked at it like we were a team.
- MR. GADD: Let's look, if we could, at page 69
- over on the same topic of roles and positions.

- 1 BY MR. GADD
- 2 Q. Right in the middle starting with I only have access,
- 3 you're explaining to him why you can't do something that he
- 4 needs, right?
- 5 A. Correct.
- 6 Q. What is it you wrote to him there?
- 7 A. I said I only have access to see your messages and
- 8 sales. I can't view anything else as you.
- 9 Q. That is because you were going through your account in
- 10 that shared access mode, right?
- 11 A. Correct.
- 12 Q. Your relationship with Mr. Shamo as an employer, was it
- 13 rocky at times?
- 14 A. Sometimes.
- 15 Q. But sometimes good?
- 16 A. Yeah.
- 17 Q. Did you have times when you fell behind in your duties?
- 18 A. I did.
- 19 Q. Let's look at one of those. Let's look at page 72.
- 20 The top box from Mr. Shamo, so the second full one down, and
- 21 then we can look at the next one if you want to to give it
- 22 context. That is good for now.
- This is Mr. Shamo reaching out to you, right?
- 24 A. Correct.
- 25 Q. What does he say? There is a ton of messages that have

- 1 gone unanswered. I'll be helping you, but we need to get
- 2 these taken care of.
- 3 A. Correct.
- 4 Q. Then you're trying to jump back in, right? You're
- 5 trying to keep your job?
- 6 A. Pretty much.
- 7 Q. Let's look at page 77 for a minute. Right there in the
- 8 middle, the largest of the messages, this is March of 2016,
- 9 right?
- 10 A. Correct.
- 11 Q. And you're still trying to figure out how much you're
- 12 going to get paid and when and things like that, right?
- 13 A. Correct.
- 14 Q. Did you propose a pay scale to Mr. Shamo?
- 15 A. I did.
- 16 Q. Could you read that for us?
- 17 A. Hey, man, I was running the numbers and thinking about
- 18 it last week on my way home. I was wondering if you would
- 19 consider this pay scale? 75 for messages. It takes up the
- 20 most time and takes the most effort looking up tracking and
- 21 tailored responses, 25 for an hour and a half to under three
- 22 hours, 75 for three hours plus. Let me know what you think.
- 23 \mid Q. By the end -- that is an unfair question.
- By the summer of 2016 how much were you getting paid?
- 25 A. I mean, it was hourly depending on how much time I was

- 1 spending. I don't remember exactly what the dollar amounts
- 2 were.
- Q. At some point you went to the flat rate, though, right?
- 4 A. Correct.
- 5 Q. Was that at the end?
- 6 A. Towards the end.
- 7 Q. How much was your flat rate?
- 8 A. I don't recall.
- 9 Q. You also had reduced hours at the end, right?
- 10 A. I did.
- 11 Q. Because he had hired someone else to help?
- 12 A. Correct.
- 13 Q. Let's look at page 152. In the fourth one down you're
- 14 going to ask a question starting with do you want. You're
- 15 trying to clarify about sending e-mails to the shippers,
- 16 right?
- 17 A. Correct.
- 18 Q. That is why you said do you want me sending the e-mail
- 19 every night?
- 20 A. Yes.
- 21 Q. This is when you are doing order processing?
- 22 A. Correct.
- Q. What is Mr. Shamo's response?
- 24 A. He said the shipper is backed up so sending the e-mail
- 25 | tonight won't help, but if you want you can send it or I

- 1 | will send it later.
- 2 Q. Did he say shipper singular or plural?
- 3 A. In this case he said singular.
- 4 Q. And then the next response or the continuation of Mr.
- 5 Shamo's response, what did he say there?
- 6 A. That day with 200 orders really got him. L.O.L.
- 7 Q. Did he say him or her?
- 8 A. He said him.
- 9 Q. Or did he say them?
- 10 A. He said him.
- 11 Q. Him.
- Do you know whether or not he protected your identity
- 13 from the other people in the organization?
- 14 A. I don't think he did.
- 15 \ Q. He never told you who the shippers were, right?
- 16 A. Huh-uh.
- MR. GADD: Can we look at pages 207 and 208?
- 18 Let's try that again. How about 207 to start?
- 19 BY MR. GADD
- 20 Q. Sometimes you were paid in Amazon codes, correct?
- 21 A. That is correct.
- 22 Q. That is what we see starting here at the bottom of the
- 23 page, right?
- 24 A. Yes, it is.
- MR. GADD: If we could go to the next page, Ms.

- 1 Lauder.
- 2 BY MR. GADD
- 3 Q. That picture that is kind of split between the two
- 4 pages, are those Amazon codes?
- 5 A. Yes, they are.
- 6 Q. And then the amount that he is giving to you?
- 7 A. Yes.
- 8 Q. He indicates that those are all codes for Amazon to
- 9 you, right?
- 10 A. Correct.
- 11 Q. When he was not paying you in Amazon codes, how did he
- 12 pay you?
- 13 A. Cash.
- 14 Q. Was it roughly every two weeks?
- 15 A. It was.
- MR. GADD: Could we look at page 262?
- 17 BY MR. GADD
- 18 Q. It is the last question on the idea of the various
- 19 roles within the organization. Right at the bottom Mr.
- 20 Shamo is going to give you a response, the last one there.
- 21 What does he say to you?
- 22 A. He is saying that they are on vacation because the
- 23 shippers were debating about leaving.
- Q. You also thought about leaving, correct?
- 25 A. I did.

- 1 Q. Let's talk about that now. At one point you wanted to
- 2 get out, right?
- 3 A. Correct.
- 4 Q. Why?
- 5 A. At the time we were getting a lot of messages about law
- 6 enforcement heat and, I don't know, there was something
- 7 | weighing on my conscience every night that I logged in.
- 8 That is part of the reason why some of the messages got
- 9 backed up.
- 10 Q. At some point you as a customer service representative,
- 11 you started getting reports from customers about law
- 12 enforcement letters, right?
- 13 A. That is correct.
- 14 Q. What does that mean?
- 15 A. It meant instead of getting the package they got a
- 16 letter from the post office.
- 17 Q. And then they would complain to you?
- 18 A. Correct.
- 19 Q. Did that make you nervous --
- 20 A. Yes.
- 21 Q. -- that letters were going out?
- 22 A. Yes.
- MR. GADD: Could we look at page 183?
- 24 BY MR. GADD
- 25 Q. This is where you tell Mr. Shamo that you're ready to

- get out, right? 1 2 Yes. Α. 3 If we could look at the biggest message there and kind Q. of go all of the way through to the bottom. 4 5 Could you read what you wrote to him? 6 Yo, man, I think I want out. I wanted to say something 7 sooner but I needed to think about it. It is all just so 8 overwhelming right now. I think it would be a good idea to 9 just cool it down for a month or two. I wanted to finish 10 the week and hopefully have one last payday. I can even 11 send you the templates I have set up for most of the 12 responses. I hope that is cool. 13 Did he respond, hey, Mario, I will always respect your 14 decision? If it is getting to be too much work I can always 15 hire another customer support member to help or I can raise 16 your pay or I can even give you paid time off. If there is 17 anything I can do to aid you to stay and not take a break, 18 let me know? 19 He did. Α. 20 That is what he wrote. Q. 21 Then you indicated thanks at the bottom, right? 22 Α. Yes. 23 Q. You said you would think about it and then asked if he
- Q. You said you would think about it and then asked if he could meet on Sunday. Was that to talk in person?
- 25 A. Correct.

- 1 Q. You did stay, right, this time?
- 2 A. That is when we switched over to a flat rate.
- 3 Q. He mentioned in there maybe hiring another customer
- 4 support member to help, right?
- 5 A. Correct.
- 6 Q. That happened at some point?
- 7 A. It did.
- 8 Q. Let's take just a minute and let's talk about that.
- 9 MR. GADD: If we could go to page 193, the last
- 10 two at the bottom, if we could.
- 11 BY MR. GADD
- 12 | Q. The date on here is?
- 13 A. June 30th.
- 14 Q. And Mr. Shamo is asking you a question, right?
- 15 A. Yes.
- 16 Q. He is checking up on you?
- 17 A. Correct.
- 18 Q. Does he say, hey, how are messages going? Looks like
- 19 we are really backed up.
- 20 A. Yes, he did.
- 21 Q. And then did he say I will text my other customer rep
- 22 guy to see if he had any other questions?
- 23 A. Correct.
- Q. Was that about the time that he brought someone on to
- 25 help?

- 1 A. Yes.
- 2 Q. In the next page or two you're going to get some
- 3 questions about shared access and how it looks for you,
- 4 correct?
- 5 A. Correct.
- 6 Q. Mr. Shamo needed to teach that to his other customer
- 7 | service rep, right?
- 8 A. He did, yeah.
- 9 Q. Did he ever tell you who it was?
- 10 A. He never did.
- 11 Q. Did you figure out who it was?
- 12 A. I have now. I asked him and he lied to me, so --
- 13 Q. You asked him?
- 14 A. I asked Shamo who the other person was and the person
- 15 | that I think it is, he told me it was not that person.
- 16 Q. We can just say it now because --
- 17 A. Drew Crandall.
- 18 Q. That is who you thought --
- 19 A. No, I didn't think it was because Shamo told me it
- 20 wasn't him and I believed Shamo.
- 21 Q. Who did he tell you it was?
- 22 A. He never did.
- 23 Q. Let's look at page 196. At some point he asked you for
- 24 templates, right?
- 25 A. Correct.

- 1 Q. What is what we had looked at, right, your kind of
- 2 canned responses?
- 3 A. Correct.
- 4 Q. You needed to pass those over to the new guy, right?
- 5 A. Yes.
- 6 Q. So the bottom two there, does he say, also, for the
- 7 | e-mail templates did you use passthepeas P.G.P. or mine?
- 8 Then he says can I get that again?
- 9 When you sent your canned responses over to him, did
- 10 you encrypt it like you normally would encrypt it?
- 11 A. I did just for safety, yeah.
- 12 Q. Because he needs the key to unlock that, he is
- wondering which of the two P.G.P. keys you locked it with,
- 14 right?
- 15 A. Correct.
- 16 Q. Can you tell us when you did actually take a break from
- 17 | the organization?
- 18 A. It was around September of 2016.
- 19 Q. Why did you stop?
- 20 A. Like I said, it was weighing on my conscience and I
- 21 also had revealed it to my mom who I was living with at the
- 22 | time and she was not happy about it.
- 23 Q. That was her response?
- 24 A. Correct.
- 25 Q. Is that maybe putting it mildly?

- 1 A. Yes.
- 2 Q. So you stopped?
- 3 A. I did.
- 4 Q. Did you go back?
- 5 A. I did.
- 6 MR. GADD: Let's look at page 249. If we could
- 7 look at the second one down and then we'll go all the way to
- 8 the end.
- 9 BY MR. GADD
- 10 Q. What is the date on this?
- 11 A. September 17th, 2016.
- 12 Q. You reach out at the top and say hope the V.K. is going
- 13 well, right?
- 14 A. Correct.
- 15 Q. Were you just keeping in contact at that point?
- 16 A. I am not sure. Was the previous message --
- 17 Q. We could zoom out if you want.
- 18 A. I am not sure. I assume it had to do with the previous
- message.
- 20 Q. That is okay. I can even withdraw that question if you
- 21 want.
- 22 A. Sure.
- 23 Q. Mr. Shamo, in the third box down, does he say it is
- 24 good, man? And then does he say want to come back, L.O.L.?
- 25 A. He does.

- 1 Q. What did you take want to come back to mean?
- 2 A. That he wanted me to work for him again.
- 3 Q. Then a couple of days later, the next box down, does he
- 4 say, hey, you coming back at the end of the month or what is
- 5 | your play? Just trying to get an idea.
- 6 A. He does.
- 7 Q. What did you respond?
- 8 A. I'm hoping to move next week in which case, yeah.
- 9 Q. When you say I'm hoping to move, what did that mean?
- 10 A. I was moving out from my mother's house.
- 11 | Q. You were going to get your own place?
- 12 A. Correct.
- 13 Q. Maybe I jumped the gun there. Read the next box for
- 14 us.
- 15 A. Sure. So I just put money down on a place so I am like
- 16 98 percent in at this point. Welcome back.
- 17 Q. His response is?
- 18 A. Yeah.
- 19 Q. Then he wants to use your drop again, right? That is
- 20 the bottom one there?
- 21 A. Correct.
- 22 Q. Once you came back you had kind of a part-time role,
- 23 right?
- 24 A. Correct.
- 25 Q. And a reduced amount of money was being paid to you?

- 1 A. Correct.
- 2 | Q. Let's look now at order processing. Most of your work
- 3 for him was customer service, right?
- 4 A. Correct.
- 5 Q. But you would process orders?
- 6 A. Every once in a while, yeah.
- 7 MR. GADD: Could we look at page 164?
- 8 BY MR. GADD
- 9 Q. Looking right in the middle, so he has got those three
- 10 responses right in the middle, and I want to ask you about
- 11 the second one. This is June of 2016, right?
- 12 A. Correct.
- Q. Does he tell you the only thing is do not mark shipped
- 14 to any Utah orders?
- 15 A. Yes, he does.
- 16 Q. Why? Do you know?
- 17 A. Not the details. I know he was working with somebody
- in Utah, but I didn't know --
- 19 Q. Was this kind of like a standing order or was it just
- 20 like a one-time thing?
- 21 A. The way we handled Utah orders was constantly changing.
- 22 Q. Let's look at page 212. You mentioned it was
- 23 constantly changing. Is that why you asked the question
- here in the middle?
- 25 A. Yes, it is.

- 1 MR. GADD: Go ahead and pull that out and let's
- 2 read that in.
- 3 BY MR. GADD
- 4 Q. This is July of 2016, right?
- 5 A. Correct.
- Q. What is it that you're asking Mr. Shamo here?
- 7 A. I asked him if we were still canceling any Utah orders.
- 8 Q. Utah or Salt Lake County?
- 9 A. Salt Lake County orders, yeah.
- 10 Q. There was mention in your communications with him of
- another state, not just Utah, right? Let's look for a
- 12 minute at messages about Colorado.
- MR. GADD: Could we look at page 203?
- 14 BY MR. GADD
- 15 \ Q. Right at the very bottom, do you see that one?
- 16 A. I do.
- MR. GADD: Zoom in on the bottom one.
- 18 BY MR. GADD
- 19 Q. Can you read what Mr. Shamo told you?
- 20 A. He said also, I'm opening up a shipping department in
- 21 Colorado so that will be good.
- 22 Q. Did it matter to you as customer service whether it
- 23 | shipped here or there?
- 24 A. Not at all.
- MR. GADD: Could we look at page 239, the third

- one down? If we could go maybe to the three boxes and let's
- 2 start there. Yeah.
- 3 BY MR. GADD
- 4 Q. This is now the end of August of 2016, right?
- 5 A. Correct.
- 6 Q. When we zoom out we'll look at some above it for
- 7 | context, but can you read Mr. Shamo's first response there
- 8 on the screen?
- 9 A. True. Once I get another shipping department in
- 10 another state I will feel a lot better.
- 11 Q. And then did he say when that was going to happen?
- 12 A. He expected it in the next month or two.
- MR. GADD: Can we zoom out?
- 14 BY MR. GADD
- 15 Q. His first comment there, the part about once I get
- another shipping department in another state I will feel a
- 17 | lot better, that was in response to the box just above it
- 18 that you had written, correct?
- 19 A. Yes.
- 20 Q. Now what was it that you wrote that led him to say
- 21 that?
- 22 A. It is close, man. It feels like things are smoothing
- 23 out. People love us. L.O.L.
- 24 Q. Why did you say people love us?
- 25 A. We were getting a lot of really good feedback at the

- 1 time.
- Q. Let's talk now about order processing and we'll jump out of this exhibit.
- 4 MR. GADD: Can we look at Exhibit 14.40?
- I think I just gave you the wrong number. I
- 6 apologize. It is 14.30. Yes. Thank you. Wrong number.
- 7 BY MR. GADD
- 8 Q. You can see that document on your screen, right?
- 9 A. Yes.
- 10 Q. What is it we're looking at here?
- 11 A. This was the day's orders for Xanax.
- 12 Q. This is a little before your time, right? What if we
- 13 | went to page 500? Did yours look about like this?
- 14 A. Yes.
- MR. GADD: Let's take that second one in and if we
- 16 | could zoom in on that one for a second.
- 17 BY MR. GADD
- 18 Q. The top two rows, where did you get that information?
- 19 A. That was in the listing, the sale for the listing.
- 20 Q. Then the next two rows, where did you get that
- 21 information?
- 22 A. The shipping information from the listing.
- 23 \ Q. And then the final part, the shipped to and then the
- 24 | name and the address, where did you get that?
- 25 A. That was left at the bottom of the notes for the sale.

- 1 That was usually decrypted.
- Q. You didn't know this particular customer, right?
- 3 A. No.
- 4 Q. Connor Valentere. Do you know that name?
- 5 A. No.
- 6 Q. Is that just a name on a page?
- 7 A. Yes.
- 8 Q. Do you know if he was a real person?
- 9 A. I don't.
- 10 Q. Once this daily order sheet was created, is that what
- 11 you could encrypt and then e-mail over to the shippers?
- 12 A. Yes.
- MR. GADD: Can we look at page 2,305?
- Sorry. I should have said 23.05, the exhibit.
- 15 BY MR. GADD
- 16 Q. There are a lot of pages to that one.
- 17 A. There is.
- 18 Q. Do you recognize this?
- 19 A. I do.
- 20 Q. This is the document that you signed when you pleaded
- 21 guilty, right?
- 22 A. Correct.
- MR. GADD: Could we zoom in on paragraph one?
- 24 Really that bottom half is fine.
- 25 BY MR. GADD

- 1 Q. Starting at paragraph one, it reads as part of this
- 2 agreement with the United States I intend to plead guilty to
- 3 counts two and three of the superseding indictment.
- That is in fact what you pled guilty to, right?
- 5 A. That is correct.
- 6 Q. Count two was conspiracy to distribute Fentanyl,
- 7 correct?
- 8 A. Correct.
- 9 Q. And count three was conspiracy to distribute
- 10 Alprazolam?
- 11 A. Correct.
- 12 Q. You pled guilty as charged to every crime you were
- 13 charged with, right?
- 14 A. I did.
- 15 Q. There were no counts dismissed or anything like that?
- 16 A. No.
- 17 | Q. Did you want to plead quilty to every charge? That is
- 18 probably a hard question.
- 19 A. Yeah, I did.
- 20 | Q. Did you want to take full responsibility for your
- 21 actions?
- 22 A. I did.
- Q. Could we look now at the addendum at the end, the last
- 24 two pages, if we could?
- 25 That is your signature, right?

- 1 A. Yes, it is.
- 2 Q. This is the addendum?
- 3 A. Correct.
- 4 Q. This is kind of like the deal between us, right?
- 5 A. Yeah.
- 6 Q. So if we could pick it up starting in the second
- 7 paragraph, you agree to testify truthfully and completely
- 8 for the United States in any subsequent court hearing or
- 9 trial relating to this case if called upon, correct?
- 10 A. Correct.
- 11 | Q. You also agree to wait to be sentenced until all the
- 12 remaining defendants in the case have been sentenced,
- 13 correct?
- 14 A. Correct.
- 15 Q. If you testify truthfully and completely the United
- 16 States agreed that it would present your cooperation to the
- 17 | Court for the Court's consideration at sentencing, correct?
- 18 A. Correct.
- 19 Q. By that we mean to Judge Kimball, right?
- 20 A. Yes.
- 21 Q. You understand that not long from now you're going to
- 22 be standing right here, correct?
- 23 A. Yes.
- Q. And you're going to receive a sentence for your
- 25 conviction, correct?

- 1 A. Yes.
- 2 Q. You understand that you could go to prison?
- 3 A. Yes.
- 4 Q. I left off there saying we're going to present it
- 5 pursuant to a sentencing guideline there, that U.S.S.G.
- 6 sentencing guideline 5K1.1?
- 7 A. Yeah.
- 8 Q. Is it your understanding that that removes any minimum
- 9 mandatory sentence you might otherwise face?
- 10 A. It does.
- 11 Q. It does not change the maximum possible sentence, does
- 12 it?
- 13 A. It does not.
- 14 Q. And then the United States also agrees to not charge
- 15 the defendant with death resulting violations of -- and then
- 16 If we zoom out it is going to be the code section.
- 17 A. Correct.
- 18 Q. Then go on to that next page. -- that may arise out of
- 19 the continuing investigation into overdose deaths tied to
- 20 the Pharma-Master drug sales.
- 21 That was your understanding, right?
- 22 A. Yes.
- 23 Q. There are no other promises between us?
- 24 A. No.
- Q. No one has told you what your sentence might be yet?

- 1 A. No.
- 2 Q. There is no sentencing deal or recommendation?
- 3 A. No.
- 4 Q. Do you understand that when you're sentenced we are
- 5 going to tell Judge Kimball everything that you did wrong?
- 6 A. Yeah.
- 7 Q. And what you did to try to make it right?
- 8 A. Yeah.
- 9 Q. It says here that you won't be charged with counts that
- 10 may come up as part of the continuing investigation into
- 11 deaths, but that does not mean that Judge Kimball won't know
- 12 about it when you're sentenced, right?
- 13 A. True.
- 14 Q. It is relevant conduct. That is one of the terms in
- 15 the agreement in fact, right?
- 16 A. Yes.
- 17 Q. He is going to know about all of it and he considers
- 18 it. You understand that, right?
- 19 A. Yeah.
- 20 Q. You know that the sentence is 100 percent up to Judge
- 21 Kimball?
- 22 A. I do.
- 23 Q. Just a last couple of questions.
- 24 You knew that the organization was selling Fentanyl
- 25 just like in the sealed totes here, these blue pills,

- 1 Fentanyl, you knew that, right?
- 2 A. I did.
- 3 Q. Why did you help Aaron Shamo?
- 4 A. That year was something else just coming into it. I
- 5 didn't have a lot of self-worth. I wanted to feel needed.
- 6 I came from a low-income family that could barely make ends
- 7 | meet, so I wanted to make a little extra money. I was
- 8 naive. I had no idea how dangerous this stuff actually was.
- 9 I made one of the worst decisions I have ever made in my
- 10 life and I regret it to this day.
- 11 O. You met agents on November 22nd, 2016?
- 12 A. I did.
- 13 Q. They came to your work?
- 14 A. Yes.
- 15 Q. You were called up from the front desk, so to speak?
- 16 A. Yes.
- 17 Q. On your way there you deleted Telegram off your phone,
- 18 right?
- 19 A. I did.
- 20 Q. What we have been looking at, that was recovered off of
- 21 Mr. Shamo's phone, correct?
- 22 A. Yeah.
- 23 | Q. But then you talked with the agents. Were you honest
- 24 with them?
- 25 A. I was.

```
1
           Starting from that point, have you been honest with
     Q.
 2
     them since?
 3
          I have.
     Α.
 4
          Have you been honest today?
     Q.
 5
     Α.
          Yes.
               MR. GADD: If I could have just a moment?
 6
 7
                THE COURT: Yes.
     BY MR. GADD
 8
 9
          When you met with those agents that first time --
     Q.
10
          I did.
     Α.
11
          -- was there a deal between you and I or the United
12
     States and you?
13
          No.
     Α.
14
          But you were still honest?
     Q.
15
          I was.
     Α.
16
          You still cooperated?
17
          I did.
     Α.
18
          Got online with them?
     Q.
19
          I did.
     Α.
20
          Got them onto AlphaBay?
21
          Yeah.
     Α.
22
          Got them onto Pharma-Master?
     Q.
23
          Yeah. Copied and pasted listings for them. Yeah.
     Α.
24
     Q.
          Helped decrypt messages?
```

25 A. Yeah.

```
1
          Took screen shots with them?
     Q.
 2
          Yeah.
     Α.
 3
          No deal?
     Q.
 4
          None.
     Α.
 5
               MR. GADD: No further questions.
                THE COURT: Thank you.
 6
 7
                How much time do you need for cross, do you think?
                MR. SAM: Your Honor, I would guess about 20, 25
 8
 9
     minutes.
                THE COURT: We have a calendar at 2:30. We
10
     promised the jurors we would be out before 2:30 each day.
11
12
                You can come back, I assume, in the morning?
13
                THE WITNESS: I can if I have to, yeah.
14
                THE COURT: I know you don't want to.
15
                We'll be in recess on this matter until 8:30 in
16
     the morning.
17
                (WHEREUPON, the jury leaves the proceedings.)
18
                (Proceedings adjourned.)
19
20
21
22
23
24
25
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